

**Position of Public Grievances cases relating to Eastern Dedicated
Freight Corridor (EDFC) from 01.01.2016 to 31.12.2016**

CPM wise position:

S.No.	CPM	Grievances received	Grievances disposed	Grievances pending
1	Ambala	4	4	-
2	Meerut	30	29	1
3	Tundla	66	50	16
4	Allahabad (E)	37	27	10
5	Allahabad (W)	27	22	5
6	Mughalsarai	10	7	3
7	Kolkata	13	10	3
Total		187	149	38

EDFC-3

EDFC-1

EDFC-2

**Nature of Public Grievances arose in Eastern Dedicated Freight
Corridor from 01.01.2016 to 31.12.2016:**

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	9	7	2
2	Enhancement of compensation amount & Rehabilitation of land losers	89	76	13
3	Payment of compensation for assets on land.	11	8	3
4	Payment of Compensation at Residential rates.	6	4	2
5	Incorrect measurement of land/Request for re-survey of land.	9	9	-
6	Representation for change of alignment.	8	7	1
7	Dispute among claimants regarding payment of compensation	13	11	2
8	Misc.*	42	27	15
Total		187	149	38

Out of 187 grievances received during the last year, 149 have been disposed of and the representationists have been given suitable replies.

* Misc. receipts include various different issues such as construction of ROB/RUB, construction of minor bridges, complaining against acquisition of excess land than that acquired, deep excavation of earth from adjacent land, for providing borewell connection, construction of drain for passage of water, acquisition of left over land, construction of culvert, not deducted tax from the amount of compensation etc.