/Position of Public Grievances cases relating to Eastern Dedicated Freight Corridor (EDFC) from 01.01.2016 to 30.06.2016

CPM wise position:

S.No.	CPM	Grievances	Grievances	Grievances	8
		received	disposed	pending	
1	Ambala	1	1	_	
2	Meerut	18	16	2	-EDFG-3
3	Tundla	41	34	7	EDFC-1
4	Allahabad (E)	19	, 9	10	5366
5	Allahabad (W)	17	16	1	EDFC
6	Mughalsarai	5	4	1	
7	Kolkata	9	9	-	
	Total	110	89	21	

Nature of Public Grievances arose in Eastern Dedicated Freight Corridor from 01.01.2016 to 30.06.2016:

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	3	3	-
2	Enhancement of compensation amount & Rehabilitation of land losers	50	42	8
3	Payment of compensation for assets on land.	5	5	-
4	Payment of Compensation at Residential rates.	4	2	2
5	Incorrect measurement of land/Request for re-survey of land.	8	7	1
6	Representation for change of alignment.	6	5	1
7	Dispute among claimants regarding payment of compensation	10	6	4
8	Misc.*	24	19	5
-	Total	110	89	21

Out of 110 grievances received during the first half of the calender year 2016, 89 have been disposed of and the representationists have been given suitable replies.

^{*} Misc. receipts include various different issues such as construction of ROB/RUB, construction of minor bridges, complaining against acquisition of excess land than that acquired, deep excavation of earth from adjacent land, for providing borewell connection, construction of drain for passage of water, acquisition of left over land, construction of culvert etc.

Position of Public Grievances cases relating to Eastern Dedicated Freight Corridor (EDFC) from 01.07.2016 to 31.08.2016

CPM wise position:

S.No.	СРМ	Grievances received	Grievances disposed	Grievances pending	
				± 2	
1	Ambala	3	1	2	EDFG-3
2	Meerut	1	1	-	EUTCO
3	Tundla	8	1	7	-EDFC-1
4	Allahabad (E)	10	2	8	
5	Allahabad (W)	2	2	, -	EDFC-2
6	Mughalsarai	-		-	
7	Kolkata	-	- ,	-	A A
	Total	24	7	17	

Nature of Public Grievances arose in Eastern Dedicated Freight Corridor from 01.07.2016 to 31.08.2016:

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	1	-	1
2	Enhancement of compensation amount & Rehabilitation of land losers	14	4	10
3	Payment of compensation for assets on land.	2	-	2
4	Payment of Compensation at Residential rates.	, <u> </u>	-	-
5	Incorrect measurement of land/Request for re-survey of land.	-	-	-
6	Representation for change of alignment.	1		1
7	Dispute among claimants regarding payment of compensation	1	1	- -
8	Misc.*	5	2	3
	Total	24	7	17

Out of 24 grievances received during the last two months of the present calendar year, 7 have been disposed of and the representationists have been given suitable replies.

^{*} Misc. receipts include various different issues such as construction of ROB/RUB, construction of minor bridges, complaining against acquisition of excess land than that acquired, deep excavation of earth from adjacent land, construction of drain for passage of water, acquisition of left over land, construction of culvert etc.

3.3.1 Status of Grievances for the period Apr-Jun 2016 in EDFC-1

	<	₹.	= :	=:		∞	7	O	5	4	ω	2	_		S. No.
Total	Miscellaneous	Correction in TDS certificate	Irrigation Channel	Demand of ROB/RUB	ITI related	Any Other matter (AS specified)	Compensation of Loss of structure/ compensation which being amount compensate to PAPs	Grivances against incorrect measurement of Land	For Seeking Employment in Railway	Grivances arising due to disputes among claimants	Grivances against R&R benefit	Enchancement of Compensation Amount	Request for Change of Alignment		Nature of Grivances
13	5	0	0	0	2		0	ω	0	ω	0	0	0	101	Tota upi
5		0	0	_	0			0	0	0	2	0	0	102	Total balance cases upto last quarter
15	0	0	0	0			7		0	4	2	0	0	103	nce ca
33	თ	0	0	_	ω		σ	4	0	7	4	0	0	Total	ases ter
22	0	0	0	0	0		_	2		0	9	12	0	101	Re
သ	٠ ــــ	0	_	0	0		0	0	0	0	٠.	0	0	102	ceive Qua
6	0	0	4	_	0		0	0	0		0	0	0	103	Received in this Quarter
31	_	0	5		0	0	_	2		_	7	12	0	Total	nis
15	0	0	0	0	0		_	3	ــ	_	4	Çī	0	101	Dia
6	2	0	0	_	0		_	0	0	0	2	0	0	102	Disposed in this Quarter
17	0	0	4	_	0		6			ω	2	0	0	103	osed in t Quarter
38	2	0	4	2	0	0	ω	4	_	4	ω	51	0	Total	his
20	5	0	0	0	2	0	0	2	0	2	2	7	0	101	פַ
2	0	0	_	, 0	0	0	0	0	0	0	_	0	0	102	Pending till end quarter
4	0	0	0	0	_	0	_	0	0	2	0	0	0	103	ng till e quarter
26	ΟΊ	0	_	0	ω	0	_	2	0	4	ω	7	0	Total	end of

3.3.2 Status of Grievances for the period Apr-Jun 2016 in EDFC-2

Total	< M:	iv Co	≡: 	≕ De	 	8 Ar	7 CC	6 Gr	5 Fc	4 Gr	3 <u>G</u> r	2 Er	1 Re		S. No.
ital	Miscellaneous	Correction in TDS certificate	Irrigation Channel	Demand of ROB/RUB	ITI related	Any Other matter (AS specified)	Compensation of Loss of structure/ compensation which being amount compensate to PAPs	Grivances against incorrect measurement of Land	For Seeking Employment in Railway	Grivances arising due to disputes among claimants	Grivances against R&R benefit	Enchancement of Compensation Amount	Request for Change of Alignment		Nature of Grivances
95	0	0	0	0	0	0	10	10	10	0	60	5	0	201	Tota
30	2	0	0	0	0	0	0		0	ω	그	7		202	Total balance cases upto last
125	2	0	0	0	0	0	10	그	10	ω	71	12		Total	nce last
64	0	0	0	0	0	0	10	4	6	0	40	4	0	201	Rec
18	ယ	0	0	0	0	0		_		2	4	თ	0	202	Received in this Quarter
82	ω	0	0	0	0	0	11	5	7	2	44	10	0	Total	ter in
44	0	0	0	0	0	0	4	2	16	0	22	0	0	201	Disp this
12	0	0	0	0	0	0	0	0	0		6	Q	0	202	Disposed in this Quarter
56	0	0	0	0	0	0	4	2	16		28	ΟΊ	0	Total	ter
115	0	0	0	0	0	0	16	12	0	0	78	9	0	20	Peno of
36	5	0	0	0	0	0	_	2	>	9	9	ω	_	202	nding till e of quarter
151	5	0	0	0	0	0	17	14		9	87	17	>	Total	Pending till end of quarter