



TENDER DOCUMENT

Tender No.: " CPM/MTC/Manpower Office/2017-18/OT"

Name of work: Rendering Services of Housekeeping including stenographer/PA, Auto-Cad Operator, Office Assistants, Attendants/ Peons, Dak Courier/Safaiwala, field men, round the clock office safety/security watch & Ward service, in the office under jurisdiction of CPM/Meerut, Dedicated Freight Corridor Corporation of India Limited.

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For CPM/Meerut



Forwarding letter by Tenderer

To,
Chief Project Manager
DFCCIL, MEERUT

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- 1 I/We..... have read the various conditions of tender attached hereto and hereby I/We agree to abide by the said conditions. I/we also agree to keep this tender open for acceptance for a period of 90 days from the date fixed for opening the same and in default thereof, I/We will be liable for forfeiture of my/our 'Earnest Money'. I/We offer to do the work as set out in the Bid Document. I/We also agree to abide by the General condition of the contract and to carry out the work according to special conditions as laid down by the DFCCIL Administration for the execution of present contract.
- 2 A sum of **Rs. 3,19,100/- (Rs. Three Lac Nineteen Thousand One Hundred Only)** has been forwarded as Earnest Money. The value of the earnest money shall stand forfeited without prejudice to any other rights or remedies in case my /our tender is accepted and if :-
 - (i) I/We do not execute the contract agreement within **07 days** after receipt of notice issued by the DFCCIL Administration that such documents are ready.
And
 - (ii) I/We do not commence the work within **15 days** after receipt of orders to that effect.
3. Until a formal agreement is prepared and executed acceptance of this tender shall constitute a binding contract between us subject to the modification, as may be mutually agreed to, between us and indicated in the letter of acceptance or my/our offer for the work.

.....
Signature of Witness

.....
Signature of Tenderer(s)

Date.....

Tenderer/s address:

SECTION-1
INSTRUCTION TO TENDERER(S)

Tender No.: " CPM/MTC/Manpower Office/2017-18/OT"

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DFCCIL invites Open E-Tender for the work of Rendering Services of Housekeeping including stenographer/PA, Auto-Cad Operator, Office Assistants, Attendants/ Peons, Dak Courier/Safaiwala, field men, round the clock office safety/security watch & Ward service, in the office under jurisdiction of CPM/Meerut, Dedicated Freight Corridor Corporation of India Limited.

1.0 Key details of the tender are as under_

Tender No :	" CPM/MTC/Manpower Office/2017-18/OT"
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Estimated Cost of Work :	1,59,54,574/- (Rs. One Crore Fifty Nine Lac Fifty Four Thousand Five Hundred Seventy Four Only)
Completion Period :	2 year (Twenty Four months)
Bid Document cost :	Rs 5,000/- +18% GST as applicable to be submitted as per tender conditions.
Type of Tender :	Open E-Tender
Earnest Money :	Rs. 3,19,100/- (Rs.Three Lac Ninteen Thousand One hundred Only) to be submitted as per tender conditions.
Date and time of start & submission of filled tender :	E-Tender can be downloaded form 30.10.2017 and can be submitted Upto 1500 hours of 07.12.2017 on www.tenderwizard.com/dfccil
Date and time of opening of bid :	At 1530 hours of 07.12.2017 on www.tenderwizard.com/dfccil
Validity of Offer :	90 Days from the date of opening of tender
Authority and place for purchase/ submission of tender document & address for Communication :	Office of Chief Project Manager; DFCCIL 3rd Floor, Shri Bala Jee Commercial Complex, Plot No. C-2, Pocket-B, Sector-1, Ved Vyaspuri, By Pass NH-58, Meerut-250002.

1.1 Eligible Bidders:

A Bidder may be a natural person, private entity, public sector Undertaking or a Joint Venture / Consortium. In case of single entity the bidder must submit Power of Attorney authorizing the signatory of the Bid to commit the bidder.

1.2 SCOPE OF WORK in Brief-

1.2.1 To supply manpower as per Schedule of Quantities given in tender document.

1.3 THE BANK DETAILS

Bank Details for depositing EMD and Tender Document cost is as under:

Bank Name	Union Bank of India
Name	Dedicated Freight Corridor Corporation of India Limited
A/C No	496601010035634
IFSC Code	UBIN0535486
Branch	Delhi Road, Meerut-Uttar Pradesh Pin 250002

1.4 THE ISSUANCE OF DIGITAL SIGNATURE TO THE BIDDERS:

To participate in the E-bid submission, it is mandatory for the bidders to have User ID and Password, which has to be obtained by submitting an annual registration charges of INR 2000/-+ Service tax @ 15% to M/s ITI through e-payment. Bidders have to pay the tender Processing fee to ITI through e-Payment. Already registered vendors with M/s. ITI need not to pay registration charges.

1.5 SUBMISSION OF OFFER

1.5.1 The tender documents shall be submitted in online mode through website

www.tenderwizard.com/DFCCIL, in single bids only.

- a. Single offer viz. containing Technical offer and Financial offer along with necessary documents like scanned copy of EMD & Bid document cost shall be submitted through www.tenderwizard.com/DFCCIL . The bid document cost and EMD can be submitted in following modes:
 - i. Deposition of money directly in the DFCCIL account as per details in **Clause 1.3**. The scanned copy of the same shall be uploaded during the submission of bid.
 - ii. In any form indicated in **Clause 1.10**. The scanned copy of the same shall be uploaded during the submission of bid.
- b. Detailed credentials as per the requirements of Eligibility criteria and all tender papers except bill of quantities are to be uploaded in "Technical Offer."
- c. Bill of quantities with rates duly filled in is to be uploaded in "Financial Offer." The bids are essentially to be submitted only by online mode. The prices must be filled after downloading the financial bid document in prescribed format issued through e-tendering website. The financial bid should be saved and dully filled up and uploaded on the e-tendering website using Digital Signature for signing the document.
- d. The corrigendum, if any; shall only be hosted on the website only. The tender will be accepted only in e-tendering mode and **no other mode** of submission shall be accepted.

The supporting documents for Eligibility criteria are essentially required to be uploaded on the website www.tenderwizard.com/DFCCIL with the signed copy of tender document. Alternatively the documents can also be submitted in hard copy at the "office of Chief Project Manager; DEDICATED FREIGHT CORRIDOR CORPORATION OF INDIA LIMITED; Illrd floor, Shri Balaji Commercial complex Plot no. C-2, Pocket-B, Sector-1, NH-58 By pass Vedvyas Puri Meerut." before the opening of the tender on stipulated date.

1.5.2 In case 07.12.2017 is declared as holiday, tender can be uploaded up to 1500 hrs. on next working day and will be opened at 1530 hrs. on that day.

- 1.5.3** Each page of this bid document shall be submitted duly Digitally Signed by the tenderer. Bid document shall be accompanied by Earnest Money in proper form, documents about the status of the firm such as Partnership deed etc., Power of Attorneys; documents in support of the credentials of the tenderer and any other document specified in tender schedule.
- 1.5.4** All bids shall be submitted in accordance with the instructions contained in these documents (hereinafter called as bid documents). Non-compliance with any of the instructions set forth herein above is liable to result in the tender being rejected
- 1.5.5** The bids shall only be accepted through online mode. The bids submitted/received after the time and date fixed for receipt of Bids as set out in the documents will be summarily rejected.
- 1.5.6** Conditional tenders shall be summarily rejected straightway. DFCCIL reserves the right to reject such tenders summarily without assigning any reasons whatsoever. DFCCIL will not take cognizance of any other conditions/variations from the tender stipulations mentioned at any other place in the tender documents in this regard.
- 1.5.7** Submission of a tender by the tenderer implies that, he had read the entire tender document including amendments, if any, and agreed with all the tender conditions. It shall be the responsibility of the bidder to make himself/ themselves familiar with the E-tendering procedure and can contact M/s. ITI Limited for any clarification, help and registration for E-Tendering & obtaining Digital Signatures at www.tenderwizard.com/DFCCIL, and on telephone No. Delhi: 011-49424365 or Mob. No. 09599653865 of M/s ITI Limited, Chandigarh: 08146699872, 08146699892.

1.6 AUTHORISATION AND ATTESTATION:

Offers shall be signed by the person duly authorized/empowered to do so. Certified copies of such authority (Power of Attorney) and relevant documents are essentially required to be uploaded on the website www.tenderwizard.com/DFCCIL with the signed copy of tender document. Alternatively the documents can also be submitted in hard copy at the "office of Chief Project Manager; DEDICATED FREIGHT CORRIDOR CORPORATION OF INDIA LIMITED; IIIrd floor, Shri Balaji Commercial complex Plot no. C-2, Pocket- B, Sector-1, NH-58 By pass Vedyvas Puri Meerut." before the opening of the tender on stipulated date.

- 1.7 EXECUTION OF CONTRACT** The successful Offerers' responsibility under this contract commences from the date of issue of Letter to Proceed/Letter of Acceptance by Dedicated Freight Corridor Corporation of India Ltd. The successful Offerer shall be required to execute an agreement in the prescribed Performa enclosed herewith with the Dedicated Freight Corridor Corporation of India Ltd. within two weeks of acceptance of his offer.

1.8 VALIDITY OF PROPOSAL

The proposal shall be kept valid for a period of three (03) months from the date of opening.

- 1.9 QUALIFICATION REQUIREMENTS FOR BIDDERS-** Tenderer shall meet with the minimum eligibility criteria for the work detailed as under_
- (i) The bidder should have completed from start to finish, the last three financial years (i.e. current financial year and three previous financial years) for supplying of Manpower & security services at least one similar single work for a minimum value of 35% of advertised tender value of the work, i.e. 2018-17, 2017-16, 2016-15, & 2015-14 .
- (ii) The total contract amount received by the bidder during the last three years as per current ITCC should be a minimum of 150% of advertised tender value of the work.
- 1.9.1** Tenderer must submit the documents/certificates of the completed works from State/Central Govt. Organizations/ PSUs in support of information submitted against para 1.9 (i) above. The certificates from private individuals for whom such works are executed/being executed shall not be accepted.
- 1.9.2** Tenderers must submit the audited financial statements/ documents/certificates in support of information submitted against para 1.9(ii) failing which his/ their offer may be rejected without any correspondence with the tenders at the sole discretion of DFCCIL.

1.9.3 (Railway Board letter no. 2017/CE-I/CT/4/GST dated 23.06.2017)

- (i)** The Tenderer should have EPF Code, ESI registration no., PAN, Central Goods and Services Tax Act, 2017(CGST)/Integrated Goods and Services Tax Act, 2017(IGST)/Union Territory Goods and Services Tax Act, 2017(UTGST)/respective state's State Goods and Services Tax Act (SGST) also, as notified by Central/State Govt. & as amended from time to time and applicable taxes before bidding. Tenderer will ensure that full benefit of Input Tax (ITC) likely to be availed by them is duly considered while quoting rates.
- (ii)** The successful tenderer who is liable to be registered under CGST/IGST/UTGST/SGST Act shall submit GSTIN along with other details required under CGST/IGST/UTGST/SGST Act to railway immediately after the award of contract, without which no payment shall be released to the agency. The agency shall be responsible for deposition of applicable GST to the concerned authority.
- (iii)** In case, the successful tenderer is not liable to be registered under CGST/IGST/UTGST/SGST Act, the Railway/DFCCIL shall deduct the applicable GST from his/their bills under Reverse Charge Mechanism (RCM) and deposit the same to the concerned authority.

1.9.4 Registration under the applicable labour laws and should submit the copy of the same.

1.10 EARNEST MONEY DEPOSIT (EMD)

- 1.10.1 The tender must be accompanied by a sum of Rs. 3,19,100/- (Rs. Three Lac Nineteen Thousand One Hundred Only)** as earnest money deposited either by directly depositing in DFCCIL account, details provided in Clause 1.3, on alternately earnest money deposited in the form of Pay order/demand drafts/Banker's cheque/Manager cheque from a nationalized bank or a Indian Scheduled Bank. Earnest money shall be in favour of DFCCIL payable at Meerut .
- 1.10.2** The bids not accompanied by valid EMD shall be summarily rejected. In case the EMD As well as tender document cost is being deposited in any form mentioned above in Clause 1.10.1 the scanned copy of the same shall be uploaded with the bid and the same shall be submitted in physical form at the "office of Chief Project Manager; DEDICATED FREIGHT CORRIDOR CORPORATION OF INDIA LIMITED; IIIrd floor, Shri Balaji Commercial complex Plot no. C-2, Pocket-B, Sector-1, NH-58 By pass Vedvyas Puri Meerut " before the opening of the Tender. Failing which, the bid shall be summarily rejected and shall not be considered for further evaluation stage..
- 1.10.3** The offerer (s) shall keep the offer open for a minimum period of 90 days from the date of opening of the offer. It is understood that the offer documents has been issued to the offerer(s) and the offer(s), is / are permitted to offer in consideration of the stipulation on his / their part that after submitting his / their offer subject to the period being extended further if required by mutual agreement from time to time, he will not resile from his offer or modify the terms and conditions thereof in a manner not acceptable to DFCCIL. Should the offerer fail to observe or comply with the foregoing stipulation, the amount deposited as Earnest Money for the due performance of the above stipulation, shall be forfeited to the DFCCIL.
- 1.10.4** If the offer is accepted, the amount of Earnest Money will be retained and adjusted as Security Deposit for the due and faithful fulfillment of the contract. This amount of Security Deposit shall be forfeited if the offerer(s)/Contractor(s) fail to execute the Agreement Bond within 7 days after receipt of notice issued by DFCCIL that such documents are ready or to commence the work within 15 days after receipt of the order to that effect.
- 1.10.5** The Earnest Money of the unsuccessful offerer(s) will, save as here-in-before provided, be returned to the unsuccessful offerer(s) within a reasonable time but the DFCCIL shall not be responsible for any loss or depreciation that may happen to the Security for the due performance

of the stipulation to keep the offer open for the period specified in the documents or to the Earnest Money while in their possession nor be liable to pay interest thereon.

1.11 PRICE BASIS, CURRENCIES & LANGUAGE OF BID

- 1.11.1 The bidder shall quote percentage (%) of administrative charges only in schedule of quantities which is a part of this document. Rates shall include all the cost of work inclusive of taxes. **Only GST/service tax as applicable, PF & ESI (employer's share only) will be paid (reimbursed) after production of documents in proof of having submitted the same.** All other various taxes by central govt./ state govt./ local bodies as applicable at the time of the opening of the tender shall be accounted for in the rates.
- 1.11.2 Taxes, if any, levied after opening of the tender will be borne by DFCCIL & reimbursed after production of documents in proof of having submitted the same. General & Special Conditions of Contract, Schedule of approximate quantities may be referred for further details.
- 1.11.3 The bid prices shall be in **Indian rupees** only.
- 1.11.4 Rates are to be quoted both in figures and words. In case of any discrepancy in rates between figures and words, the rates quoted in words will prevail over rates quoted in figure.
- 1.11.5 All information in the bid shall be in Hindi or English only. Failure to comply with these requirements will render the bid liable for rejection.

1.12 SIGNATURE OF BIDS & DOCUMENTARY PROOF

The bid must contain the full name, designation and complete address of place of business of the person(s) signing the bid. In case person other than tenderer signing the tender document, Authorization letter shall be attached with the tender document. Tenderer(s) shall furnish "**BRIEF DETAILS OF THE BIDDER**" (Annexure-IV).

1.13 PARTNERSHIP DEED

The tender shall clearly specify whether the tender is submitted on his own behalf or on behalf of partnership concern. If the tender is submitted on behalf of partnership concern, tenderer shall submit the certified copy of partnership deed along with the tender and authorization to sign the tender documents on behalf of partnership concern. If these documents are not enclosed along with tender documents, the tender will be treated as having been submitted by individual signing the tender documents. The DFCCIL will not be bound by any Power of Attorney granted by the tenderer or by changes in the composition of the firm made subsequent to the execution of the contract. It may however recognize such power of attorney and changes after obtaining proper legal advice the cost of which will be chargeable to the contractor.

1.14 JOINT VENTURE :-

- (i) The tenderer may be a joint venture (JV) firm with identified partners but such joint venture should be entered before submission of offers.
- (ii) In case of joint venture the lead partner is responsible for performing the key function in contract management shall be nominated as being in-charge during the bidding period and in the event of a successful bid, during contract execution. The lead partner shall be authorized to incur liability and receive instructions for and on behalf of any and all partners of joint venture. This authorization shall be evidenced by submitting a power of attorney signed by legally authorized signatories of all the partners of the joint venture with further stipulation that it shall be valid for entire period of completion of work.
- (iii) All partners of the joint venture shall be legally liable, jointly and severally, during the bidding process and for the successful execution of the contract in accordance with the contract terms, and specific clause to this effect shall be included in the joint Venture Agreement.
- (iv) No. of partners in JV should be limited to 3.

- (v) In addition, recourse/sanctions within the joint venture in the event of default or withdrawal of any partner and arrangements for providing the required indemnities shall be spelt out and shall be binding on each partners of joint venture.
- (vi) The JV shall also submit an unconditional undertaking along with tender documents to the effect that there shall be no change of constituting parties during the process of award of contract and thereafter during the currency of the contract, in case the contract is awarded.

1.15 RIGHT OF DFCCIL TO DEAL WITH TENDER

The authority for the acceptance of the tender will rest with the DFCCIL which does not bind itself to accept the lowest or any other tender nor does the DFCCIL undertake to assign reason for declining to consider or reject any particular tender or tenders. **DFCCIL reserves the right to evaluate and accept/ reject the offers for the individual schedules.**

- 1.16** The tenderer/s whose tender is accepted will be required to appear at the office of the **Chief Project Manager; DFCCIL; 3rd Floor, Shri Bala Jee Commercial Complex, Plot No. C-2, Pocket-B, Sector-1, Ved Vyasपुरi, By Pass NH-58, Meerut-250002** in person or in case of firm or corporation, a duly authorized representative shall appear to execute the contract documents within 7 days after notice that the contract documents are ready for signature, failure to do so shall constitute a breach of the agreement effected by the acceptance of the tender in which case the **full value of the earnest money accompanying the tender shall stand forfeited.**

- 1.17** In the event of any tenderer/s whose tender is accepted refusing to execute the contract documents as herein before provided, DFCCIL may determine that such tenderer/s has/have abandoned the contract and there upon his/their tender and the acceptance there of shall be treated as cancelled and DFCCIL shall be entitled to forfeit the full amount of the earnest money.

1.18 CHECK-LIST

The bidders are requested to duly fill in the checklist as per **Annexure-VII**. The checklist is only a reminder of certain important items, to facilitate the tenderer. This, however, does not relieve the bidder of its responsibility to make sure that his proposal is otherwise complete in all respects.

- 1.19** Tender documents are not transferable.

**For CPM/Meerut
On behalf of DFCCIL**

Section 2

GENERAL CONDITIONS OF CONTRACT

2.0 **GENERAL CONDITIONS OF CONTRACT** will form an integral part of the Bid and contract document. In case of any deviation between General conditions of contract and any other special condition & specifications of contract of this tender document, the special condition & specifications of contract of this tender document shall prevail.

2.1 **DEFINITIONS:** - Unless excluded by or repugnant to the context:

- (a) "Applicable Law" means all laws in force and effect as of the date hereof and which may be promulgated or brought into force and effect thereafter in India, including rules and regulations made therein, as may be in force and effect during subsistence of this agreement.
- (b) The expression "Department"! "Client"/ "Employer"/ "Corporation"/DFCCIL as used in the tender papers shall mean Dedicated Freight corridor Corporation of India Ltd.(DFCCIL) which expression shall also include its legal successors and permitted assigns.
- (c) "Drawing" shall be mean the drawings referred to in specifications and any modifications of such drawings approved in writing by engineers and such other drawings as may from time to time be furnished or approved in writing by the Engineer In Charge.
- (d) "Engineer"! "Engineer-in-charge"! "Employer's representative" of the work shall mean the 'Representative' appointed by DFCCIL, its legal successors and assignees to undertake various duties and functions in connection with this contract and Project.
- (e) The "Site" shall mean the lands and / or other places on under in or through which the work is to be executed under the contract including any other lands or place used for the purpose of contract.
- (f) The "Contract" shall mean the agreement entered into between the owner and the contractor as recorded in the contract form signed by the parties include all attachment the notice of tender, the sealed quotation and the tender documents including the tender and acceptance thereof together with the documents referred to therein, and the accepted conditions with annexure mentioned therein including any special conditions, specifications, designs, drawings, price schedule / bill of quantities and schedule of rates.
All these documents taken together shall be deemed to form one contract and shall be complementary to one another. Contract is deed of contract together with its entire accompaniment and those later incorporated in it by internal consent.
- (g) The "Contractor" shall mean the individual or firm or company whether incorporated or not, undertaking the work and shall include legal representative of such an individual or persons comprising such firms or company as the case may be and permitted, assigns of such individual or firm or company.
- (h) The "Contract sum" / "Contract price" shall mean the sum for which the tender is accepted.
- (i) The "Contract time" means period specified in the tender document for entire execution of contracted works from the date of notification of award including monsoon period.
- (j) A "Day" shall mean a day of 24 hours from midnight to midnight irrespective of the number of hours worked in that day.
- (k) A "month" shall mean a calendar month.
- (l) A "week" shall mean seven consecutive days without regard to the number of hours worked in any day in that week.
- (m) "Excepted Risks" are risks due to riots (otherwise than among contractor's employees) and civil commotion (in so far as both these are un-insurable) war (whether declared or not), invasion, act of foreign enemies, hostilities, civil war, rebellion, revolution, insurrection, military or usurped power, any acts of God, such as earthquake, lightning and un-precedent floods over which the contractor has no control.
- (n) "GCC" mean the General Conditions of Contract.
- (o) "Government" means the Government of India.
- (p) "Letter of Acceptance" means the formal acceptance letter from the Employer of the Tender.
- (q) "Local currency" means the currency of Government of India.
- (r) "Temporary works" shall mean all temporary works of every kind required in or about the execution completion or maintenance of the works.

- (s) "Urgent works" shall mean any measures, which in the opinion of the Engineer, become necessary during the progress of the works to obviate any risk or accident or failure or which become necessary for security of the work or the persons working, thereon.
- (t) Where the context so requires, word importing the singular number only also include the plural number of vice-versa.

2.2 Interpretation

In the contract, except where the context requires otherwise:

- (a) Words indicating one gender include all genders,
- (b) Words indicating the singular also include the plural and words indicating the plural also include the singular,
- (c) "Written" or "in writing" means hand-written, type written, printed or electronically made and resulting in a permanent record, and
- (d) The marginal words and other headings shall not be taken into consideration in interpretation of these conditions.

2.3 Relation between the Parties

Nothing contained herein shall be construed as establishing a relation of master and servant or of principal and agent as between the Client and the Contractor's staff. The contractor will have complete charge of Personnel engaged and shall be fully responsible for the services performed by them or on their behalf hereunder.

2.4 Communication and Language of Contract

2.4.1 Communication to be in writing

Communications between Parties will be effective only when in writing. Verbal communication, if any, must be confirmed in writing immediately later on. Any notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram or facsimile to such Party at the address specified in SCC. Notices shall be deemed to be effective as follows:

- a. In case of personal delivery or registered mail, on delivery
- b. In case of telexes, 24 hours following confirmed transmission
- c. In case of telegrams, 24 hours following confirmed transmission, and
- d. In case of facsimiles, 24 hours following confirmed transmission.

2.4.2 Language of Contract

The Contract has been executed in English which shall be controlling language for all matters relating to meaning or interpretation of this Contract.

2.5 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be by the officials specified in the SCC executed under this Contract by the Employer or the contractor may be taken or executed by the officials authorized for the same.

2.6 Entire Agreement

This Contract contains all covenants, stipulations and provisions agreed by the parties. No agent or representative of either party has authority to make, and the parties shall not be bound by or liable for, any statement, representation, promise or agreement not set forth herein.

2.7 Modifications

The terms and conditions of this Contract including the Scope of work can be modified only by written agreement between the Parties.

2.8 Care in Submission of Tenders: _

Before submitting a tender, the tenderer will be deemed to have satisfied himself by actual inspection of the site and locality of the works, that all conditions liable to be encountered during the execution of the works are taken into account and that the rates he enters in the tender forms are adequate and all inclusive to accord with the provisions of the General/ Special Conditions of Contract for the completion of works to the entire satisfaction of the Engineer.

2.9 Rights of the DFCCIL to deal with tender: -

The authority for the acceptance of the tender will rest with the DFCCIL. It shall not be obligatory on the said authority to accept the lowest tender or any other tender and no tenderers(s) shall demand neither any explanation for the cause of rejection of his /their tender nor the DFCCIL to assign reasons for declining to consider or reject any particular tender or tenders.

- 2.10** If the tenderer(s) deliberately gives / give wrong information in his / their tender or creates /create circumstances for the acceptance of his / their tender, the DFCCIL reserves the right to reject such tender at any stage.
- 2.11 Omissions & Discrepancies: -**
Should a tender find discrepancies in or omissions from the drawings or any of the Tender Forms or should he be in doubt as to their meaning, he should at once notify the authority inviting tenders who may send a written instruction to all tenders. It shall be understood that every endeavor has been made to avoid any error which can materially affect the basis of the tender and the successful tenderer shall take upon himself and provide for the risk of any error which may subsequently be discovered and shall make no subsequent claim on account thereof.
- 2.12 Performance Guarantee (P.G)**
- 2.12.1 On acceptance of tender the successful tenderer shall have to submit performance guarantee amounting to 5% of the contract value in any one of the form of irrevocable Bank Guarantee or FDR from Nationalized or scheduled bank in favour of **DFCCIL, Meerut**. The Performance Guarantee shall be submitted within 30 (thirty) days from the date of issue of Letter Of Acceptance (LOA) .Extension of time for submission of PG beyond 30 (thirty) days and upto 60 days from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interest of 15 percent per annum shall be charged for the delay beyond 30 (thirty) days, i.e. from 31st day after the date of issue of LOA.
- 2.12.2 This guarantee shall be initially valid up to the stipulated date of completion plus 60 days beyond that. In case, the time limit for completion of work gets extended, the contractor shall give the validity of Performance Guarantee extended to cover such extended time for completion of work plus 60 days.
- 2.12.3 The Performance Guarantee (PG) shall be released after the physical completion of the work based on the 'Completion Certificate' issued by the competent authority stating that the contractor has completed the work in all respects satisfactorily. The security deposit, however, shall be released only after the expiry of the maintenance period which is 120 days for this contract and after passing the final bill based on 'No Claim Certificate'.
- 2.12.4 Wherever the contract is rescinded, the security deposit shall be forfeited and the Performance Guarantee shall be encashed and the balance work shall be got done independently without risk and cost of the failed contractor, the failed contractor shall be debarred from participating in the tender for executing the balance work. If the failed contractor is a JV or a partnership firm, then every member/partner of such a firm shall be debarred from participating in the tender for the balance work either in his/her individual capacity or as a partner of any other JV/partnership firm.
- 2.12.5 The Engineer shall not make a claim under the Performance Guarantee except for amounts to which the DFCCIL is entitled under the contract (not withstanding and /or without prejudice to any other provisions in the contract agreement) in the event of :
- (i) Failure by the contractor to extend the validity of the Performance Guarantee as described herein above, in which event the Engineer may claim the full amount of the Performance Guarantee
 - (ii) Failure by the contractor to pay DFCCIL any amount due, either as agreed by the contractor or determined under any of the Clauses/Conditions of the agreement, within 30 days of the service of the notice to this effect by Engineer.
 - (iii) The contract being determined or rescinded under provision of the GCC the Performance Guarantee shall be forfeited in full and shall be absolutely at the disposal of the DFCCIL.
- 2.13. SECURITY DEPOSIT**
- 2.13.1 The Earnest Money deposited by the Contractor with his tender will be retained by the DFCCIL as part of security for the due and faithful fulfillment of the contract by the contractor. The balance to make up the security deposit, the rates for which are given below, will be recovered by percentage deduction from the Contractor's "on account" bills. Provided also that in case of defaulting contractor the DFCCIL may retain any amount due for payment to the Contractor on the pending "on account bills" so that the amounts so retained may not exceed 10% of the total value of the contract.
- 2.13.2 Unless otherwise specified in the special conditions, if any, the Security Deposit/rate of recovery /mode of recovery shall be as under:
- (a) Security Deposit for each work should be 5% of the contract value,
 - (b) The rate of recovery will be at the rate of 10% of the running bill amount till the full security deposit is recovered,
 - (c) Security Deposits will be recovered only from the running bills of the contract and no other mode of collecting SD shall be accepted towards Security Deposit.

2.13.3 The security deposit shall be returned to the contractor without any interest when the contractor ceases to be under any obligations under the contract i.e. after completion of defect liability period i.e after 120 days of the satisfactory completion of the work.

2.13.4 No interest will be payable upon the Earnest Money and Security Deposit or amounts payable to the Contractor under the Contract., but Government Securities deposited will be payable with interest accrued thereon.

2.14. SUPERVISION AND SUPERINTENDENCE

2.14.1 CONTRACTOR'S SUPERVISION

The Contractor shall supervise & direct the works efficiently & with his best skill & attention. He shall be solely responsible for means, methods, techniques, procedures & sequences of the work. The Contractor shall co-ordinate all parts of the work and shall be responsible to see that the finished work complies fully with the contract documents, & such instructions / various orders as the Engineer may issue during the progress of the works.

2.14.2 CONTRACTOR'S AGENTS/EMPLOYEES

No other person except Contractor's authorized representative shall be allowed into DFCCIL premises and they shall not do any private work other than their normal duties. Contractors shall be directly responsible for any/all disputes arising between him and his personnel and keep DFCCIL indemnified against all losses, damages and claims thereof. The personnel engaged by the contractor shall be on the duty of the contractor/agency and under no circumstances shall be deemed to be on the duty of DFCCIL. Such staff shall not be entitled to claim any right, privilege or benefit from DFCCIL and in the event of any such claim, the contractor/agency undertakes to indemnify DFCCIL for any loss or damage, financial or otherwise. The personnel engaged by the contractor shall be subject to security check by DFCCIL security staff while entering/leaving the premises. Such personnel shall have to abide by the instructions of the security staff and other officers of DFCCIL authorized in this behalf. Failure to faithfully follow instructions would be deemed infringement of tender conditions. Contractor shall in no case lease/transfer/sublet for services without approval of DFCCIL, which DFCCIL in its discretion may or may not grant.

2.14.3 WORKMEN

The contractor shall at all times enforce strict discipline and good order among his employees and shall not employ on the works any unfit person or anyone not skilled and experienced in the assigned task. The Contractor shall in respect of labour employed by him comply with or cause to be complied with the provisions of various labour law and rules and regulations as applicable to them in regard to all matters provided therein and shall indemnify the owner in respect of all claims that may be made against the owner for non-compliance thereof by the Contractor. In the event of the contractor committing a default or breach of any provisions of labour laws and rules and regulations, the Contractor shall without prejudice is liable to prosecuted as per Indian Laws.

2.15. LAWS AND REGULATIONS:

- a. Governing Law:** This contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable laws and by-laws of India.
- b. Resolving the disputes:** In case of disputes, between a Contractor and the field officers, regarding this tender, decision of the Managing Director, **DFCCIL**, shall be the final and binding.

2.16 USE OF EXPLOSIVES

Blasting is not permitted on this work unless under exceptionally unavoidable conditions but subject to Government's Policy on the subject matter and approval of engineer in charge.

2.17 PROTECTION

The works included in this contract are to be carried out close to the running tracks and public utilities, therefore, safety of running trains and the public is paramount. Therefore, all activities undertaken by the Contractor / his representatives shall ensure safety at all times. The contractor shall comply with the instructions issued by the DFCCIL / Engineer / Employer from time to time to ensure safe running of trains while carrying out works. The rates quoted by the Contractor shall be deemed to include all expenditure incurred in compliance with the same.

2.18. SAFETY PRECAUTIONS AND EMERGENCIES AND PROTECTION OF ENVIRONMENT

The contractor shall be solely responsible notwithstanding any stipulations by owner or Engineer for initiating, maintaining and supervising all safety precautions and programmes, in connection with the work and shall comply with all laws, ordinance, code rules, regulations and lawful orders of any public authority having jurisdiction for the safety of persons or property or to protect them from damages, injury or loss during the entire contract period including non-working hours.

2.19. INCOME TAX

Income Tax as per rates applicable/amended under the Income Tax Act of work shall be deducted at source unless the contractor is exempted by Income Tax Authorities.

2.20. GOODS & SERVICES TAX

GST as applicable in this contract shall be reimbursed by DFCCIL as per prevailing law after the contractor submits the documentary proof of having deposited the same.

2.21 PERMITS, FEES, TAXES & ROYALTIES

Unless otherwise provided in the contract documents, the contractor shall secure and pay for all permits, Government fees and licenses necessary for the execution and completion of the works. The contractor shall pay all duties including excise duty, sales tax, works contract tax, local taxes, income tax, octroi and other Govt taxes. However, goods & services tax, PF & ESI (**employer's share only**) will be paid if payable under law on submission of the documentary evidence. The DFCCIL authorities will not take any responsibility of refund of such taxes/fees. Any violation, in the legal provisions of taxes, duties, permits and fees, carried out by the Contractor and detected subsequently shall be the sole responsibility of the Contractor and his legal heirs.

2.22 STATUTORY INCREASE IN DUTIES, TAXES ETC

All the taxes and duties levied by the State and Central Govt. and by Local Bodies at the prevailing rates applicable on the date of opening of tender shall be fully borne by the Contractor and shall not be reimbursed to him on any account. The tendered rates shall be inclusive of all taxes levies, octroi etc. In case of increase/decrease of statutory duty DFCCIL shall reimburse/recover such differences. Necessary documents for such changes are to be submitted by bidder.

2.23 DELAY AND EXTENSION OF CONTRACT PERIOD / LIQUIDATED DAMAGES

2.23.1 The time allowed for execution and completion of the works or part of the works as specified in the contract, shall be essence of the contract on the part of the Firm/Contractor.

2.23.2 As soon as it becomes apparent to the Firm/Contractor, that the work and / or portions thereof (required to be completed earlier), cannot be completed within the period(s) stipulated in the contract, or the extended periods granted, he shall forthwith inform the Engineer and advise him of the reasons for the delay, as also the extra time required to complete the work and / or portions of work, together with justification thereof. In all such cases, whether the delay is attributable to the Firm/Contractor or not, the Firm/Contractor shall be bound to apply for extension well within the period of completion / extended period of completion of the whole works and / or portions thereof.

2.23.3 Extension due to modifications

If any modifications are ordered by the Engineer or site conditions actually encountered are such, that in the opinion of the Engineer the magnitude of the work has increased materially, then such extension of the stipulated date of completion may be granted, as shall appear to the Engineer to be reasonable.

Delays not due to Employer

If the completion of the whole works (or part thereof which as per the contract is required to be completed earlier), is likely to be delayed on account of:

- a. Any force majeure event or
- b. Any relevant order of court or
- c. Any other event or occurrence which, according to the Engineer is not due to the Firm/ Contractor's failure or fault, and is beyond his control.

The Engineer may grant such extensions of the completion period as in his opinion reasonable.

2.23.4 Delays due to Employer/ Engineer

In the event of any failure or delay by the Employer / Engineer in fulfilling his obligations under the contract, then such failure or delay, shall in no way affect or vitiate the contract or alter the character thereof; or entitle the Firm/Contractor to damages or compensation thereof but in any such case, the Engineer shall grant such extension or extensions of time to complete the work, as in his opinion is reasonable.

2.23.5 Delays due to Firm/Contractor and Liquidated Damages

If the delay in the completion of the whole works or a part of the works, beyond stipulated completion period, is due to the Firm/Contractor's failure or fault, and the Engineer feels that the remaining works or the portion of works can be completed by the firm/Contractor in a reasonable and acceptable short time, then, the Engineer may allow the Firm/Contractor extension or further extension of time, for completion, as he may decide, subject to the following: -

- a. Without prejudice to any other right or remedy available to the Engineer, recover by way of liquidated damages and not as penalty, a sum equivalent to quarter of one percent (0.25%) of the contract value of the works, for each week or part thereof the Firm/Contractor is in default.
- b. The recovery on account of compensation for delay shall be limited to 5% of his contract value of the works, or the portion of the works, as the case may be.
The recovery of such damages shall not relieve the Firm/Contractor from his obligation to complete the work or from any other obligation and liability under the contract.

2.23.6 Time to continue to be treated as the essence of contract in spite of extension of time. It is an agreed term of the contract that not with standing grant of extension of time under any of the sub-clauses mentioned herein, time shall continue to be treated as the essence of contract on the part of the Firm/Contractor.

2.24 Suspension

The client may, by written notice of suspension to the Contractor, suspend all or part of services and payments to Contractor hereunder if the Contractor fail to perform any of the obligations under the Contract, including carrying out of the Services, provided that such notice of suspension shall a) specify the nature of failure and b) request the contractor to remedy such failure within a period not exceeding thirty (30) days.

2.25 Engineer's decision on compensation payable being final

The decision of the Engineer as to the compensation, if any, payable by the Firm/Contractor under this clause shall be final and binding.

2.26 DETERMINATION OF CONTRACT DUE TO FIRM/CONTRACTOR'S DEFAULT

2.26.1 Conditions leading to determination of contract

- i. **If the Firm/Contractor**
 - a. becomes bankrupt or insolvent, or,
 - b. makes arrangements with or assignment in favour of his creditor, or agrees to carry out the contract under a committee of inspection of his creditors or
 - c. being a company or corporation goes into liquidation by a resolution passed by the Board of Directors / General Body of the share-holders or as a result of court order (other than voluntary liquidation for the purpose of amalgamation or reconstruction) ; or
 - d. has execution levied on his goods or property or the works, or
 - e. assigns or sublets the contract or any part thereof otherwise than as provided for under conditions of this contract, or
 - f. abandons the contract, or
 - g. persistently disregards instructions of the Engineer or contravenes any provisions of the contract, or
 - h. fails to adhere to the agreed programme of work or fails to complete the works or parts of the works within the stipulated or extended period of completion, or is unlikely to complete the whole work or part thereof within time because of poor record of progress; or
 - i. fails to take steps to employ competent and / or additional staff and labor, or
 - j. promises, offers or gives any bribe, commission, gift or advantage, either himself or through his partners, agents or servants to any officer or employee of the Engineer or the Employer, or to any person on their behalf, in relation to obtaining or execution of this or any other contract with the Employer, or
 - k. Suppresses or gives wrong information while submitting the tender.
- (i) In any such case the Engineer on behalf of the Employer may serve the Firm/Contractor with a notice in writing to that effect and if the Firm/Contractor does not, within 7 days after delivery to him of such notice, proceed to make good his default in so far as the same is capable of being made good, and carry on the work or comply with such instructions as aforesaid to the entire satisfaction of the Engineer, the Employer shall be entitled after giving 48 hours notice in writing to terminate the contract, as a whole or in part or parts (as may be specified in such notice).

- (ii). **In such a case of termination**, the Employer Engineer may carry out the whole or part of the work from which the Firm/Contractor has been removed by engaging another Firm/Contractor or deployment of own staff at site.

2.27 DETERMINATION OF CONTRACT ON EMPLOYER/ENGINEER'S ACCOUNT

The Employer / Engineer shall be entitled to determinate the contract, at any time, should, in the Employer / Engineer's opinion, the cessation of works becomes necessary, owing to paucity of funds or due to court orders or from any other cause whatsoever. Notice in writing from the Employer / Engineer of such termination and reasons therefore, shall be conclusive evidence thereof. In case of determination of contract on Employer / Engineer's account as described above, the claims of the Firm/Contractor towards expenditure incurred by him in the expectation of completing the whole works, shall be admitted and considered for payment as deemed reasonable and are supported by the documents / vouchers etc., to the satisfaction of Employer / Engineer. The decision of the Employer / Engineer on the necessity and propriety of such expenditure shall be final and conclusive. However, the Firm/Contractor shall have no claim to any payment of compensation or otherwise, on account of any profit or advantage which he might have derived from the execution of the work in full but which he could not in consequence of determination of contract under this clause.

2.28 FOSSILS ETC

All fossils, coins, articles of value of antiquity and structures or other remains or things of geological or archaeological interest discovered on the site shall be deemed to be the property of the owner and the Contractor shall take reasonable precautions to prevent his workmen or any other person from removing or damaging any such article or thing and shall immediately upon discovery thereof and before removal acquaint the Engineer of such discovery and carry out at the expenses of the Engineer's order as to the disposal of the same.

2.29 LABOUR RULES

The contractor will have to produce to the satisfaction of the accepting authority a valid and current license issued in his favour under the provision of Contract Labour (Regulation and Abolition) Act 1970, before starting the work, otherwise the Contractor shall have to face the further consequences. The contractor shall have to follow all rules and regulations pertaining to payment of Minimum Wages Act as notified by Central Government applicable for Project Sites. The contractor shall also be responsible for observance of labour regulations in respect of labour welfare PF & ESI.

2.30 FORCE MAJEURE

War, invasion, revolution, riots, sabotage, lockouts, strikes, work shut downs imposed by Government, acts of Legislative or other Authorities, stoppage in supply of raw materials, fuel or electricity, breakdown of machinery, act of God, epidemics, fires, earthquakes, floods, explosives, accidents and navigation blockages, or any other acts or events whatsoever, which are beyond reasonable control of Contractor and which shall directly or indirectly prevent completion of the work within the time specified in the agreement, will be considered Force Majeure. Contractor shall be granted necessary extension of completion date to cover the delay caused by Force Majeure without any financial repercussions.

2.31 SETTLEMENT OF DISPUTES

All disputes or differences of any kind whatsoever that may arise between the Employer / Engineer and the Contractor in connection with or arising out of the contract or subject matter thereof or the execution of works, whether during the progress of works or after their completion, whether before or after determination of contract shall be settled as under:

2.31.1 Mutual Settlement

All such disputes or differences shall in the first place be referred by the contractor to the Employer in writing for resolving the same through mutual discussions, negotiations, deliberation etc. associating representatives from both the sides and concerted efforts shall be made for reaching amicable settlement of disputes or differences.

2.31.2 Conciliation/Arbitration

It is a term of this contracts that Conciliation / Arbitration of disputes to settle shall not be commenced unless an attempt has first been made by the parties for such disputes through mutual settlement.

2.31.3 Dispute Settlement

Any dispute between the Parties as to matters arising pursuant to this contract which cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either party for settlement through Arbitration in accordance with the Rules stipulated as under.

- (a) If the Contractor is not satisfied with the settlement by the Employer on any matter in question, disputes or differences, the Contractor may refer to the Managing Director of the Employer in writing to settle such disputes or differences through Conciliation or Arbitration provided that the demand for Conciliation or Arbitration shall specify the matters, which are in question or subject of the disputes or differences as also the amount of claim, item wise. Only such dispute(s), or difference(s) in respect of which the demand has been made, together with counter claim of the Employer shall be referred to Conciliator or Arbitrator as the case may be and other matters shall not be included in the reference.
- (b) Managing Director of the Employer may himself act as Sole Conciliator/Sole Arbitrator or may at his option appoint another person as Sole Conciliator or Sole Arbitrator, as the case may be. In case, Managing Director of the Employer decides to appoint a Sole Conciliator Sole Arbitrator, then a panel of at least three names will be sent to the Contractor. Such persons may be working / retired employees of the Employer who had not been connected with the work. The Contractor shall suggest minimum two names out of this panel for appointment of Sole Conciliator / Sole Arbitrator. Managing Director of the Employer will appoint Sole Conciliator / Sole Arbitrator out of the names agreed by the Contractor.
- (c) **Nomination of Arbitrators/Sole Arbitrator**
Matters to be arbitrated upon shall be referred to a sole Arbitrator if the total value of the claim is up to Rs 5 million and to a panel of three Arbitrators if total value of claims is more than Rs 5 million. The Employer shall provide a panel of three arbitrators which may also include DFCC officers for claims up to Rs 5 million and a panel of five Arbitrators which may also include DFCC officers for claims of more than Rs 5 million. The Employer at the time of offering the panel of Arbitrator(s) to be appointed as Arbitrator shall also supply the information with regard to the qualifications of the said Arbitrator nominated in the panel along with their professional experience, phone nos. and addresses to the contractor. The Contractor shall have to choose the sole Arbitrator from the panel of three and/or one Arbitrator from the panel of five in case three Arbitrators are to be appointed. The Employer shall also choose one Arbitrator from this panel of five and the two so chosen will choose the third arbitrator (the Presiding Arbitrator) from the panel only. The Arbitrator(s) shall be appointed within a period of 30 days from the date of receipt of written notice/demand of appointment of Arbitrator from either party. Neither party shall be limited in the proceedings before such arbitrator(s) to the evidence or arguments put before the Engineer for the purpose of obtaining his decision.
- (d) No decision given by the Client in accordance with the foregoing provisions shall disqualify him from being called as a witness and giving evidence before the arbitrator(s) on any matter, whatsoever, relevant to dispute or difference referred to arbitrator/s. The language of proceedings that of documents and communication shall be English.
- (e) This is a condition of contract agreement /Arbitration that Arbitrators so nominated shall be professional Engineers/s. In case of 3 Arbitrators, one of the arbitrators shall be an accounts officer.
- (f) This is also a condition of contract that in case above procedure for nomination of arbitrator/s cannot be adopted due to whatsoever reason may be, then it will be deemed that no arbitration clause exist in contract agreement and normal law of land shall prevail to settle the disputes.
- (g) In case, the Contractor opts for settlement of disputes through Conciliation, at first Contractor may refer to the Managing Director of the Employer for settlement of such disputes or differences through Arbitration. The appointment of Sole Arbitrator shall be done by the Managing Director of the Employer as per the procedure described above. No disputes or differences shall be referred to Arbitration after expiry of 60 days from the date of notification of failure of Conciliation.
- (h) The Conciliation and / or Arbitration proceedings shall be governed by the provisions of the Indian Arbitration and Conciliation Act 1996 or any statutory modification or re-enactment thereof and the rules made there under and for the time being in force shall apply to the conciliation and arbitration proceedings under this clause.
- (i) The fees and other charges of the Conciliator / Arbitrator shall be as per the scales fixed by the Employer and shall be shared equally between the Employer and the Contractor.

2.32 Settlement through Court

It is a term of this contract that the Contractor shall not approach any Court of Law for settlement of such disputes or differences unless an attempt has first been made by the parties to settle such disputes or differences through provisions of arbitration & conciliation provided in the agreement.

2.33 Suspension of work

The Obligations of the Employer, the Engineer and the Contractor shall not be altered by reasons of conciliation / arbitration being conducted during the progress of works. Neither party shall be entitled to suspend the work on account of conciliation / arbitration nor shall payments to the Contractor continue to be made in terms of the contract.

2.34 Award to be binding on all parties

The award of the Sole Arbitrator, unless challenged in court of law, shall be binding on all parties.

2.35 Substitute Arbitrators:

If for any reason an Arbitrator is unable to perform his function, a substitute shall be appointed in the same manner as the original arbitrator.

2.36 Interest on Awarded Amount

Where the arbitral award is for payment of money, no interest shall be payable on the whole or any part of the money for any period till the date on which the award is made.

2.37 Exception

For settlement of disputes with central PSUs, the procedure as per existing orders of Permanent Machinery for Arbitration (PMA), Bureau of Public Enterprises, Govt. of India shall be followed.

2.38 Jurisdiction of Courts

Jurisdiction of courts for dispute resolution shall be New Delhi only.

**For CPM/Meerut
On behalf of DFCCIL**

SECTION 3

SPECIAL CONDITIONS OF CONTRACT AND SPECIFICATIONS

1.0 GENERAL

- 1.1 This is purely a works contract like all other works contracts awarded by Railways and General Conditions of Contract of Railways are applicable to this contract. Award of the Contract does not confer any right to any of the individuals involved in this contract either directly or indirectly for a perpetual employment in DFCCIL in any capacity. The agency/service provider/contractor shall be entirely responsible for the employment of its labour and shall be liable for observance of all statutory provisions of Govt. No claim of employment by the manpower engaged on the DFCCIL on whatsoever ground shall be entertained.
- 1.2 DFCCIL shall have discretion to change the scope of work of contract as per the requirement and variation in the scope of work will be governed by GCC and shall not have any bearing on the rates quoted by the tenderer, which shall be treated as firm during the currency of the contract.
- 1.3 The agency should fulfill all statutory provisions as per relevant laws.
- 1.4 The engagement of hired staff through the agency shall be purely on temporary basis.
- 1.5 The engagement of hired staff shall be based on the contract between DFCCIL and THE AGENCY. There is no contract between the hired staff and DFCCIL.
- 1.6 No letter of appointment shall be issued to any staff hired through the outsourcing agency.
- 1.7 The staff hired through the agency in DFCCIL shall not have claim to any regular employment in DFCCIL whatsoever. The staff employed by the agency are required to furnish an appropriate affidavit non judicial paper to the effect that they will have no claim over DFCCIL regarding extended / or consequential employment in the DFCCIL. No claim of employment by the manpower engaged on the DFCCIL on whatsoever ground shall be entertained.
- 1.8 It shall be the responsibility of the agency to get the qualification, character and antecedents of the staff verified including police verification before their induction. The agency must furnish proof of such verification as and when demanded by DFCCIL but not later than three months of work of contractor work failure to do so such is fall will not be allow to work and proper replacement has to be arranged with in week. Failure to do so will invite penalty of Rs. 500 per staff per week.
- 1.9 Any staff hired by DFCCIL through agency can be removed immediately without giving any notice to the agency or the staff. The agency will have to provide suitable replacement within three day's time.
- 1.10 The agency shall be responsible to verify the qualification and experience indicated by hired staff in their profile. If during the course of engagement of any hired staff, it comes to the notice that he/she has misrepresented the fact about his/her qualification/ experience etc., the concerned staff shall be immediately discharged from the service. The agency will have to provide suitable replacement within three day's time.
- 1.11 The service of the staff hired through the agency are liable to be transferred anywhere in the jurisdiction of the Chief Project Manager, Meerut from one job to another, one department to another and one branch to another without any extra remuneration depending on the exigencies of the work.
- 1.12 It will be the responsibility of the outsourcing agency to ensure that the staff hired through the agency shall at all time maintain absolute integrity and devotion to duty and conduct himself in a manner conducive to the best interests, credits and prestige of DFCCIL.
- 1.13 By virtue of the services with the DFCCIL, the agency and the staff hired through the agency will come in possession of certain information and secrets related to DFCCIL which shall not be divulged to any organization or individual. The agency shall ensure that complete confidentiality is maintained by it and all the staff hired by DFCCIL with regard to all information relating to DFCCIL, its premises, clients, business, assets, affairs and employees. Neither the agency nor its persons shall at any time divulge or make known to any third party and trust, accounts, matters or transactions whatsoever any information pertaining to DFCCIL and its associates entities which may in any way come to their knowledge or attention.

- 1.14 The agency shall ensure that the staff should be in neat and clean uniform/dress. They should be in good health, punctual, honest and well behaved. The agency will be responsible for ensuring good conduct on the part of persons deployed. The person once engaged and is working satisfactorily will not be substituted/replaced intermittently without permission of competent authority of DFCCIL.
- 1.15 Persons suffering from contagious or infectious diseases shall not be deployed or permitted to work in the DFCCIL premises. If the person deputed by agency/service provider/contractor contract or develops any such disease during the currency of the contract, the agency/contractor(s) / service provider may be asked by the DFCCIL to replace such person by another suitable person. No extra charge for such replacement to be done by the agency forthwith, shall however, be payable.
- 1.16 The work executed shall be to the satisfaction of DFCCIL representatives. Rate shall include all incidental & contingent work, which although not specifically mentioned in the scope are necessary for its completion in a sound and efficient manner.
- 1.17 DFCCIL, reserves the right to warrant services of lesser number of hired staff as per the situation for which no claim shall be admissible. Pro – rata payment will be made if duration is less than a month.
- 1.18 Each staff deployed shall maintain mobile phone for which no extra payment will be made. Failure to do so frequently will involve penalty of Rs. 100 per each incident.
- 1.19 DFCCIL may at its discretion award / reward efficient staff hired through the agency directly at any time.
- 1.20 For any employee leaving the service, agency will have to give a notice of at-least one month. DFCCIL may at its discretion agree for a notice of similar duration in special circumstances. A no dues certificate shall be taken from DFCCIL before the date of relieving, failing which any dues shall be recovered from the agency.
- 1.21 **Working Hours of hired staff** – The working hours for the hired staff shall be for 8 hours a day for 6 days a week. The timings for the same would be generally from 9.30 A.M. to 06.30 P.M. from Monday to Saturday with suitable lunch break. However, these timings may be changed without any overall impact on the period of duty as per convenience or requirement of operation. The personnel would get a day off every week (normally Sunday) along with National Holidays. Working hours should be regulated so that there is no requirement of overtime. However, administration reserves right to call the personnel on National / Gazetted holiday / Sunday. A compensatory off will be provided to the individual in the succeeding weeks in lieu of the same or proportionate additional payment will be made for attending office on Sundays / National holidays, if compensatory off is not provided. Punctuality of staff is of very high importance.
- 1.22 **Leave** – One day's leave shall be permissible to the hired personnel in a month. If a personnel remains absent beyond the period of one day in a month pay may be deducted on pro rata basis, if a substitute is not provided for that period of absence. The facilities including leave etc. are required under various legal provisions shall be so adjusted by the outsourcing agency that the CTC does not increase.
- 1.23 **Salary payment day** - The period for the month of calculate salary will be 1st to last working day of the month. Salary shall be paid by the contractor to the staff on 7th day of every month without failure. The contractor must submit the bill complete in all respect by 4th day of month. However the delay in payment to contractor due to deficiency bill submit shall not affect the salary payment on 7th of every month.

2.0 SCOPE OF WORK SCHEDULE 'A'

2.1 Stenographer cum P.A. to CPM

- 2.1.1 All sorts of dictation / typing works carried-out by using the Computer with knowledge of M.S. office or any other suitable software.
- 2.1.2 Proper & effective maintenance of files, documents etc. Proper knowledge of office procedures.
- 2.1.3 Confidential work as assigned by CPM.

- 2.1.4 Maintaining & updating contract list of various officials required for proper & efficient working of office.
- 2.1.5 Any other office work as assigned by DFCC in connection with smooth functioning of the office.

2.2 Computer Operator / Office Assistant.

- 2.2.1 All sorts of typing work usually carried-out by using the Computer with knowledge of M.S. office / Excel or any other suitable software in English / Hindi, maintenance of files / documents and other relevant works as & when required by different sections of DFCCIL.
- 2.2.2 Movement and maintenance of files, papers, drawings, within the office, outside DFCCIL office including Railway and other offices and other offices as directed by DFCCIL officials.
- 2.2.3 Creation & updation of data as and when required.
- 2.2.4 Operation of various office equipments like Photocopier, Fax, Telephones, Printer. EPABX etc.
- 2.2.5 Dispatch & Receipt of files, letters etc. to and from various Railway offices including various State / Central Govt. offices.
- 2.2.6 Any other work assigned by DFCCIL in connection with smooth functioning of the office.

2.3 Auto CAD Operator

- 2.3.1 All sorts of works using Auto CAD like preparation of drawings, yard plans, GADs, L-Section etc & the printing of same on Plotter.
- 2.3.2 All sorts of typing work usually carried-out by using the Computer with knowledge of M.S. office / Excel or any other suitable software in English / Hindi, maintenance of files / documents and other relevant works as & when required by different sections of DFCCIL.
- 2.3.3 Movement and maintenance of files, papers, drawings, within the office, outside DFCCIL Office including Railway and other offices as directed by DFCCIL officials.
- 2.3.4 Creation & updation of data as and when required.
- 2.3.5 Operation of various office equipment's like Photocopier, Fax, Telephones, Printer. EPABX etc.
- 2.3.6 Dispatch & Receipt of files, letters etc. to and from various Railway offices including various State / Central Govt. offices.
- 2.3.7 Any other work assigned by DFCCIL in connection with smooth functioning of the office.

2.4 Fieldman/Office attendants/Dak courier/ Safaiwala/ Peons

- 2.4.1 To assist the DFCCIL officials in field work for various activities like joint measurement survey etc. as per the instructions of the officers.
- 2.4.2 Cleaning of rooms, dusting of furniture and equipments in the entire office building and Rest House.
- 2.4.3 Attending to office door bells.
- 2.4.4 Preparation and serving of tea, coffee, snacks etc in office, (raw material shall be provided by DFCCIL), cleaning of utensils used in the pantry etc.
- 2.4.5 Outstation movement for carrying important letters, files, drawings etc with or without accompanying DFCCIL officials.
- 2.4.6 Delivering the dak / letters / papers and documents to various Government / Non- government offices in Meerut & any other place as directed by DFCCIL, officials.
- 2.4.7 Accompanying the DFCCIL officials at work site and assisting them in field related works as and when directed.
- 2.4.8 Any other work assigned by DFCCIL in connection with smooth functioning of the office.

3.0 SCOPE OF WORK (Schedule – B)

- 3.1 To provide round the clock safety, security, watch & ward services for the Office cum Rest House of Dedicated Freight Corridor Corporation of India Limited at Meerut.

- 3.2 Locking and unlocking of rooms and premises.
- 3.3 To maintain the records of the visitors visiting the DFCCIL Office
- 3.4 Any other work assigned by DFCCIL in connection with smooth functioning of the office.

4.0 Validity

- 4.1 The tender shall be valid for a period of two years.
- 4.2 DFCCIL Administration also reserves the right to terminate the contract by giving one month's notice in case DFCCIL Administration desires to have its own arrangements.
- 4.3 DFCCIL Administration reserves the right of termination of the contract with immediate effect at any stage of time. This will apply when the agency fails to abide by / comply with the special terms and condition(s) and / or the agency has not been able to follow or comply the laws of statutory provisions of Central / State Government in force or has / have breached any contract agreement condition.

5.0 Liability against risks / claims:

- 5.1 DFCCIL Administration shall not be responsible for any injury or loss of life or sickness of the workmen or of any individual involved in the contract (deployed by the agency/service provider/contractor) during the course of their duties or out of their duty hours. Any statutory liabilities which may arise shall be to the agency / contractor(s) / service provider's account. The agency/service provider/ contractor shall take out and keep in force a policy and policies of insurance against all liabilities and recognized risks in respect of accidents to persons employed by the contractor for the purpose of carrying out the works of this contract. The agency / service provider / contractor should note this provision especially in respect of staff deployed by him and should take necessary insurance cover and safeguards against the recognized risks for his worker / staff. Any compensation to the staff because of accidents in their duties will be payable by the contractor to his workers / dependents.
- 5.2 The agency / service provider /contractor(s) shall be solely responsible for the compliance of statutory regulations applicable to contractor labour as also other Central and State Government Statutory regulations associated with works such as provision of Minimum Wages Act, 1984, the Work Men Compensation Act, 1923 etc. No liability whatsoever shall attach to the DFCCIL on account of or any failure on the part of the agency/service provider/contractor(s) to observe these regulations.
- 5.3 In case of any statutory increases in the wages of labour in accordance with the Minimum wages notification issued by the appropriate authority under the Minimum Wages Act from time to time, payment of minimum wages to the personnel deployed should be revised accordingly by the Manpower Service Provider and claimed from DFCCIL with the monthly bill. As on date the prevailing notification of Government of India for minimum wages (for various category of workers) is effective from 1st April'2017 and this will be treated as the reference rate for calculating the proportionate increase over the tendered rates.
- 5.4 PF & ESI of employers contribution is being paid to contractor with original bill because of CTC is inclusive of PF & ESI of employer contribution, than original receipts of PF & ESI of employer & employee contribution should be submitted to DFCCIL office within 20 days of payment of original bill or due date of payment of PF & ESI as per prevailing labour Law's, whichever is earlier. The contractor will submit the proof of having deposited the entire due amount for EPF & ESI along with next bill.
- 5.5 Default in payment of PF & ESI to the Statutory Authorities or submission of proof to DFCCIL office as per above clause 5.4, than contractor is liable for penalty of Rs. 500/- per employee for default period till the date of submission of proof to DFCCIL office in addition to penalties mentioned in the labour Law's,. If contractor still fail to deposit the contribution for subsequent month entire amount will be deduct by DFCCIL and will be deposited to respective account and will imposed penalty of Rs. 10000/- on contractor per such incident.
- 5.6 Any damage, deterioration, loss caused to DFCCIL property due to negligence, carelessness on the part of the workmen employed by the contractor, shall be made good by the contractor at his own cost. If he fails to do this, DFCCIL shall be within their rights to effect necessary recoveries from the Contractor's bill or through other means as per the law.

- 5.7 The service provider will be responsible for timely disbursement of monthly wages including statutory contribution towards PF & ESI to all personnel. This will be irrespective of the contractor getting the payment from the Principal Employer or not.
- 5.8 DFCCIL Administration will provide not any residential accommodation for any of the person deployed by the agency/service provider.

6.0 Rates

- 6.1 The rates quoted and accepted by DFCCIL shall be firm and final during the currency of contract.
- 6.2 All statutory taxes (**Except Goods & Services Tax**) and liabilities levied / leviable by the Central & State Government or any other governing authority/agency from time to time shall be borne by the contractor and the rate shall be inclusive of all such liabilities.
- 6.3 **Goods & Services Tax**, as admissible shall be reimbursed as per prevailing law on submission of proof of depositing the same to concerned Govt. Authority.
- 6.4 The contractor/service provider is required to submit service tax registration no. before signing contract agreement.
- 6.5 No contingent charges will be admissible for city/town of the normal place of working. However, for out station movements, the actual fare of the bus/train (sleeper class) shall be reimbursed and additional Auto Rickshaw charges at the rate for Rs. 5/- per Km. shall be paid. For out-station journey, a daily allowance of Rs. 200/- & Rs. 150/- shall be paid per person respectively for staff against item 2 & 3 (for Office Assistant cum Computer Operator and Auto CAD Operator) & Item no. 4 (Office attendants/Peons) of schedule of Quantities. Daily allowance will be drawn only when staff is out of headquarter (more than 8 Km away from head quarter) for more than 8 hours in a day. If there is night stay at out station, Rs. 200/- & Rs. 150/- shall be paid extra per person respectively for staff against item 2 & 3 (for Office Assistant cum Computer Operator and CAD Operator) & 4 (Office attendants/peons) of schedule of quantities.
- 6.6 For security staff working shift wise proper replacement for Rest/Leave may be arranged timely. In case of failure to do so penalty of Rs. 500 for each shift will be imposed.

7.0 Variation

- 7.1 Requirement of the manpower is approximate and liable to vary over a period of time.
- 7.2 Requirement of manpower for a particular month will be advised to the contractor at-least 15 days in advance and service provider shall arrange the required manpower accordingly.
- 7.3 Payment will be made as per actual manpower deployed in any particular months and no claims shall be admissible due to either reduction or increase in total quantity of any particular item either in a particular month or in total contract period.
- 7.4 Rates quoted in the schedule of items shall be valid for a variation of the quantity up to maximum of (+/-) 25% for each item. In case of variation in quantities beyond + 25%, the rates for the additional quantities beyond + 25% variations shall be negotiated/decided on mutually acceptable terms, provided that rate so arrived doesn't exceed the originally accepted rate as per agreement.

8.0 Payments

- 8.1 On completion of the work to the satisfaction of DFCCIL Authority, as verified by the DFCCIL Authority where the person deployed have rendered the stipulated services, the agency/service provider/contractor shall be entitled for getting the due payments at the end of each months, by submitting their bills in prescribed form to the CPM/DFCCIL duly certified by the authorized representative of DFCCIL as per actual work done after necessary adjustment.
- 8.2 Payment shall be made after making required deductions towards taxes to be deducted at sources as per extant rules/law in force.
- 8.3 In case, the agency/service provider/contractor(s) fails/ fail to provide the proper service(s) during the currency of contract, necessary deduction from the bill/s shall be made as under.
- (i) Against item mentioned in the schedule, one and a half time deduction shall be made per day on pro-rata basis in the event of any service not having been rendered.
- 8.4 In case of difference of opinion regarding interpretation of any clause, the decision of CPM/DFCCIL shall be final and binding.
- 8.5 Payment should be made through RTGS/cheque/draft only. The service provider should submit payment receipt of staff for last month (copy of cheque or draft) along with monthly bill, without which bill will not be entertained.

9.0 PENALTY

Penalty for an amount of Rs. 500/- to Rs. 2,000/- depending on the nature of unsatisfactory service, will be deducted from the CTC salary of concerned staff in the following conditions as per consent of DFCCIL administration.

- a. Frequent absence of outsourced staff.
- b. Any undisciplined behavior by the outsourced staff.
- c. Discourteous behavior towards any officer or staff of DFCCIL.
- d. Not carrying out the duties listed in the scope of work in a satisfactory manner.
- e. Damage or stealing of any asset or property of DFCCIL or officers and staff of DFCCIL.

Penalty for some of the breaches in services will be as follows:

Type of Breaches	Amount (Rs.) of Penalty
Staff turns up late	Rs. 50/- per staff per hour
Failure in cleaning Officers' chambers	Rs. 100/- per room per day
Failure in cleaning Work Stations	Rs. 50/- per workstation per day

**For CPM/Meerut
On behalf of DFCCIL**

Section-4**Schedule of Quantities**

Name of Work : "Rendering Services of Housekeeping including stenographer/PA, Auto-Cad Operator, Office Assistants, Attendants/Peons, Dak Courier/Safaiwala, field men, round the clock office safety/security watch & Ward service, in the office under jurisdiction of CPM/Meerut, Dedicated Freight Corridor Corporation of India Limited."

Completion Period :- Two Year

Schedule-A

Item No.	Description of Item	Place of Posting Preferable	Qty Awarded	Unit	Total CTC as per Minimum Wages Act & DFCCIL Policy	Amount (Rs.)
1	Provision of rendering services of Stenographers cum P.A. In the office of Chief Project Manager/DFCCIL Meerut to perform various duties as mentioned in the terms & conditions.	MTC	2x24=48	Man month	21171.00	1016208.00
2	Provision of rendering services of Office Assistant Cum Computer Operator Cum Steno in the office & under the jurisdiction of Chief Project Manager/DFCCIL Meerut to perform various duties as mentioned in the terms & conditions.	Noida (G.B. Nagar)	1x24=24	Man month	21171.00	508104.00
		MTC	7x24=168	Man month	19407.00	3260376.00
3	Provision of rendering services of Auto Cad Operator etc. In the office & under the jurisdiction of Chief Project Manager/DFCCIL Meerut to perform various duties as mentioned in the terms & conditions.	MTC	2x24=48	Man month	21171.00	1016208.00
4	Provision of rendering services of Field Men, Office Attendant including Housekeeping/Dak Courier/Safaiwala etc. In the office & under the jurisdiction of Chief Project Manager/DFCCIL Meerut to perform various duties as mentioned the terms & Conditions.	Noida (G.B. Nagar)	3x24=72	Man month	17592.00	1266624.00
		MTC	11x24=264	Man month	14703.00	3881592.00
5	Provision of rendering services of Consultant (legal) in the jurisdiction of CPM/DFCCIL/Meerut to perform various duties as mentioned in terms and conditions and as per instruction given by DFCCIL.	MTC	1x24=24	Per month	30000.00	720000.00
Total (Rs.)						11669112.00
Schedule-B						
1	Providing round the clock safety, security, watch & ward service for the office of Dedicated Freight Corridor Corporation of India Limited at Meerut. Note:- (i) One job means providing security for 24 hours with one man per shift of 8 hours with proper arrangement of leave reserve and rest.	MTC	1x24=24	Complete Job	49821.00	1195704.00
Grand Total of schedule (A+B)						12864816.00
Rate Quoted in % Below/At Par/Above To be filled in separate excel sheet as per Clause 1.5.1 (C)						

The Bidder shall indicate his administrative charges (including PF&ESI employer's contribution*) in % Below/At Par/Above and to be filled in separate excel sheet as per Clause 1.5.1 (C), on overall cost (Rs.1,28,64,816/- As per schedule A&B)

Note : * The PF & ESI employers contribution will be deposited by the tenderer and same will reimbursed on submission of proof of receipt wherever applicable. The PF & ESI employees & employer's contribution wherever applicable, is included in the rates as indicated in schedule of quantities.

Note: -

1. The Bidder/tenderer is required to quote the overall single percentage rate above/at par/or below inclusive of PF and ESI employers contribution.
2. The Bidder/tenderer quoting the rates for individual items will be disqualified.
3. The Bidder/tenderer is required to quote the rate in both words and figures.
4. In case of discrepancy, rate quoted in words shall prevail.
5. Rate mentioned in Schedule is gross rate to be paid to manpower of different categories. (Inclusive PF and ESI of employers & employee contribution).
6. DFCCIL reserve the right to operate additional posts if any of the schedule item as & when required within variation limit.
7. The annual increment/Decrement in the CTC will be applicable as per corporate office DFCCIL guidelines.
8. PF & ESI of employer's contribution is being paid to contractor with original bill because of CTC is inclusive of PF & ESI of employer contribution, the original receipts of PF & ESI of employer & employee contribution should be submitted to DFCCIL office within 20 days of payment of original bill or due date of payment of PF & ESI as per prevailing labour Law's, whichever is earlier. The contractor will submit the proof of having deposited the entire due amount for EPF & ESI along with next bill.
9. Default in payment of PF & ESI to the Statutory Authorities or submission of proof to DFCCIL office as per above clause 10, otherwise contractor is liable for penalty of Rs. 500/- per employee for default period till the date of submission of proof to DFCCIL office in addition to penalties mentioned in the labor Law's, if contractor still fail to deposit the contribution for subsequent month entire amount will be deduct by DFCCIL and will be deposited to respective account and will imposed penalty of Rs. 10000/- on contractor.
10. Rates have been taken as per DFCCIL's corporate office letter no.HQ/HR/3/Outsource Pol./9/201602199 dt. 25.07.2017.

Signature of Bidder (seal & signature of Bidder)

Qualification & Experience of staff to be hired

Sr. No.	Category of personnel	Qualification & Experience
1.	<u>Item no. 1 of schedule "A"</u> Steno/EA 5 year experience	(a) Graduation OR three year Diploma in Office Management (b) Dictation (10 minutes@ 80 words per minute) (c) Transcription (50 minutes-English- on Computer) (d) Ms-office (Word, Excel and Power point) (e) Minimum FIVE years relevant experience
2.	<u>Item no. 2 of schedule "A"</u> Office Assistant 2 year experience	(a) Graduation OR three year Diploma in Office Management (b) Ms-office (Word, Excel and Power point) (c) Minimum TWO years relevant experience
3.	<u>Item no. 3 of schedule "A"</u> Auto Cad Operator	(a) Graduation (b) Certificate in Auto CAD operation. (c) Minimum two years relevant experience.

**For CPM/Meerut
On behalf of DFCCIL**

Format of Bank Guarantee for Performance Security

Bank Guarantee No.:.....

Dated:.....

To,
Chief Project Manager,
Dedicated Freight Corridor Corporation of India Limited 3rd
Floor, Shri Bala Jee Commercial Complex, Plot No. C-2,
Pocket-B, Sector-1, Ved Vyasपुरi, By Pass NH-58, Meerut-
250002.

Reference:- Contract No....., awarded on.....

This deed of Guaranty made this day of..... between..... (name of Bank) having registered office at..... and branch office at..... (hereinafter referred to as "Bank") of the one part and

Dedicated Freight Corridor Corporation of India Limited (hereinafter called the Employer) of the other part.

Whereas Dedicated Freight Corridor Corporation of India Limited has awarded the contract no..... for construction of.....(hereinafter called "the Contract")

To M/sits registered office at..... (hereinafter called "the Contractor").

Whereas the contractor is bound by the said Contract to submit to the Employer an irrevocable performance security guarantee bond for a total amount of Rs.....(Rs in words).

Now, we the undersigned (Name of Bank official), of the bank being fully authorized to sign and to incur obligations for and on behalf of the Bank hereby declare that the said Bank will guarantee the Employer the full amount of Rs.....(Rs. in words) as stated above.

After the Contractor has signed the aforesaid contract with the Employer, the Bank further agree and promise to pay the amount due and payable under this guarantee without any demure merely on a demand from the Employer stating that the amount claimed is due by way of loss or damage cause to or would be caused or suffered by the Employer by reason of any breach by the said contractor of any of the terms or conditions contained in the said agreement or by reason of the contractor failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However our liability under this guarantee shall be restricted to an amount not exceeding Rs.....(in words) only.

We..... (indicate the name of Bank), further undertake to pay to the Employer any money so demanded notwithstanding any dispute or dispute raised by the contractor in any suit or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.

The payment so made by us (name of Bank) under this bond shall be a valid discharge of our liability for payment there under and the Contractor shall have no claim against us for making such payment.

We..... (indicate the name of bank), to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by..... (Designation & address of contract signing authority) on behalf of Employer certify that the terms and conditions of the said agreement have been fully and properly carried out by the said contractor and accordingly discharges this guarantee.

Notwithstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the Employer or until (date of validity/extended validity) whichever is earlier and no claim shall be valid under the guarantee unless notice in writing thereof is given by the Employer within validity/extended validity period of guarantee from the date aforesaid.

Provided always that we.....(name of bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee from year to year before the expiry of the period or the extended period of guarantee, as the case may be on being called upon to do so by the Employer. If the guarantee is not renewed or the period extended on demand, we.....(name of bank) shall pay the Employer the full amount of the guarantee on demand without demur.

We.....(indicate the name of Bank), to further agree with the Employer that the Employer shall have the fullest liberty without our consent and without effecting in any manner out of obligation hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any power exercisable by the Employer against the said contractor and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liabilities by reason of such variation, or extension being granted to the said contractor for any bearance act or omission on the part of the Employer or any indulgence by the Employer to the said contractor or by any such matter or thing whatsoever which under the law relating to sureties for the said reservation would relieve us from the liability.

The Guarantee hereinbefore contained shall not be affected by any change in the constitution of Bank or of the Contractor.

The expressions "the Employer", "the Bank" and "the Contractor" hereinbefore used shall include their respective successors and assigns.

We.....(name of the bank) lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Employer in writing.

Notwithstanding anything to the contrary contained hereinbefore:

- i) Our liability under this Bank Guarantee shall not exceed and restricted to Rs. (in words).
- ii) This Bank Guarantee shall be valid up to, unless extended on demand by Employer.
- iii) The Bank is liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only if Employer serve a written claim or demand on or before

IN WITNESS WHEREOF we of the Bank have signed and stamped this guarantee on this day of being herewith duly authorized.

Bank Seal

Signature of Bank Authorize Official with
seal Name:.....

Witness:

Designation:

1. Name:

Address:

Designation:

Address:

2.Name:.....

Designation:

Address:

(Guarantee-Bond offered by-Banks to DFCC in connection with the execution of Contracts) (SD)

GUARANTEE BOND FORMAT

(To be used by approved Schedule Banks)

1. In consideration of the Employer DFCCIL (hereinafter called "The Employer") having agreed to exempt.....(hereinafter called "The said Contractor(s)") from the demand, under the terms and conditions of an Agreement no.....dated.....made between..... and..... for _____ (hereinafter called the "The said Agreement") of security deposit for the due fulfillments by the said contractor(s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs.....(Rupees.....only), we,(indicate the name of the bank) (hereinafter referred to as "The Bank") at the request of contractor(s) do hereby undertake to pay to the Employer an amount not exceeding Rs..... against any loss or damage caused to or suffered or would be caused to or suffered by the Employer by reason of any breach by the said contractor(s) of any of the terms and conditions contained in the said Agreement.

2. We.....(indicate the name of the Bank) do hereby undertake to pay the amounts due and payable under this Guarantee without any demur merely on a demand from the DFCCIL stating that the amount claimed is due by way of loss or damages caused to or would be caused to or suffered by the DFCCIL by reason of any breach by the said Contractor(s) of any of the terms or conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs.....

3. We undertake to pay to the Employer any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s)/Suppliers(s) in any suit or proceeding pending before any Court or Tribunal relating thereto our liability under this present being absolute and unequivocal. The payment so made by us under this Bond shall be valid discharge of our liability for payment there under the Contractor(s)/Supplier(s) shall have no claim against us for making such payment

4. We.....(indicate the name of Bank)

further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till..... the Employer/DFCCIL certify that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges the Guarantee. Unless a demand or claim under this Guarantee is made on us in writing on or before the....., we shall be discharged from all liability under this Guarantee thereafter.

5. At any time during the period in which this guarantee isN/'alid the Employer may request for its extension and the Bank will extend this guarantee under the same condition for the required time at the cost of the Contractor.

6. We..... (indicate the name of Bank) further agree with the DFCC that the DFCC shall have the fullest liberty without our consent and without affecting, in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extent time of performance by the said Contractor(s) from time-to-time any of the powers exercisable by the DFCCIL against the said Contractor(s) and to forbear or enforce any of terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Contractor(s) or for any forbearance, act or omission on the part of the DFCCIL or any indulgence by the DFCC1L to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties for the said reservation would relieve us from the liability.

7. This Guarantee will not be discharged due to the change in the constitution of the Bank or the contractor(s)/Supplier(s).

8. We.....(indicate the name of Bank) lastly undertake not to revoke this Bank Guarantee during its currency except with the previous consent of the DFCCIL in writing.

IN WITNESS WHEREOF we of the Bank have signed and stamped this guarantee on this day of being herewith duly authorized.

Bank Seal

Signature of Bank Authorize Official with seal

Name:

Designation:.....

Address:.....

Witness:

1. Name:

Designation:

Address:

2. Name:

Designation:

Address:

BRIEF DETAILS OF THE BIDDER**Tender No.:** "CPM/MTC/Manpower Office/2017-18/OT"**NAME OF WORK:** "Rendering Services of Housekeeping including stenographer/PA, Auto-Cad Operator, Office Assistants, Attendants/Peons, Dak Courier/Safaiwala, field men, round the clock office safety/security watch & Ward service, in the office under jurisdiction of CPM/Meerut, Dedicated Freight Corridor Corporation of India Limited."

1. Name of the agency and address
2. Person to be contacted
3. Designation
4. Telephone Nos. (office)
5. Mobile No.
6. Fax Nos.
7. Category of Firm: Whether Partnership / Ltd. Co./Sole or proprietorship, etc. :
8. Particulars of Bank Account
(Bank Account details required for release of EMD through NEFT/RTGS)
 - A. Name of the bank
 - B. Name of the Branch
 - C. Address
 - D. Telephone No.
 - E. Type of the account (S.B. Current or Cash Credit) With IFSC & MICR code
 - F. Account number (as appearing on the cheque book)

(In lieu of the bank certificate to be obtained as under, please attach a bank cancelled cheque or photocopy of a cheque or front page of your bank passbook issued by your bank for verification of the above particulars.)

9. List of similar works completed by tenderer in the last 3 years

SI No	Description of work	Organization for whom the work has been done	Approximate value of the work at the time of award	Scheduled completion date	Date of actual completion & reason for delay	Final Value of the contract	Remarks

It is certified that information given above is true to the best of my knowledge and nothing has been hidden/misrepresented.

Note :- Experience certificate from Govt. Organisations/PSUs/ must be attached.

Signature of tenderer/s

Enterprise wide IT system to be used by Contractors

DFCCIL is in the process of implementing an Enterprise wide IT system. In view of ERP package SAP being implemented in DFCCIL, Contractor must provide the following data to DFCCIL Head Office / CPM Offices in the Microsoft Excel Templates / Format released by DFCCIL Head Office / CPM Offices.

As part of scope of work the Contractor will ensure the following:

- Ensure that required data of the Contracts Work Program and Physical progress of the activities defined in the Works Program must be provided in the templates defined by DFCCIL to be, uploaded in the system using software defined by DFCCIL.
- Work Program, Revised Works Program and Revision in Planned Work in • the Activities, would also be uploaded in the system using software defined by DFCCIL through templates provided by it.
- In order that the Works Program Data provided by the Contractor could be uploaded as it is in the system, Contractor must adhere to the following conditions regarding the length of the Codes / Numbers defined in their' Project Management Tool (e.g. Primavera or Microsoft) for the Project Structure Elements :
 - a) Project ID / WBS Element Codes / Numbers must be unique and must not exceed a maximum length of **20 Characters** (Alpha Numeric).
 - b) Activity IDs / Numbers must not exceed a maximum length of **4 Characters** (Alpha Numeric).
- Upload of drawings and designs created by Contractor as per the classification using document management system of SAP.
- Online measurement book entry (Record of Works) and all bills along with supporting documents as per the screens defined by DFCCIL.
- Asset details needs to be updated in the system in format prescribed by DFCCIL.
- GIS (Geographical Information system) application will use Autodesk suite (MAP 3D as desktop GIS & AIMS for WEB GIS) and Oracle 1,1g/spatial as a central repository. Information about the assets details (i.e. alignment drawing coordinates and attributes) will be provided by the contractors. Network asset details in the form of maps, reports will be available to all the authorized users through web as soon as the asset details are submitted by the contractors and imported in the system.
 - o Geo-referencing of alignment on WGS-84 coordinates.
 - o Capture and upload of geo-referencing coordinates of the assets in to GIS.

Contractor need to feed/provide the data in the IT system as per mechanism and method devised by DFCCIL. For putting data into system Contractor needs to make arrangement of connectivity, if required and also needs to bear the cost of any licensees required for the Contractor to access the DFCCIL IT system.

In case interoperability is required for movement of information and data in a seamless manner between contractor/PMC IT system and that being developed by DFCCIL, it will be the responsibility of the Contractor/ PMC to ensure the same.

**For CPM/MTC
On behalf of DFCCIL**

FORM OF AGREEMENT

(To be executed on requisite value of stamp papers)

AGREEMENT

THIS AGREEMENT made on _____ day of _____ (Month/year) between DFCCIL, Through _____ (hereinafter called "the Employer / Engineer") of the one part and _____ (name and address of the Contractor)(hereinafter called "the Contractor") of the other part.

WHEREAS the Employer is desirous that certain works should be executed by the Contractor viz. Contract No. _____ (hereinafter called "the works", and has accepted a Bid by the Contractor for the execution and completion of such works and the remedying of any defects therein.

NOW THIS AGREEMENT WITNESSETH as follows:-

In this Agreement, words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract hereinafter referred to.

1. The following documents shall be deemed to form and be read and construed as part of this Agreement:

- a) Letter of Acceptance of quotation
- b) Forwarding letter by the quotationers/ bidders
- c) Letter for invitation of quotation/ bids
- d) Instructions to the quotationers
- e) General Conditions of the Contract
- f) Special Conditions of the Contract and Specifications
- g) Schedule of Quantities

2. In consideration of the payments to be made by the Employer to the Contractor as hereinafter mentioned, the Contractor hereby covenants' with the Employer to execute and complete the Works and remedy any defects therein in conformity in all respects with the provisions of the Contract.

3. The Employer hereby covenant to pay the Contractor in consideration of the execution and completion of the Works and the remedying of defects therein the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract. IN WITNESS whereof the parties hereto have caused this Agreement executed the day and year first before written.

(Name, Designation and address of the authorized signatory)

(Name, Designation and address of the authorized signatory)

Signed for and on behalf of the Contractor in the presence of:

Signed for and on behalf of the Employer in the presence of:

Witness:

Witness:

1.

1.

2.

2.

Name and address of the witnesses to be indicated.

CHECK LIST**Tender No.:** CPM/MTC/Manpower Office/2017 –18/OT "**NAME OF WORK:** "Rendering Services of Housekeeping including stenographer/PA, Auto-Cad Operator, Office Assistants, Attendants/Peons, Dak Courier/Safaiwala, field men, round the clock office safety/security watch & Ward service, in the office under jurisdiction of CPM/Meerut, Dedicated Freight Corridor Corporation of India Limited."

Name of tenderer:

Sl. No.	Items Description	Reference	Enclosed
1.	Earnest Money Deposit	Clause 1.10 Section-1	Yes/No
2.	Qualification requirements for bidders	Clause 1.9 Section-1	Yes/No
3.	Copy of Partnership deed or JV/Article of Association (legal status of tenderer)	Clause1.13/1.14 Section-1	Yes/No
4.	Brief details of the bidder	Annexure IV	Yes/No
5.	Forwarding letter by tenderer	Page 2	Yes/No
6.	Authorization letter in favour of person signing the bid documents	Clause 1.6 Section-1	Yes/No
7.	Check-list	Annexure-VII	Yes/No
8.	Any other relevant document shall be attached		Yes/No
9.	Rates to be quoted as per clause 1.5.1 (c)		Yes/No

Signature of tenderers