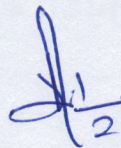


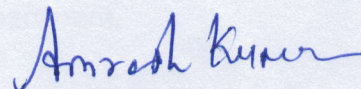
Sub. Information sought by Mr. Jitender Kumar under RTI Act, - 2005.  
Ref- RTI No-1114 Dt. 20.11.2024.

S. No	Information Sought	Reply
1 Details of Complaints	-Complaint Registration Numbers: MORLY/E/2024/0029050 and MORLY/E/2024/0031237 - Provide a complete action-taken report and the investigation details for.	Question or the information sought is not clear.
2.Officer Information	Name, designation, employee number, and rank of the officer responsible for the action taken regarding these complaints.	Name- Sh. Atul Kumar Designation- CGM/DDU  The issue is related to DDU unit.HR/DDU forwarded to matter for the approval of Diwali Bonus of DGR Staff on Dt. 10.12.2024 to CO- Office ( Noting Attached).
3	First Appellate Authority Details for cpgram grievance due unable to appeal online provide Name, email ID, and contact number of the First Appellate Authority (FAA) for filing an appeal.	Name- Sh. Gaurav Sharma E- Mail Id- gmadmin@dfcc.co.in Contact No- 9717640768

Enclosure- Noting of DDU

~~GM/LA&PG~~

  
23.12.24.

  
AM/SEMUA/PIO  
23/12/2024

AGM/Admin (PIO)

**Note # 1**

**Subject: Diwali Bonus Cards for DGR and Contractual Staff**

**Ref:**

[\(i\) CO Letter Dated 08.10.2024, Circular 40/2024](#)

[\(ii\) Complaint received as shared via email: CO/Finance date, 11.11.2024](#)

[\(iii\) Approved Note](#)

[\(iv\) DDU List attached](#)

Concerning the above, it has come to our attention that information regarding Diwali bonus cards has been received from various units, including DGR, contractual, and other staff members. Previously, the data for DGR and other staff was not shared due to confusion regarding their eligibility.

In our unit, one CPGRAM has been received (ii) regarding the non-receipt of the Diwali bonus by DGR staff, for which we are required to respond.

In line with the above, please find attached the list (iii) of DGR staff and other contractual staff for consideration of Diwali bonus cards.

We kindly request you to review and consider the applicability of the list.

**20/11/2024 01:51 pm**

**MONIKA SINGH  
EXEC/HR/DDU**

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**Note # 2**

**20/11/2024 03:39 pm**

**RAGHUBIR SINGH  
AGM/HR/CO**

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**Note # 3**

On the above subject, DDU has provided the following details for Diwali Gift Card-2024:-  
**51 Outsource staff, 74 DGR staffs and 35 Drivers** (Pg/ [13-15](#) & [16](#)).

- 1) Diwali gift is to be given only to those outsource staff who have been engaged directly through manpower contract. staff engaged by the contractor
- 2) under work contract are not eligible.

Hence DDU unit please clarify the following points:-

- 1) Why was the list sent now not sent earlier, so that approval could be taken from the

sanctioning committee and MD Sir beforehand.

2) The reason for having so many more employees now compared to the list sent last year for Diwali gift cards?

3) Now New proving list's outsource staff have been engaged directly through manpower contract or under work contract.

**27/11/2024 06:55 pm**

**VIKRAM VALECHA  
JR.MANAGER/HR/CO**

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**Note # 4**

why names of these DGR staff were not sent earlier along with others.

**02/12/2024 10:13 am**

**RAGHUBIR SINGH  
AGM/HR/CO**

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**Note # 5**

Sir,

Previously, there was a lack of clarity regarding the responsibility for covering pointsmen, keymen, and other contractual staff under DGR, or determining whether the contractor or DFC would be responsible for paying the Diwali Gift cards.

Additionally, there were no explicit instructions received from the corporate office in the directive issued. Furthermore, the lack of clear-cut directives led to a risk of overpayment, prompting this unit to avoid paying Diwali Gifts to DGR staff. As a result, the DGR personnel left.

Subsequently, we received information from other units confirming that DGR staff (who directly hired) had received the Diwali bonus.

Following this confirmation and after obtaining the necessary approvals at the unit level, we have forwarded the file to the CO for further action.

If deemed suitable, it may be approved and forwarded to the finance department.

**10/12/2024 03:46 pm**

**MONIKA SINGH  
EXEC/HR/DDU**

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