



डेडीकेटेड फ्रेट कोरीडोर कॉर्पोरेशन ऑफ़ इंडिया लि.

भारत सरकार (रेल मंत्रालय) का उपक्रम

Dedicated Freight Corridor Corporation of India Limited

A Govt. of India (Ministry of Railways) Enterprise

No. 2024/HQ/Admin/RTI-960

New Delhi: 21.10.2024

Sh. Anoop Singh Rawat
UP

Subject: Providing information w.r.t. Original RTI Application received under the RTI Act 2005.

Reference: RTI application dated 24.09.2024 (Registration No. DFCCIL/R/E/24/00858) and received through DOPT portal.

Information, as obtained from the concerned record holding office, is as under;

S. No	Point No.	Information sought	Information provided																
1.	2	Refer to the original RTI application dt. 24.09.2024	The information sought under RTI does not comes under the preview of RTI Act 2005.																
2.	5		Details available in record are as under; <table border="1"><thead><tr><th>Year</th><th>No. of grievances received</th><th>No. of grievances resolved</th><th>Remaining</th></tr></thead><tbody><tr><td>2021-22</td><td>425</td><td>407</td><td>18</td></tr><tr><td>2022-23</td><td>68</td><td>63</td><td>05</td></tr><tr><td>2023-24</td><td>80</td><td>65</td><td>15</td></tr></tbody></table>	Year	No. of grievances received	No. of grievances resolved	Remaining	2021-22	425	407	18	2022-23	68	63	05	2023-24	80	65	15
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2021-22	425		407	18															
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3.	6	Organization chart may be referred on DFCCIL website. (dfccil.com → about us → Corporate office/Field Unit)																	
4.	1,3 & 4	The information sought consists in 10 pages. You are hereby advised to remit/pay/deposit Rs. 20/- (10 pages X Rs. 2 per page) either through online DOPT portal or by IPO (Indian Postal Order)/Demand Draft/Bankers Cheque in favour of DFCCIL, New Delhi, as stationery charges, so that the same can be provided to you. In case DFCCIL does not receive the payment or any such proof of payment by you, the case will be closed presuming that you are no more interested for getting the information.																	

First Appeal if any may be made to the First Appellate Authority within 30 days of receipt of reply. The name, designation & address of the First Appellate Authority is as under;

Mr. Gaurav Sharma
GM/Administration DFCCIL,
5th Floor, Supreme Court Metro Station Building,
Pragati Maidan, New Delhi-110001

(S.K. Panda)

AGM/Admn.(PIO)

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