

**/Position of Public Grievances cases relating to Eastern Dedicated
Freight Corridor (EDFC) from 01.01.2016 to 30.06.2016**

CPM wise position:

S.No.	CPM	Grievances received	Grievances disposed	Grievances pending	
1	Ambala	1	1	-	EDFC-3
2	Meerut	18	16	2	
3	Tundla	41	34	7	EDFC-1
4	Allahabad (E)	19	9	10	EDFC-2
5	Allahabad (W)	17	16	1	
6	Mughalsarai	5	4	1	
7	Kolkata	9	9	-	
Total		110	89	21	

**Nature of Public Grievances arose in Eastern Dedicated Freight
Corridor from 01.01.2016 to 30.06.2016:**

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	3	3	-
2	Enhancement of compensation amount & Rehabilitation of land losers	50	42	8
3	Payment of compensation for assets on land.	5	5	-
4	Payment of Compensation at Residential rates.	4	2	2
5	Incorrect measurement of land/Request for re-survey of land.	8	7	1
6	Representation for change of alignment.	6	5	1
7	Dispute among claimants regarding payment of compensation	10	6	4
8	Misc.*	24	19	5
Total		110	89	21

Out of 110 grievances received during the first half of the calendar year 2016, 89 have been disposed of and the representationists have been given suitable replies.

* Misc. receipts include various different issues such as construction of ROB/RUB, construction of minor bridges, complaining against acquisition of excess land than that acquired, deep excavation of earth from adjacent land, for providing borewell connection, construction of drain for passage of water, acquisition of left over land, construction of culvert etc.

Position of Public Grievances cases relating to Eastern Dedicated Freight Corridor (EDFC) from 01.07.2016 to 31.08.2016

CPM wise position:

S.No.	CPM	Grievances received	Grievances disposed	Grievances pending	
1	Ambala	3	1	2	EDFC-3
2	Meerut	1	1	-	
3	Tundla	8	1	7	EDFC-1
4	Allahabad (E)	10	2	8	EDFC-2
5	Allahabad (W)	2	2	-	
6	Mughalsarai	-	-	-	
7	Kolkata	-	-	-	
Total		24	7	17	

**Nature of Public Grievances arose in Eastern Dedicated Freight
Corridor from 01.07.2016 to 31.08.2016:**

S.No	Nature of Grievance	Received	Disposed	Pending
1	Request for payment of R&R benefits	1	-	1
2	Enhancement of compensation amount & Rehabilitation of land losers	14	4	10
3	Payment of compensation for assets on land.	2	-	2
4	Payment of Compensation at Residential rates.	-	-	-
5	Incorrect measurement of land/Request for re-survey of land.	-	-	-
6	Representation for change of alignment.	1	-	1
7	Dispute among claimants regarding payment of compensation	1	1	-
8	Misc.*	5	2	3
Total		24	7	17

Out of 24 grievances received during the last two months of the present calendar year, 7 have been disposed of and the representationists have been given suitable replies.

* Misc. receipts include various different issues such as construction of ROB/RUB, construction of minor bridges, complaining against acquisition of excess land than that acquired, deep excavation of earth from adjacent land, construction of drain for passage of water, acquisition of left over land, construction of culvert etc.

3.3.2 Status of Grievances for the period Apr-Jun 2016 in EDFC-2

S. No.	Nature of Grievances	Total balance cases upto last			Received in this Quarter			Disposed in this Quarter			Pending till end of quarter		
		201	202	Total	201	202	Total	201	202	Total	201	202	Total
1	Request for Change of Alignment	0	1	1	0	0	0	0	0	0	0	1	1
2	Enhancement of Compensation Amount	5	7	12	4	6	10	0	5	5	9	8	17
3	Grievances against R&R benefit	60	11	71	40	4	44	22	6	28	78	9	87
4	Grievances arising due to disputes among claimants	0	8	8	0	2	2	0	1	1	0	9	9
5	For Seeking Employment in Railway	10	0	10	6	1	7	16	0	16	0	1	1
6	Grievances against incorrect measurement of Land	10	1	11	4	1	5	2	0	2	12	2	14
7	Compensation of Loss of structure/ compensation which being amount compensate to PAPS	10	0	10	10	1	11	4	0	4	16	1	17
8	Any Other matter (AS specified)	0	0	0	0	0	0	0	0	0	0	0	0
i	ITI related	0	0	0	0	0	0	0	0	0	0	0	0
ii	Demand of ROB/RUB	0	0	0	0	0	0	0	0	0	0	0	0
iii	Irrigation Channel	0	0	0	0	0	0	0	0	0	0	0	0
iv	Correction in TDS certificate	0	0	0	0	0	0	0	0	0	0	0	0
v	Miscellaneous	0	2	2	0	3	3	0	0	0	0	5	5
	Total	95	30	125	64	18	82	44	12	56	115	36	151