## Clarifications/Remarks on Queries raised by Bidders post Corrigendum No.2

Name of Work: RFP for "Operation & Maintenance of DFCCIL's RGM Formation and RIV Machine including supply of spares and other items for 12 years within DFCCIL Network."

**NIT No.**: HQEN-TEC-RGM-RIV-OM-12Y/33092R dated 23.05.2025

#	Clause no.	Items of Query dated 11.06.2025	VIPL Remarks / Clarification and Justifications	Suggested Clause	Remarks/Clarification By DFCCIL			
	Clarification	Clarifications reg. Corrigendum No. 2 issued on 10.06.202 vide VIPL letter No. VIPL/2025-26/DFCCIL/291 dated 11th June 2025						
1.		RGM Formation Plus RIV is needed as per advice of OEM's/Specialized experts and the rate of those items are not covered in Form 3C of Bid, then rate of same will be decided based on quotation/actual repair given by the authorised dealer for repair of that component. The payment of Engine Overhauling by Engine's OEM will be done on the basis of actual	Additionally, a facilitation charge of 10% over and above the Engine OEM's invoice shall be payable to the O&M Service Provider towards coordination.	Formation Plus RIV is needed as per advice of OEM's /Specialized experts and the rate of those items are not covered in Form 3C of Bid, then rate of same will be decided based on quotation/actual repair given by the authorised dealer for repair of that component. The payment of Engine Overhauling by Engine's OEM will be done on the basis of actual Overhauling invoice raised by Engine OEMs plus a facilitation charge of 10% over and above the Engine OEM's / Specialized expert's invoice shall	Formation Plus RIV is needed as per advice of OEM's /Specialized experts and the rate of those items are not covered in Form 3C of Bid, then rate of same will be decided based on quotation/actual repair given by the authorised dealer for repair of that component. The payment of Engine Overhauling by Engine's OEM will be done on the basis of actual Overhauling invoice raised by Engine OEMs plus actual transportation and other logistics cost incurred on arranging of engine overhauling from OEM of the			
			Moreover, these provisions shall not be limited to scheduled overhauling activities such as IOH or POH, but shall also apply to any instance during the O&M period where the engine requires inspection, repair, or servicing by the OEM, regardless of whether it constitutes a major or minor intervention.	Moreover, these provisions shall not be limited to scheduled overhauling activities such as IOH or POH, but shall also apply to any instance during the O&M period where the engine requires inspection, repair, or servicing by the OEM, regardless of whether it constitutes a major or minor intervention.				

2. Form-TSL Pg. OEM shall visit DFCCIL & DFCCIL As per feedback from OEM. No. 131 worksites (where the RGM & RIV are in operation) periodically, at least once in Three Months, for reviewing the O&M Services being performed by Bidder [Name and Address of Bidder to be mentioned by OEM], scrutinizing the Output and the Result of grinding operation such achievement of GQI, Surface finish and other performance indicators and adjust the same, as necessary, to improve the grind output, quality and quantum of output of RIV & RGM Machine, monitor the (RIV & RGM) equipment upkeep and supervising the Contractor's personnel, providing Contractor's training personnel, imparting expertise and latest update.

OEM shall visit DFCCIL & DFCCIL worksites OEM's undertakes (where the RGM & RIV are in operation) training/competence to staff of Bidder periodically, at least once in Three Months, Name and Address of Bidder to be for reviewing the O&M Services being mentioned by OEM] so that the performed by Bidder [Name and Address of Operation and Maintenance can be Bidder to be mentioned by OEM], executed smoothly. OEM shall visit scrutinizing the Output and the Result of DFCCIL & DFCCIL worksites (where the grinding operation such achievement of GQI, RGM & RIV are in operation) periodically Surface finish and other performance, at least once in Three Months, for indicators and adjust the same, as necessary, reviewing the O&M Services being to improve the grind output, quality and performed by Bidder [Name and Address quantum of output of RIV & RGM Machine, of Bidder to be mentioned by OEM], monitor the (RIV & RGM) equipment scrutinizing the Output and the Result of upkeep, and supervising and consulting grinding operation such achievement of with the Contractor's personnel, providing GQI, Surface finish and other training to Contractor's personnel, imparting performance indicators and adjust the expertise and latest update.

provide to same, as necessary, to improve the grind output, quality and quantum of output of RIV & RGM Machine, monitor the (RIV & RGM) equipment upkeep, supervising and consulting with the Contractor's personnel, providing training to Contractor's personnel, imparting expertise and latest update. To this end, OEM will provide various technical personnel including Superintendents, Service Technicians, Specialists and Engineers, as conditions warrant. OEM shall provide assurance to travel, on shortest possible notice, to India to provide requisite assistance / support to repairs, breakdowns, equipment overhauls, operating software update and provide advanced training on machine systems for successful O&M subject to travel conditions/restrictions.

3.	Form-TSL Pg.	OEM understands that there are	As per feedback from OFM.	OEM understands that there are minimum	OFM understands that there are
	No. 131	minimum three Periodical Overhaul	·	three Periodical Overhaul (POHs), scoped to	
		(POHs), scoped to be done, during		be done, during the course of O&M Service	(POHs), scoped to be done, during the
		the course of O&M Service contract,		contract, at five/eight years interval, during the	course of O&M Service contract, at
		at five/eight years interval, during		aforesaid Time for Completion. OEM shall	five/eight years interval, during the
		the aforesaid Time for Completion.		provide all types of OEM Personnel (from the	aforesaid Time for Completion. OEM
		OEM shall provide all types of OEM		Support staff to all relevant Domain Experts),	shall provide all types of OEM Personnel
		Personnel (from the Support staff to		all types of Spares and consumables and OEM shall <b>advise on scope and</b> supervise the entire	(from the Support staff to all relevant
		all relevant Domain Experts), all types		POH operation to its successful completion.	Domain Experts), all types of Spares and
		of Spares and consumables and OEM		After completion of <b>scope of</b> each POH,	
		shall supervise the entire POH		OEM shall certify the successful completion of	
		operation to its successful		each POH. OEM understands that after each	operation to its successful completion.
		completion. After completion of each		POH, the RGM Formation and RIV shall be	After completion of scope of each POH,
		POH, OEM shall certify the successful		restored within scope to their respective near	OEM shall certify the successful
		completion of each POH. OEM		original functionality.	completion of each POH. OEM
		understands that after each POH, the $$			understands that after each POH, the
		RGM Formation and RIV shall be			RGM Formation and RIV shall be restored
		restored to their respective near			within scope to their respective near
		original functionality.			original functionality.
4.	Clause 17	Test Site Management:	The activity of re-establishing the 12 test sites is	Out of the 18 test sites already established on	Not Agreed
	-		already being undertaken by the contractor as part	WDFC, 12 test sites will be reestablished as a	
		·	of the current 3-month O&M contract under	one-time exercise and the charges for the	
		will be reestablished as a one- time	DFCCIL's instructions. Including the same scope	same to be quoted by Bidder separately in Form-3C as an optional/additional scope	
	, ,	exercise	again in the upcoming contract would amount to	of work.	
	No. 80		duplication of effort and cost. Since the work is not	of work.	
			recurring and is being completed within the existing		
			contract period, its inclusion as a fresh obligation in		
			the new contract is neither operationally justified		
			nor commercially appropriate.		
			Therefore, the clause may kindly be deleted.		
			However, if DFCCIL still requires the provision to		
			remain, it should be treated as additional/optional		
			work with applicable charges to be quoted		
			separately in Form-3C.		