

**Position of Public Grievances cases relating to Eastern Dedicated
Freight Corridor (EDFC) from 01.01.2015 to 31.12.2015**

CPM wise position:

S.No.	CPM	Grievances received	Grievances disposed	Grievances pending
1	Ambala	2	2	-
2	Meerut	23	22	1
3	Tundla	50	47	3
4	Allahabad (E)	20	16	4
5	Allahabad (W)	17	15	2
6	Mughalsarai	7	6	1
7	Kolkata	12	7	5
Total		131	115	16

**Nature of Public Grievances arose in Eastern Dedicated Freight
Corridor from 01.01.2015 to 31.12.2015:**

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	10	10	-
2	Enhancement of compensation amount & Rehabilitation of land losers	36	33	3
3	Payment of compensation for assets on land.	14	9	5
4	Payment of Compensation at Residential rates.	6	6	-
5	Incorrect measurement of land/Request for re-survey of land.	5	4	1
6	Representation for change of alignment.	5	4	1
7	Misc.*	55	49	6
Total		131	115	16

**Position of Public Grievances cases relating to Eastern Dedicated
Freight Corridor (EDFC) from 01.10.2015 to 31.12.2015**

CPM wise position:

S.No.	CPM	Grievances received	Grievances disposed	Grievances pending
1	Ambala	-	-	-
2	Meerut	6	5	1
3	Tundla	5	4	1
4	Allahabad (E)	3	-	3
5	Allahabad (W)	5	3	2
6	Mughalsarai	1	1	-
7	Kolkata	2	1	1
	Total	22	14	8

**Nature of Public Grievances arose in Eastern Dedicated Freight
Corridor from 01.10.2015 to 31.12.2015:**

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	1	1	-
2	Enhancement of compensation amount & Rehabilitation of land losers	6	5	1
3	Payment of compensation for assets on land.	6	2	4
4	Payment of Compensation at Residential rates.	-	-	-
5	Incorrect measurement of land/Request for re-survey of land.	-	-	-
6	Representation for change of alignment.	1	1	-
7	Misc.*	8	5	3
Total		22	14	8

3.3 Status of Grievances for the period Jul-Sep 2015

CPM

S. No.	Nature of Grievances	Total balance cases upto last quarter				Received in this Quarter			Disposed in this Quarter			Pending till end of quarter					
		101	102	103	Total	101	102	103	Total	101	102	103	Total	101	102	103	Total
1	Request for Change of Alignment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	Enhancement of Compensation Amount	9	0	1	10	0	0	3	3	9	0	4	13	0	0	0	0
3	Grievances against R&R benefit	3	0	2	5	0	3	0	3	3	1	0	4	0	2	2	4
4	Grievances arising due to disputes among claimants	2	0	6	8	1	0	1	2	0	0	3	3	3	0	4	7
5	For Seeking Employment in Railway	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Grievances against incorrect measurement of Land	1	0	1	2	2	0	1	3	0	0	1	1	3	0	1	4
7	Compensation of Loss of structure/ compensation which being amount compensate to PAPs	4	0	11	15	0	1	0	1	4	0	4	8	0	1	7	8
8	Any Other matter (AS specified)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
i	ITI related	10	0	1	11	0	0	0	0	8	0	0	8	2	0	1	3
ii	Demand of ROB/RUB	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1
iii	Irrigation Channel	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
iv	Correction in TDS certificate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
v	Miscellaneous	10	0	0	10	0	1	0	1	5	0	0	5	5	1	0	6
	Total	39	0	22	61	3	6	5	14	29	1	12	42	13	5	15	33