

Date : 8th August, 2024

Dear DFCCIL Employees,

At the outset, I compliment all the officers and staff of DFCCIL for 96.4% completion of the project. In the Operation phase, the focus will shift to safety, operations and Business Development. On an average, daily exchange of more than 700 trains is taking place with Indian Railways. Given the high traffic density on Delhi-Howrah and Delhi-Mumbai routes, the utilization of DFCs track will only increase further in coming days. At this juncture, some key priorities for our organization need to be reiterated.

Safe and secured transportation remains the paramount objective of DFCCIL. We must strictly adhere to all operational and safety protocols, including regular track maintenance, inspections, proper utilization of blocks, system integrity of signals and interlocking systems. We must aim at zero failure of machines and tools. At the same time, we aim at cipher human error. We cannot afford any mistake, error, failure, derailment or accident. It is to be remembered that most of the DFC network is running parallel to passenger tracks.

With the onset of monsoon season, we must take all precautions. The instructions issued by DG/Safety in this regard need to be followed strictly. Monsoon patrolling are to be carried out as prescribed. The waterlogging, rain-cuts and landslide-prone locations should be identified and strengthened. Waterlogging at RUBs requires close monitoring. Some of our CGMs have developed new technical solutions like the Flooding Alert System by Jaipur Unit for attending waterlogged RUBs.

Innovations in this regard are important. Enroute monitoring of rolling stock, MVIS and HABD alerts can strengthen safe train operations. We need to ensure that all operation related staff are well-versed with rules governing train movements. Similarly, maintenance staff should be well-versed with the guidelines for asset maintenance as outlined in the Manuals. Range of abilities, information and networking capabilities need to be enhanced.

Technological disruptions are taking place in various fields, which have multiplier effects. Continuous innovation, leveraging technology can make us more efficient. New innovations are making many professions and entities redundant. AI is potentially the most revolutionary technology having multitude of implications.

Training and skill development of our field staff is another key area, which needs improvement. Therefore, training, exposure, learning & unlearning are the key for upgradation of skills. Research, networking collaborations and partnership with

technology providers, other Rail Systems in India and abroad and the start-ups will help in connecting the dots. We need to identify the areas where the disruptions are taking place and the innovations that can give us an edge over our competitors. Safety and risk management are some of the areas where technology will throw up many solutions. We expect that our newly recruited brilliant engineers and other professionals become the innovators, technology providers and change agents. There is complete redundancy in some areas of our working where we rather need overhauling. Similarly, environmental protection and energy saving should become the guiding principles in our work. The ESG is the new buzzword in the field of management.

Similarly, continuous growth in GTKM and NTKM are major priorities. The control over expenditure and canons of financial propriety are important. Rules are there to ensure expeditious disposal and transparency.

Your dedication and expertise are DFCCIL's greatest assets. I hope that you will carry forward the high organizational standards of DFCCIL. Our employees are our strength. We are committed to the welfare of our employees.

Completion of the remaining 102-km Vaitarna-JNPT stretch (CTP-11), completion of left over ROB/RUBs, elimination of remaining Level Crossings is now the focus. Similarly, resolution of Contractual disputes and claims cases requires concerted team efforts and is a challenge.

We are the integral part of IR as outlined by Railway Act and we should become an asset to IR – a role modal as stated in the Business Plan. Then only we can become the 'Game Changer' as envisaged by the Hon'ble PM and 'Jewel of Indian Railways' by Hon'ble MR. Our service to the nation is unconditional.

***Niyatam kuru karma tvam
karma jyayo hy akarmanah
sarira-yatrapa ca te
na prasiddhyed akarmanah (Gita 3.8)***



(Hira Ballabh)
Managing Director