

To,
The AGM/Admin (PIO)
DFCCIL
Corporate Office, Noida

all
FM

August 29, 2025

Sub: Reply of RTI Application dated 26.08.2025 under RTI Act, 2005.

With reference to the RTI application dated August 26, 2025 received on email on August 27, 2025, point-wise reply is furnished below:

1. How many hours do the private security guards deployed on the tracks in DFCCIL Railways work and are they allowed to go home frequently during duty?

Reply: DFCCIL has not engaged "private security guards" directly for railway track duty. Security personnel are deployed through authorized agencies/contractors as per agreement terms. The working hours of such security guards are governed by the labour laws and conditions of the contract, generally is 8-hour shifts. Leaving the place of duty for "home visits" during working hours is not permissible.

2. Are DFCCIL security guards allowed to cross the boundary walls constructed by the Railways at intervals?

Reply: Crossing or climbing railway boundary walls is not permitted except in situations of duty-related necessity and with prior authorization.

3. Making videos on railway tracks is a punishable offence under section 145 and 147 of Indian Railway Act 1989, are DFCCIL security guards exempted from this?

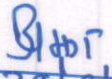
Reply: No exemption is granted to DFCCIL security guards from making videos on railway tracks. However, it is done as per requirement for evidences in run over or theft cases or any other vital emergent situation.

4. How many security guards have been appointed by DFCCIL Security Guard between Kanspur Railway Station and Bindki Road Railway Station and what are the names of the security guards and what is then duty timing?

Reply: Security guards are deployed in shifts covering day and night duty as per requirement and exigency. Information relating to names and personal details of security guards constitutes personal information held in a fiduciary capacity, the disclosure of which has no relationship to public interest and is therefore exempt under RTI Act, 2005.

5. If DFCCIL security guard repeatedly goes to his home during duty, where to complain about it.?

Reply: Complaints in such matters may be lodged with the concerned DFCCIL Chief General Manager or Junior Manager Security (In-charge of the section) or may also be addressed to the Group General Manager (Security), DFCCIL Corporate Office, Noida for appropriate action.


29/8/25
GGM/Security
CO/DFCCIL/Noida