Dedicated Freight Corridor Corporation of India Ltd., (A Government of India Undertaking) Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011

NOTICE FOR INVITING BID

Tender No.	DFCC/MGS/R&R/5/2015		
Name of Work	Engagement of NGO for implementation of resettlement plan under Aurangabad, Rohatas (Sasaram),Kaimur and Chandaui district section of Eastern Dedicated freight under CPM/Mughalsarai.		
Estimated Cost of	Rs. 36,58,255/-		
Work			
Completion Period	Twelve Month		
Type of BID	Tender		
Earnest Money	Rs. 73,170/-		
Date and time of	22.7.2015,15:00 hrs.		
submission of filled			
Tender document			
Date and time of	22-7-2015 at 15:30 hrs.		
opening of			
quotation/Bid			
Validity of Offer	90 days from the Date of Opening		
Cost of Bid	Rs 3000/-		
document			
Authority and place	Dedicated Freight Corridor Corporation of India Ltd.,		
for submission of	Swarna Complex, 2 nd Floor, Susuwahi,		
completed Tender	Post- Susuwahi (near Union Bank of India), Thana-Lanka,		
document	Varanasi-221011		
Address for	Office of Chief Project Manager,		
Communication	Dedicated Freight Corridor Corporation of India Ltd.,		
	Swarna Complex, 2 nd Floor, Susuwahi, Post- Susuwahi (near Union Bank of India), Thana-Lanka, Varanasi-221011		
Minimum Eligibility Criteria	 Must have been a registered and reputed NGO/Trust/Non-Profit Company with at least 10 years of experience in the development field with demonstrable skills in the areas of community mobilization, IEC, livelihoods and income generation, 		

Signature of Tenderer

DFCCIL

For & On behalf of

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(i	 governance and social accountability, women empowerment, and resettlement and rehabilitation. i) It must have three R&R specialists with a minimum of 5 years of work experience with excellent skills in writing and speaking English and must be conversant in Hindi. ii) It must have experience of having implemented projects directly funded by reputed agencies/NGOs. v) It must have operating field office in the state of Uttar Pradesh. v) Bidders should submit requisite paper from agency which had deployed the consultant and certificate of satisfactory completion of work. Failing to produce such paper will summarily call for disqualification of the bidder.
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Chief Project Manager

Dedicated Freight Corridor Corporation India Limited,



NameofWork:-Engagement of NGO for implementation of resettlement action plan under district Aurangabad, Rohtas (Sasaram), Kaimur and Chandauli section of Eastern Dedicated Freight Corridor under CPM/Mughalsarai.

Single Packet OPEN TENDER

Tender No.DFCC/MGS/ R &R/5/2015

TENDERDOCUME NT NOT TRANSFERABLE

Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011

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DISCLAIMER

Signature of Tenderer 4 50 DFCCIL

- Though adequate care has been taken in the preparation of this Tender Document, the Bidder (NGO) submitting proposal in response to this NIT/Quotation should satisfy itself that the Document is complete in all respects.
- 2. Neither DFCC nor their employees will have any liability to any prospective NGO or any other person under the law of contract expense or damage which may arise from or incurred or suffered in connection with anything contained in this NIT Document, any matter deemed to form part of this NIT/Quotation Document, the award of the Assignment, the information and any other information supplied by or on behalf of DFCC or their employees, any NGOs or otherwise arising in any way from the selection process for the Assignment.
- 3. DFCC reserves the right to reject any or all the Proposals submitted in response to this Tender Document at any stage without assigning any reasons whatsoever. DFCC also or withdraw reserves the right to withhold the process at any stage with intimation to all who submitted the Proposal.
- DFCC reserves the right to change/modify/amend any or all of the provisions of this Tender Document. Bidder will be informed about such changes through email/fax/post.



ABBREVIATIONS

APL	Adaptable Program Loan
CA	Competent Authority
CV	Curriculum Vitae
СМО	Chief Medical Officer
DFC	Dedicated Freight Corridor
DFCCIL	Dedicated Freight Corridor Corporation of India Limited
EDFC	Eastern Dedicated Freight Corridor
GCC	General Conditions of Contract
IEC	Information Education & communication
INR	Indian Rupees (Indian Currency)
IFB	Invitation for Bid
IR	Indian Railways
JV	Joint Venture
LOA	Letter of Acceptance
LA	Land acquisition
LS	Lump Sum
MOR	Ministry of Railways
NIT	Notice Inviting Tender
NIQ	Notice Inviting Quotation
NGO	Non Government Organization
PAF's	Project Affected Family
PAP's	Project Affected Person
PLR	Prime Lending Rate
PRIs	PR institutions
RAP	Resettlement Action Plan
RAA	Railway Amendment Act

Signature of Tenderer



R&R

Rehabilitation & Resettlement

SECTION 1

LETTER OF INVITATION FOR BIDS (IFB)



Letter of Invitation for Bids (IFB)

To,

Sub: Name ofWork: ENGAGEMENT OF NGO FOR IMPLEMENTATION OF RESETTLEMENT ACTION PLAN UNDER DISTRICT AURANGABAD,ROHTAS (SASARAM),KAIMUR,AND CHANDAULI SECTION OF EASTERN DEDICATED FREIGHT CORRIDOR UNDER CPM/MUGHALSARAI.

Dear Sir,

Dedicated Freight Corridor Corporation of India invites **Tender For-ENGAGEMENT OF** NGO FOR IMPLEMENTATION OF RESETTLEMENT ACTION PLAN UNDER DISTRICT AURANGABAD,ROHTAS (SASARAM),KAIMUR,AND CHANDAULI SECTION OF EASTERN DEDICATED FREIGHT CORRIDOR UNDER CPM/MUGHALSARAI.

- 1.0 Ministry of Railways (MOR), Government of India have planned to construct Dedicated Freight Corridor (DFC) covering two corridors, Eastern Corridor from Ludhiana to Dankuni and Western corridor from Jawaharlal Nehru Port, Navi Mumbai to Tughlakabad/ Dadri near Delhi along with inter-linking both corridors at Khurja. The proposal entails construction of mostly of Double track railway lines capable of handling 32.5 ton axle load /longer trains and also double stack containers. Dedicated Freight Corridor Corporation of India Limited (DFCCIL), a Government of India Enterprise, is set up for implementation of this project.
- 1.1 Eastern Dedicated Freight Corridor (EDFC) extends from Ludhiana in Punjab toDankuni near Kolkata, West Bengal. Kanpur – Khurja - Dadri section is being considered for funding by the World Bank. This section being highly congested, development of DFC will significantly improve efficiency of both freight and passenger traffic and associated industrial and economic benefits.NGOs are required for assisting the implementation of Resettlement Action Plan in the field Engagement of NGO for implementation of resettlement action plan under district Aurangabad ,Rohtas (Sasaram),Kaimur and Chandauli section of Eastern Dedicated Freight Corridor under CPM/Mughalsarai
- 2.0 DFCC intends to engage a NGO/consultant (hereinafter referred as the "consultant") for the work of Engagement of NGO for implementation of resettlement action plan under district Aurangabad ,Rohtas (Sasaram),Kaimur and Chandauli section of Eastern Dedicated Freight Corridor under CPM/Mughalsarai.



- 3.0 DFCCIL will not be responsible for any delay, loss or non-receipt of Bid document sent by post/courier. Further, DFCCIL reserves the right to accept/reject any or all proposal without assigning any reason thereof.
- 4.0 A Consultant firm may apply individually or as a Joint Venture Association. In case of Joint Venture Association, a maximum of 2 (two) consultant firms are permitted. They should also submit proof of JV along with the technical bid.
- 5.0 Sealed proposals must be received not later than 15:00 hrs of 22nd July'15 in the manner specified in the Bid document at the address given below.

Chief Project Manager

Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011

6.0 Earnest Money Deposit: (EMD)

Bid must be accompanied by an Earnest Money Deposit of **Rs. 73,170/- (Rupees Seventy ThreeThousand One Hundred Seventy only)** by Demand Draft/Banker's Cheque of State Bank of India or any nationalized bank or scheduled bank of India infavour of **DFCCIL, payable at Varanasi**. Bid received without Earnest Money shall be summarily rejected. Please note that no interest is payable on the EMD so long retained in DFCCIL. EMD shall be paid along with Bid Proposal and the Demand Draft/Banker's Cheques toward EMD shall be placed in the same packet.

- 6.1 Earnest money is liable for forfeiture in following conditions
- (a) On refusal to accept the work order/Letter of Acceptance the contract is awarded.
- (b) If the work is not commenced by the stipulated date.
- 6.2 EMD of unsuccessful bidder(s) shall be refunded within reasonable time.
- **6.3 Security deposit:-**The security deposit will be equal to 5% of the value of the contract. The earnest money of the successful bidder will be converted into initial security deposit. Balance Security deposit shall be deducted at the rate of **10%** from each of the running bill of the contractor till the realization of full amount of security deposit as per contract.

7.0 Minimum Eligibility Criteria

- (vi) Must have been a registered and reputed NGO/Trust/Non-Profit Company with at least 10 years of experience in the development field with demonstrable skills in the areas of community mobilization, IEC, livelihoods and income generation, governance and social accountability, women empowerment, and resettlement and rehabilitation.
- (vii) It must have three R&R specialists with a minimum of 5 years of work experience with excellent skills in writing and speaking English and must be conversant in Hindi.
- (viii) It must have experience of having implemented projects directly funded by reputed agencies/NGOs.
- (ix) It must have operating field office in the state of Uttar Pradesh.
- (x) Bidders should submit requisite paper from agency which had deployed the consultant and certificate of satisfactory completion of work. Failing to produce such paper will summarily call for disqualification of the bidder.
- 8.0 Time for opening of offer: 15:30 hrs on 22/07/2015.



- 8.1 If the date of opening is declared a 'holiday' the Quotation shall be accepted upto 15:00 hrs of the next working day and the opened at 15:30hrs on the same day.
- 8.2 **Address for Communication shall be given below.** Interested Bidders may obtain further information from the address.

9.0 Bid opening

9.1 On the date specified in the Bid notice, the envelope of all bidders will be opened in the presence of bidders' representative, who may witness opening of bids.

10.0 General

- 10.1 Bid document is non-transferable. Bidders shall submit original bid document bearing serial numbers, name written on it and duly signed by the issuing authority of DFCCIL to the bidders. Any discrepancy observed shall call for rejection of the bid. Bids received from bidders in whose name Bidding Document has been issued shall only be considered.
- 10.2 No extension in the due date shall be considered on account of delay in receipt of Bid Document by post. DFCCIL shall not be responsible for not reaching blank Bid document dispatched by DFCCIL at the request of the bidder(s).

11.0 Validity of the Bid

The bidders shall keep their offer open for a minimum period of <u>**90 days**</u> from the due date, which may be extended further, if required at the request of DFCCIL from time to time. Any contravention of the above condition shall make the bidder liable for forfeiture of his earnest money deposit. The bidders cannot withdraw their offer within the validity period/extended validity period.

12.0 **Procedure for Submission of Bid**

12.1 Each page of Bid must be signed and sealed by the bidder or its authorized representative in whose name power of attorney is issued. In such case, a copy of power of attorney shall be enclosed. Bids should be submitted in one sealed outer envelope super-scribed as follows:

Notice no.:-Name of work:-

Date & Time of opening of Bid:-Name & Address of Bidder:-

- 13.0 Proposal should contain Bid Document and other document as desired in Bid Document like EMD , Qualifying criteria, CV of staff , work certificates , Price Bid etc.
- 14.0 Time Schedule



The total time for completion of work shall be of 12 (Twelve) months from the date of issue of Letter of Acceptance by DFCCIL. Please note that time is the essence of the Contract.

- 15.0 The Consultancy contract between successful bidder and DFCC will be governed by General Conditions of Contract (GCC) for Consultancy Contract (Section 6) as amended / supplemented by Special Conditions of Contract (SCC) given in Section 6.
- 16.0 Bidders are required to give unconditional offers. A conditional offer shall be liable for rejections.

Thanking you,

Yours faithfully,

Dated

Chief Project Manager Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011



Forwarding letter

Τo,

The Chief Project Manager Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011

Ref:- Tender No. DFCC/MGS/R &R / 5/2015

I/We have read the conditions of Bid attached hereto and hereby I agree to abide by the laid down conditions. I/we also agree to keep this offer open for a period of **90 days** from the date of Bid opening and in default thereof, I/We will be liable for forfeiture of my/our '**Earnest Money**'. I/We offer to do the work as set out in the Bid Document. I/We also agree to abide by the General Conditions of the Contract and to carry out the work according to Special Conditions as laid down by the DFCCIL for the execution of the subject work.

- 1. A sum of **Rs. 73170/- (Rupees Seventy Three Thousand One HundredSeventy only)**is paid towards Earnest Money Deposit. The value of the earnest money shall stand forfeited without prejudice to any other rights or remedies if:
 - (i) I/We do not start execute the contract agreement within **15 days** from the date of issue of the LOA by DFCCIL.

OR

- (ii) I/We do not commence the work within **7 days** after receipt of LOA to that effect.
- 2. Until a formal agreement is prepared and executed acceptance of this Quotation shall constitute a binding contract between ourselves and DFCCIL subject to the modification, as may be mutually agreed and indicated in the LOA or my/our offer for the work.

Signature Tenderer/Bidder

Bidders/Tenderer Address

Signature of Witness

Tel: (STD Code)..... Fax: (STD Code)..... Mobile: e-mail:

Signature of Tenderer	12	For &
DFCCIL	- as try	

SECTION 2

INSTRUCTIONS TO BIDDERS



INSTRUCTIONS TO BIDDERS

1 INTRODUCTION

Definitions

- a. "Client" means Dedicated Freight Corridor Corporation of India Limited.
- b. "Consultant" means any entity or person that may provide or provides the Services to the Client under the Contract.
- c. "Contract" means the Contract signed by the Parties and all the attached documents listed in its Clause 1 that is the General Conditions (GCC), the Special Conditions of Contract (SCC) and the Appendices.
- d. "Bid Data Sheet" means such part of the Instructions to Consultants used to reflect specific assignment conditions.
- e. "Day" means calendar day.
- f. "Government" means the Government of India.
- g. "Instructions to Consultants" means the document which provides the interested Consultants with all information needed to prepare their Proposals.
- h. "Personnel" means professionals and support staff provided by the Consultant or by any Sub-Consultant and assigned to perform the Services or any part thereof;
- i. "Local Personnel" means such professionals and support staff who at the time of being so provided had their domicile inside the Government's country.
- j. "Proposal" means the Technical Proposal and the Financial Proposal.
- k. "Services" means the work to be performed by the Consultant pursuant to the Contract.
- I. "Sub-Consultant" means any person or entity with whom the Consultant subcontracts any part of the Services.
- m. **"Terms of Reference" (TOR)** means the document included in the Bid as Section 3 which explains the objective, scope of work, activities/tasks to be performed, respective responsibilities of the Client and Consultant, and expected results and deliverables of the assignment.
- 1.1 The Client named in the "Bid Data Sheet" will select a firm/company from those firms/companies who submitted proposals in accordance with the method of selection indicated in the Bid Data Sheet.
- 1.2 The consulting firms are hereby invited to submit proposal for consulting services required for the assignment in the attached Letter of Invitation (LOI). The Proposal could form the basis for future contract negotiations and ultimately a contract with the selected firm and DFCCIL.
- 1.3 The Consultants should familiarize themselves with local conditions and take them into account in preparing their proposals. To obtain first hand information on the assignments and the local condition, Consultants are encouraged to pay a visit to the project site at their own cost & risks before submitting the Proposal.
- 1.4 The Client will provide the input specified in the Datasheet and make available relevant project related reports at no cost to Consultant.
- 1.5 Consultants shall bear all cost associated with the preparation and submission of their proposals including negotiations, if required. The Client is not bound to accept

Signature of Tenderer



any proposal and reserves the right to annul the selection process at any time prior to award of Contract, without giving of any reason thereby incurring any liability to the Consultants.

- 1.6 The Client requires that Consultants to provide professional, objective and impartial advice and at all time hold the Client's interest paramount, without any consideration for future work, and strictly avoid conflicts with other assignments or their own corporate interests.
- 1.7 A Consultant (including its Personnel and Sub-Consultants) or any of its affiliates shall not be hired for any assignment that, by its nature, may be in conflict with another assignment of the Consultant to be executed for the same or for another Client.
- 1.8 It is the DFCCIL's policy that the Consultants under contracts observe the highest standard of ethics & professionalism during the selection and execution of such contracts. In pursuance of this policy, the DFCCIL:
- (a) Defines, for the purpose of this paragraph, the terms set forth below as follows:
 - (i) **"corrupt practice**" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the selection process or in contract execution;
 - (ii) **"fraudulent practice**" means a misrepresentation or omission of facts in order to influence a selection process or the execution of a contract;
 - (iii) **"collusive practices**" means a scheme or arrangement between two or more consultants with or without the knowledge of the Client, designed to establish prices at artificial, non-competitive levels;
 - (iv) **"Coercive practices**" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract.
- (b) will reject a proposal for award if it determines that the Consultant recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the contract in question;
- (c) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a contract; and
- 1.9 Consultants, their Sub-Consultants, and their associates shall not be under a declaration of ineligibility for corrupt and fraudulent practices. Furthermore, the Consultants shall be aware of the provisions on fraud and corruption stated in the specific clauses in the General Conditions of Contract.
- 1.10 The Bid Data Sheet indicates how long Consultants' Proposals must remain valid after the submission date. During this period, Consultants shall maintain the availability of Professional staff nominated in the Proposal. The Client will make its best effort to complete negotiation within this period. Should the need arise; however, the Client may request Consultants to extend the validity period of their proposals. Consultants who agree to such extension shall confirm that they maintain the availability of the Professional staff nominated in the Proposal, or in their confirmation of extension of validity of the Proposal, Consultants could submit new staff in replacement, who would be considered in the final evaluation for contract award. Consultants who do not agree have the right to refuse to extend the validity of their Proposals.

1.11 Removal and / or Replacement of Personnel

Signature of Tenderer



- (a) Except as the Client may otherwise agree, no change shall be made in the Personnel. If, for any reason beyond the reasonable control of the Consultants, it becomes necessary to replace any of the Personnel, the Consultants shall forthwith provide as a replacement a person of equivalent or better qualification and experience.
- (b) If the Client finds that any of the Personnel has committed serious misconduct or has been charged with having committed a criminal action,

Or

has reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultants shall, at the Client's written request specifying the grounds therefore, forthwith provide as a replacement a person with qualifications and experience acceptable to the Client.

2 CLARIFICATIONS AND AMENDMENT OF BID DOCUMENTS

- 2.1 Consultants may request a clarification of any of the Bid documents. Any request for clarification must be sent in writing by paper mail, facsimile, or electronic mail to the Client's address indicated in the Data Sheet. The Client will respond by mail, facsimile, or electronic mail to such requests and will send copies of the response to all the Consultants.
- 2.2 At any time before the submission of Proposals, the Client may for any reason, whether at its own initiative or in response to a clarification requested by an invited firm, modify the Quotation documents by amendment. Any amendment shall be issued in writing through addenda. Addenda shall be sent by mail, facsimile or electronic mail to all the bidders/Consultants. The Client may at its discretion extend the deadline for the submission of Proposals.

3 PREPARATION OF PROPOSAL

- 3.1 A firm shall submit <u>only one offer against the bid</u>. In case, a firm submits more than one bid, such a firm will be disqualified summarily without assigning any reason thereof.
- 3.2 The proposal should include a covering letter (forwarding letter sample of which is attached) signed by person(s) with full authorization to make legally binding contractual (including financial) commitments on behalf of the firm. The letter should specify all association arrangement and certify that each associated firm performs its designated tasks under the assignment if the lead firm is awarded the contract.
- **3.3** Consultants are requested to submit a proposal in the language as specified in the Bid Data Sheet,
- 3.4 In preparing the Proposal, Consultants are expected to read all terms and conditions included in the document. Failure to provide all requested information will be at its own risk and may result in rejection of the proposal submitted by the Consultant.
- 3.5 Consultants must give particular attention to the following:
 - (i) Earnest Money deposit: (EMD)

Bids must be accompanied by a Earnest Money Deposit of **Rs. 73,170/-**(**Rupees Seventy Three Thousand One Hundred Seventy only**) by Demand Draft/ /Banker's Cheque of State Bank of India or any other nationalized bank or scheduled bank of India drawn in favour of **DFCCIL**, **payable at Varanasi** Bids received without Earnest Money shall be summarily rejected.

Signature of Tenderer



- (ii) The professional staffs proposed shall remain employed with the Firm for a minimum period of 12 (Twelve) Months.
- (iii) No alternative to professional staffs shall be proposed and only one Curriculum Vitae (CV) shall be submitted for each position. Normally professional staffs will not be changed unless;
 - a) If the Personnel has committed serious misconduct or has been charged with having committed a criminal action, or
 - b) has reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultant shall, at the Client's written request specifying the grounds therefore, forthwith provides as a replacement a person with qualification and experience acceptable to the clients.
- (iv) A good working knowledge of the language specified in the Bid Data Sheet is essential for all professional in staffs proposed for the subject work. Reports must be written/prepared in English only.
- (v) Bidders shall give an affidavit that during last three years (to be reckoned from date of invitation of Tender) work was cancelled against them for poor performance. If at any stage till finalization, work cancelation comes to the notice of Tender committee nominated by DFCCIL for selection of successful bidder, offer of the bidder will summarily be rejected even if that bidder stands lowest. In such case next higher bidder will be considered.
- (vi) Joint ventures are allowed as detailed in the Data Sheet. However, lead partner of the JV must be the recipient of Bid.
- 3.6 The Consultant should provide the following information using but not limited to the formats attached in **Section 5**:
 - A description of the methodology (work plan) which the firm proposes to execute the services, illustrated with bar chart of activities. (Tech-2) The composition of the proposed staff team, the tasks which shall be assigned to each and their timing (Tech-3)
 - iii) CVs originally signed in blue ink on each page by the proposed professional staff and the authorized representative submitting the proposal. The key information should include the information as requested in form Tech 4.
 Photocopy and unsigned CV shall not be considered. Following document shall also be attached along with respective CVs
 - (a) Self Attested copies of the educational/ professional qualifications including certificate of 10th standard indicating date of birth.
 - (b) Self attested copy of PAN Card
 - iv) Estimates of the total staff effort (professional and support staff, staff time) to be provided to carry out the Assignment, supported by bar chart diagrams showing the time proposed for each professional staff team member (Tech-2).
 - v) Any additional information requested in the Data Sheet.
- 3.7 The packet should essentially contain
 - a) Forwarding Letter given in the Bid document.
 - b) Demand Draft /Banker's Cheque towards EMD.
 - c) Power of Attorney of authorized person who signed the Tender document.
 - d) CVs *originally* signed in blue ink on each page by the proposed professional staff.
 - e) JV document as proof of Joint ventures as detailed in the Bid Data Sheet.
 - f) Technical Proposal (section -5).
 - g) Financial Proposal (section 7)

Signature of Tenderer



- h) A certified copy of partnership deed or article of memorandum in case of Pvt. Ltd. Company.
- i) Employer's requirements, if any (refer Section -6).
- 3.8 Consultants shall express the price of their services in the Indian currency (Indian Rupees) only.

4 SUBMISSION, RECEIPT, AND OPENING OF PROPOSALS

- 4.1 The original proposal shall be prepared in indelible ink. It shall contain no interlineation or overwriting, except as necessary to correct errors made by the bidders itself. Any such corrections must be initialed by the person or persons who sign(s) the Proposals.
- 4.2 An authorized representative of the firm shall initial all pages of the Proposal in blue ink. The representative's authorization in *original/notarized* is confirmed by a written Power of Attorney accompanying the Proposal.
- 4.3 Consultants shall submit one "Original" proposal only. The envelope must be clearly marked "DO NOT OPEN, EXCEPT IN THE PRESENCE OF DFCCIL'S REPRESENTATIVES"
- 4.4 Completed proposal must be delivered at the clients address on or before the date and time stated in the Data Sheet. The Bidder must check if all required document are enclosed as per above checklist (3.7) in the Packet before submission. Any proposal received after the closing time for submission of the proposals shall be returned unopened.

5 PROPOSAL EVALUATION

On the date specified in the Quotation notice, single packet containing Technical & Financial proposal of all Tenderers will be opened in the presence of bidders/ their representative(s).

Proposal shall be opened and evaluated based on the eligibility criteria &financial offers as given in BID document. The final selection of the Consultant will be based on lowest financial offer among successful bidders subject to fulfilling the minimum eligibility criteria and other terms and condition of BID document.

6 AWARD OF CONTRACT

- 6.1 The DFCCIL will issue a letter of award to the successful Consultant.
- 6.2 Within **15 days** from the date of issue of the letter of award, the successful Consultant will be required to (i) execute the Contract Agreement for Consultancy Services as per General Conditions of Contract for Consultancy Services (section 6) and as amended and supplemented by Special Conditions of Contract (section 6). The successful Consultant with whom the contract is awarded shall commence the assignment within 7 days from the date of issue of LOA.

7 CONFIDENTIALITY

Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the consultants who submitted the proposals or to other persons not officially.



Tender No DFCC/MGS/R&R/5/2015

SECTION 3



Tender No DFCC/MGS/R&R/5/2015

BID DATA SHEET



DATA SHEET Salient Features of BID Document

S.No.	Item	Details		
1.	Name of Work	Engagement of NGO for implementation of resettlement plan under Aurangabad, Rohtas (Sasaram),Kaimur and Chandaui district section of Eastern Dedicated Freight Corridor under CPM/Mughalsarai		
2	Last date for receiving proposal (Proposal due date)	up to 15:00 hrs on 22.7.2015		
3	Proposal Opening Date	At 15:30 hrs. on same day		
4	Contact Details of Designated Official / Address for submitting the proposal	<i>Chief Project Manager</i> Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2 nd Floor, Susuwahi, Post- Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011		
5	Duration of validity of proposal	90 days		
6	Duration of Consultancy Services	12(Twelve) Months from date of award of consultancy contract.		
7	Performance Guarantee	5% of contract value		
8	Submission of Proposals	 (i) Proposals should be submitted in English language. (ii) All the personnel of the Consultant shall have working knowledge of English and all the reports etc shall be written prepared in English. (i) Limitations to Joint Ventures or sub-consultant: Joint venture consisting of maximum of two firms is permitted. However, lead partner of the JV must be the recipient of BID. In case of JV the experience of both the firms shall be counted. In case of association/sub consultant, the experience of associated firm/sub- 		

Signature of Tenderer

DFCCIL

For & On behalf of

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		 consultant shall not be counted, whereas the key personnel of the associated firm would be considered for evaluation. If CVs & other details are furnished as per sections 5. (ii) DFCCIL shall reimburse service tax that is payable under applicable law subject to submission of proof of payment. It is the responsibility of Consultant to ascertain whether service tax is payable and its extent. Consultant has to assess all other Taxes other than service tax and should inbuilt them in their financial proposal. These taxes (other than service tax) should not be shown separately. (iii) The Consultants shall state Price in Indian Rupees (INR) only. (iv) Procedure for submission of bid This is an Open Quotation. Each page of Bid must be signed and sealed by the bidder or its authorized representative in whose name power of attorney is issued. Bids should be submitted in one envelope super scribed as follows: Tender No.:- Name of work:- Date & Time of opening of Tender:- Name & Address of Consultants/Firm:- The proposal submission address is: Chief Project Manager Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011 (v) Proposals must be submitted not later than
		the date and time mentioned in IFB.
9	Payment Schedule	To be seen at clause 7.4 (b) GCC – Section 6 as amended by SCC – Section 6.
10	Currency for payments	Indian Rs. (INR) only.
11	Liquidated Damaged	0.5% per week of contract value subject to maximum 10%



12	Penalty for deficiency	Up to 5% of contract value (as per GCC/SSC)

SECTION 4

TERMS OF REFERENCE



Dedicated Freight Corridor Corporation of India Ltd

Term of Reference

Engaging NGOs in Implementing Resettlement Action Plan

Objective: Dedicated Freight Corridor Corporation of India Ltd. (DFCCIL) is a Special Purpose Vehicle (SPV) of the Ministry of Railways, Government of India entrusted with the responsibility to plan and implement Dedicated Freight Corridor Projects across the country, including the Western DFC connecting Delhi with Mumbai and Eastern DFC connecting Ludhiana with Kolkata. DFC will implement the Eastern DFC project with the assistance of the World Bank in three Phases, The EDFC-I affects a large Nos of families. About 75% of the affected farmers are small or marginal. The RPF/RAP provides impacts, entitlement matrix, implementation arrangements including grievance mechanism, monitoring and evaluation, and budget. The RPF/RAP will be disclosed on the DFCCIL website (http://www.dfccil.org) for easy reference.

DFCCIL has hired Land Acquisition Facilitating Consultants (LAFC) to assist in survey work in the land acquisition processes, whose job is focused on physical progress. Key responsibilities of LAFC include (i) Notification to affected landowners; (ii) collection of sale deed (registry rate) for each affected village; (iii) joint measurement survey and valuation of affected lands and properties; (iv) assisting in compensation distribution; (v) assisting in acquisition of government land and other follow ups with revenue officials.

The RPF/RAP have provisions to provide the affected families with compensation as well as necessary rehabilitation support by engaging NGOs for facilitating community consultation, participation and income restoration, and enhance social accountability in the implementation process. This ToR provides the nature and scope of tasks and deliverables to be undertaken by the prospective NGOs to be engaged for this purpose with reporting arrangements and timeframe. Request for proposal from well established NGOs (registered under the Indian Societies Act, 1860/India Trusts Act/Section 25 of the Indian Companies Act) with substantial experience (minimum 15-20 years) in community development, local governance, livelihoods, right to information, and involuntary resettlement to assist in the R&R process.

Reporting Arrangements: The NGOs will work at the Chief Project Manager for the EDFC-I and under the supervision of Social and Environment Management Unit (SEMU) established at HQ office at New Delhi. While SEMU will provide overall policy and training support to NGOs while the 24

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actualexecution will be done at the CPM office in close coordination with the Administrator (Competent Authority) of R&R under the project.

Roles and Responsibilities of the NGO will be as follows.

- 1. Strengthening public consultation and raising people's awareness regarding the project; procedures for getting their rights and entitlements under the RAP,
- 2. Strengthen participation of PAPs in livelihood and income restoration through capacity building support for family and group based income activities;
- 3. Strengthen transparency in the LA and R&R through social accountability measures such as community display boards, information dissemination, and regular consultation.
- 4. Identification and verification of the PAPs for provisioning their entitlements;
- 5. Address gender issues in RAP implementation process including strengthening women's participation in livelihood activities.
- 6. Pay special attention to and enable the vulnerable families to equitably benefit from the RAP implementation process;
- 7. Assist in inter-agency coordination, especially with mainstream agencies for RAP implementation;
- 8. Monitor and report regarding safeguard compliance on associated social and environmental issues;

Scope of Work: As mentioned above, the facilitating NGOs will play an important role in implementing the RAP and in mitigating the adverse effects of the project. The NGOs will remain responsible for the development and implementation of comprehensive implementation strategies such as educate stakeholders to access opportunities available under the project and to facilitate the PAPs to take advantages of the options available in the projects. In this context, the scope of work designed for NGO is as follow

Specific Tasks: Coordination and Mainstream Linkage: The NGO will coordinate on behalf of the Project with the district administration and development agencies for successful implementation of the RAP. It will coordinate with government/ other mainstream institutions to strengthen socioeconomic development of the displaced families and vulnerable groups in order to enhance their access to welfare and income schemes. Address HIV/AIDS related issues at the construction camps in collaboration with State AIDS Prevention Control Societies (SACS).

Relocation Support: The NGO will assist the project displaced families in their smooth relocation from the affected site, help the PAPs re-establish their shelter and businesses, and monitor and document the process. It will provide



women headed and vulnerable displaced families with need-based relocation support in addition to the standard LA and R&R benefits. It will assist in reestablishing the community property resources with public participation.

Information, Education and Communication: The NGO will assist in IEC activities through public meetings and consultations with the project affected people (PAP) and vulnerable groups and their organizations (CBO). It will manage "public information centers (PIC)" in its district level field offices, from where it will supply LA and R&R information to the Panchayat offices. The NGO will establish rapport with PAPs and inform them about their entitlements provisioned in the RAP. It will raise their awareness regarding LA and R&R, and procedures to receive their rights and benefits. The NGO will organize PAP beneficiaries groups (PBGs) and educate them about the program and dispel misinformation. The NGO will facilitate PAP interactions with the Competent Authority, and project functionaries including the CPM, APMs and elected local representatives. The NGO will organize monthly meetings with at pre-disclosed time and location involving APM and PAPs PRI representatives at Tahsil level. Decisions taken in these meetings will be documented and submitted to CPM as part of Monthly Progress Reports. It will raise awareness on safety issues among workers at the camps as well as work sites and report regarding any hazard risks to the CPM and SEMU.

PAP Identification and Verification: The NGO will "cross verify through consultation with community groups and PRIs" the list of eligible PAPs for provisioning R&R benefits. This will help DFCCIL to finalize/update the list of PAPs in the non-title holder category (squatters/ kiosks/ Tenants). The NGO based on the final verification will assist the CPM office to prepare and issue ID cards to the PAPs eligible for R&R benefits. The NGO in consultation with the Competent Authority and the CPM office will display the list of verified PAPs at their field offices and send relevant lists to the Panchayat Offices. After publishing PAP list, the NGO will hold formal consultation with the PAPs and their local representatives, and village revenue officials. These consultations will focus on grievances of PAPs (including left out cases, proposed entitlement of each PAPs etc). The facilitating NGOs will record such grievances of the PAPs and put before the APM for amicable solutions. After receiving such grievances the NGO will inform the concern aggrieved PAPs about status of grievances. Proportion of such grievances resolved at the NGO level will be an indicator of good performance of NGO's implementation. If the grievance is not resolved at the APM level, the NGO will



provide need-based support to the concerned PAP to file the grievance application at the District Resettlement and Rehabilitation Committee (DRRC).

Disbursement of LA Compensation and R&R Benefits: The NGO will assist in and monitor the disbursement of LA compensation and R&R benefits; it will monitor the process and prepare status reports on LA and R&R indicating village wise:

(i) PAFs who have received/are yet to receive compensation as per RAA 2008

(ii) PAFs who have received/will receive R&R assistance as per entitlement matrix

(iii) List of PAFs who have neither received compensation nor any R&R assistance.

The NGO will monitor that R&R benefits are disbursed in the joint names of husband and wife, based on SIA list prepared and will undertake video recording of the disbursement process.

Hand Holding Support for Livelihood/Income Restoration: The NGO will assist the PAPs in opening bank accounts; counsel them regarding utilisation of the R&R assistance. The NGOs will educate the PAPs about investment options and enable them to restore their economic status against the loss of land and other productive assets. For this purpose, the NGO will advise the Project team to disburse R&R package in a manner that will economically benefit them most. In this connection NGO may involve local SHG groups or any other voluntary organization these group will impart training, help PAPs in skill up gradation and training for self-employment. The NGO will also assess the local capacities, resources and assist the affected people to plan livelihoods and access income opportunities available.

In order to achieve the above, the NGO can adopt innovative strategies for enabling PAPs to find gainful employment which may include (but not limited to)

- Co-ordinate training and skill upgrading for PAPs for income restoration, including micro-credit and enterprise training for women self-help-groups, farmer groups, etc.
- Contact financial institutions like NABARD, SIDBI, and the Lead Bank of the area in accessing the credit required by the individual as well as groups of PAPs and the women's groups from the PAFs. The NGO will maintain a detailed record of such facilitation, and plan for each PAF to repay the loan.
- Establish linkages with the district administration for ensuring that the PAPs are benefited from the schemes (especially NAREGA and IAY) available and those they are entitled to. The focus for this component of the NGO's work will be the vulnerable PAPs for their income restoration. The NGO will maintain a detailed record of such facilitation.

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Monitoring, Documentation, and Reporting: It will maintain meeting and consultation registers and will document the summary of discussions in all formal and informal consultations with PAPs. It will prepare and submit progress reports along with work programs and man power schedule on a monthly basis to the CPM and the SEMU to monitor the RAP implementation. It will monitor and report to the CPM office/SEMU regarding compliance with application labor laws, prohibition of child labor, gender equality, and local employment. The NGOs will assist the package manager to ensure that the contractors are abiding by the various provisions of the applicable laws, concerning the worker's safety, health and hygiene; women's issues and the child labor issues, such as the following:

- i. The Maternity Benefit Act, 1951;
- ii. The Contract Labor (Regulation and Abolition) Act 1948;
- iii. The Minimum Wagers Act, 1948.
- iv. The Equal Remuneration Act, 1979.
- v. The industrial Employment (Standing Order) Act, 1946;
- vi. The Child Labour (Prohibition and Regulation) Act, 1986;
- vii. The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act 1996;
- viii. The Cess Act of 1996 and
- ix. The Factories Act, 1948.

The NGO shall submit the periodical report to CPM. The said report shall be reviewed by CPM and forwarded to SEMU/HQ for approval. Payment will be released by CPM only after approval of the report.

Schedule of Payment:

SI. No.	Period	Payment Milestone	% of Contract Value
1	After 1 st month	Deployment of Manpower, opening of field office, submission of methodology of total activities. And Preparation of list of Project Beneficiaries Group, Preparation of Micro-Plan cum Identity Cards to PAPs, putting up display board-dissemination, regular consultation regarding LA & R & R, meeting with PAPs, HIV/AIDS awareness programme, interagency coordination, submission of periodical report on identified activities of each district.	12%
2	After 2 nd month	Preparation of list of Project Beneficiaries Group, Preparation of Micro-Plan cum Identity Cards to PAPs, putting up display board-dissemination, regular consultation	10%

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		regarding LA & R & R, meeting with PAPs, HIV/AIDS awareness programme, interagency coordination, submission of periodical report on identified activities of each district.	
3	After 3 rd month	Completion of assigned activities and submission of final report and Implementation of Social Management Plan for R&R benefits up to 10% of of total beneficiaries PAP's.	7%
4	After 4 th month	Completion of assigned activities and submission of final report and Implementation of Social Management Plan for R&R benefits up to next 10% (i.e cumulative to 20%) of total beneficiaries PAP's.	7%
5	After 5 th month	doup to 30% cumulative	7%
6	After 6 th month	doup to 40% cumulative	7%
7	After 7 th month	doup to 50% cumulative	7%
8	After 8 th month	doup to 60% cumulative	7%
9	After 9 th month	doup to 70% cumulative	7%
10	After 10 th month	doup to 80% cumulative	7%
11	After 11 th month	doup to 90% cumulative	7%
12	Balance payment will be retained till satisfactory completion of 100 % of entire activities		15%

SECTION 5



TECHNICAL PROPOSAL – STANDARD FORMS

(NOT APPLICABLE)

[Comments in brackets [] provide guidance to the short listed Consultants for the preparation of their Technical Proposals; they should not appear on the technical Proposals to be submitted.]

- TECH 1 Technical Proposal Submission Form
- TECH 2 Descriptions of the Approach, Methodology and Work Plan for Performing the Assignment
- TECH 3 Team Composition and Task Assignments
- TECH 4 Curriculum Vitae for Proposed Professional Staff



FORM TECH -1 TECHNICAL PROPOSAL SUBMISSION FORM

[Location, Date]

To [Name and address of client]

Dear Sirs:

We, the undersigned, offer to provide the consulting services for [insert title of assignment]in accordance with your Request for Proposal dated [Insert Date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and a Financial Proposal.

We are submitting our Proposal in association with: [Insert a list with full name and address of each associated Consultant]

We hereby declare that all the information and the statement made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our Proposal is accepted, to initiate the consulting services related to the assignment not later than the date indicated in Paragraph Reference 6.2 & 6.2 of instructions to Consultants' (Section-1).

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours Sincerely, Authorized Signature [In full and initials]:_____ Name and Title of Signatory: Name of Firm:

Address:

Tel: (STD Code)..... Fax: (STD Code)..... Mobile: e-mail:



FORM TECH-2 DESCRIPTION OF APPROCACH, METHODOLOGY AND WORK PLAN FOR PERFORMING THE ASSIGNMETN

[To be submitted by the bidders] FORM TECH – 3. TEAM COMPOSITION AND TASK ASSIGNMENTS

[To be submitted by the bidders]

Professional Staff					
Name of Staff	Firm	Area of Expertise	Position Assigned	Task Assigned	

FORM TECH -4 CURRICULAM VITAE (CV) FOR PROPOSED PROFESSIONAL STAFF

[To be submitted by the bidders]

- 1. PROPOSED POSITION [Only one candidate shall be nominated for each position]
- **2. NAME OF FIRM** [Insert name of firm proposing the staff]
- 3. NAME OF STAFF [Insert full name]

4. DATE OF BIRTH

5. NATIONALITY :

6. EDUCATION [Indicate College/ university and other specialized education of staff member, giving names of institutions, degree obtained and dates of obtainment]

7. MEMBERSHIP IN PROFESSIONAL ASSOCIATIONS

8. Other Training:[Indicate significant training since degrees under 5 – Education were obtained]

- **9. Countries of Work Experience:** [List countries where staff as worked in the last ten years]
- **10. Languages:** [For each language indicate proficiency: good, fair, or poor in speaking, reading and writing]

11. EMPLOYMENT RECORD [Starting with present position, list in reverse order every employment held by staff member since graduation, giving for each employment (see format here below): dates of employment, name of employing organization, position held.]

From [Year]	To [Year]	
Employer: _		
Position held:		

12. Detailed Task Assigned: [List all tasks to be performed under this assignment]

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13. Work Undertaken that Best Illustrates Capability to Handle the Tasks Assigned

[Among the assignments in which the staff has been involved, indicate the following information for those assignments that best illustrate staff capability to handle the tasks listed under point 11]

Name of assignment or Project:______Year: _____ Location: ______ Client: ______ Main project features: ______ Positions Held: ______ Activities performed:_____

14. Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes me, my qualifications, and my experience. I understand that any willful misstatement described herein may lead to my disqualification or dismissal, if engaged.

_____Date:_____

[Signature of Professional/staff member or authorized representative of the staff] Day/Month/Year

Full name of authorized representative of Consultant:

Tender No DFCC/MGS/R&R/5/2015

SECTION 6

FORM OF CONTRACT AGREEMENT & GENERAL AND SPECIAL CONDITIONS OF CONTRACT


FORM OF CONTRACT AGREEMENT

(To be executed on requisite value of stamp papers) AGREEMENT

THIS AGREEMENT made on ______ day of ______ day of ______ (Month/year) between DFCCIL, acting through Chief Project Manage Dedicated Freight Corridor Corporation of India Ltd.,Swarna Complex, 2nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011(herein after called the "employer /Engineer")of the one part and (Name / address of the offerer) (herein after called the offerer) of the other part.

WHEREAS the Employer is desirous that certain works should be executed by the Offerer viz. Contract No.

(hereinafter called "the works", and has accepted a Bid by the Contractor for the execution and completion of such works and the remedying of any defects therein. NOW THIS AGREEMENT WITNESSETH as follows:

In this Agreement, words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract hereinafter referred to.

The following documents shall be deemed to form and be read and construed as part of this Agreement:

- a) Letter of Acceptance of Offer
- b) Instructions to the Offerers
- c) General Conditions of Contract
- d) Special condition of contract
- e) Technical specification
- f) Schedule of Quantities

3. In consideration of the payments to be made by the Employer to the Consultant as hereinafter mentioned, the Consultant hereby covenants with the Employer to execute and complete the Works and remedy any defects therein in conformity in all respects with the provisions of the Contract.

4. The Employer hereby covenant to pay the Consultant in consideration of the execution and completion of the Works and the remedying of defects therein the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement executed the day and year first before written.

(Name, Designation and ad the signatory)	dress of the authorised signator	(Name, ry)	Des	ignatio	on a		ldres: horis	
Signed for and on behalf of Employer	the	Signed	for	and	on	behal	i of	the
Consultant in the presence	of:	in the pr	esen	ce of:				
Witness: 1. 2.		Witness: 1. 2.						
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GENERAL CONDITIONS OF CONTRACT

1. GENERAL PROVISIONS:

1.1 Definitions

In the contract (term defined as hereunder), the following words and expressions shall have the meanings assigned to the, unless the context requires otherwise. Words indicating persons or parties include corporations and other legal entities except where context requires otherwise.

- **a.** "**Applicable Law**" means all laws in force and effect as of the date hereof and which may be promulgated or brought into force and effect thereafter in India, including rules and regulations made therein, as may be in force and effect during subsistence of this agreement.
- **b.** "Contract" means the Contract Agreement, the Letter of Acceptance, the Letter of Quotation, these conditions, the specifications, the drawings, the schedules and further documents (if any) which are listed in the Contract Agreement or in the Letter of Acceptance.
- **c.** "**Contingencies**" means provisions for items of works which may have been overlooked or which may turn out to be necessary during progress of the services and price contingencies due to increase in international and domestic costs of person-months rates and reimbursable.
- **d.** "Client" means the Dedicated Freight Corporation of India Limited (DFCCIL) which expression shall also include its legal successors and permitted assigns.
- e. "Effective Date" means the date on which this Contract comes into force and effect pursuant to clause GCC 2.1
- f. "Employer's Representative" means any officer nominated from time to time by Dedicated Freight Corporation of India Limited (DFCCIL), its legal successors and assignees to undertake various duties and functions in connection with this contract and Project.
- **g.** "**Consultant**" means the person or group named in the Contract who has to perform the Services and which expression shall include his/their legal successors and permitted assigns.
- **h.** "Contractor" means the person who is executing the Project for the Employer and the legal successors in title to such person.
- i. "Foreign Currency" means any currency other than the currency of Government of India.
- j. "GCC" mean the General Conditions of Contract.
- **k.** "Government" means the Government of India.
- I. "Letter of Acceptance" means the formal acceptance letter from the Employer of the Quotation.
- m. "Indian currency" means the currency of Government of India.
- **n.** "Member", in case the Consultant consists of a Joint Venture / Consortium of more than one entity, means any of these entities, and "Members" means all of these entities. "Member in charge" or "Lead Member" means the entity specified in Special Conditions of Contract (SCC) to act on their behalf in exercising all the Consultants rights and obligations towards the Employer under this Contract.
- **o.** "**Party**" means the Employer or the Consultant as the case may be and "**Parties**" means all of these entities.
- **p.** "**Period of Consultancy Services**" shall mean the time between the Date of Commencement and end of Period of Completion as given in SCC.
- q. "Personnel" means the persons hired by the Consultants or by the Sub Signature of Tenderer
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Consultants as employees and assigned to the performance of the Services or any part thereof; "Foreign Personnel" means such personnel who at time of being hired had their domicile outside the Republic of India; "Local Personnel" means the personnel who at time of being hired had their domicile of the Republic of India.

- r. "Project" means the project named in SCC.
- s. "SCC" means the Special Conditions of Contract by which these General Conditions of Contract (GCC) may be amended or supplemented.
- t. "Services" means the work to be performed by the Consultants pursuant to this Contract as listed and described in Appendix A hereto.
- u. "Sub-Consultant" means any entity to which the Consultants subcontract any part of the Services in accordance with the provisions of Clause GCC 5.9
- v. i. "Day" means a calendar day. ii. "Month" means a calendar month iii "Year" means 365 days
- w. "Terms and expressions not herein defined" shall have the meanings assigned to them in the "Indian General Clauses Act, 1897", or the "Indian Contract Act" or the Indian Sale of Goods Act or any other applicable Indian Law, as the case may be
- x. Third Party" means any person or entity other than the Government, the Client, The Consultant or Sub-Consultant.

1.2 Interpretation

In the Contract except where the context requires otherwise :

- a. words indicating one gender include all genders,
- b. words indicating the singular also include the plural and words indicating the plural also include the singular, and
- c. "written" or "in writing" means hand-written, type written, printed or electronically made and resulting in a permanent record.

The marginal words and other headings shall not be taken into consideration in interpretation of these conditions.

1.3 **Relation between the Parties**

Nothing contained herein shall be construed as establishing a relation of master and servant or of principal and agent as between the Client and the Consultants. The Consultants, subject to this Contract, have complete charge of Personnel and Sub-Consultant, if any, performing the Services and shall be fully responsible for the services performed by them or on their behalf hereunder.

1.4 **Governing Law and Priority of Documents**

1.4.1 Law Governing Contract

This contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.

1.4.2 Jurisdiction of Courts

This is a condition of contract that the courts at Varanasi shall have exclusive jurisdiction to try all disputes between the parties arising out of this Contract.

1.4.3 Priorities of documents

The several documents forming the contract are to be taken as mutually explanatory of one another. If any inconsistency or discrepancy is found in the

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documents, the Client shall issue any necessary clarification or instruction. For the purpose of interpretation, the priority of documents shall be in accordance with the following sequence:

- a) The Contract agreement (if completed)
- b) The Letter of Award
- c) The Letter of Invitation(LOI)
- d) Terms of Reference (TOR)
- e) Special Conditions of Contract (SCC)
- f) General Conditions of Contract (GCC)
- g) The Schedules and any other document forming part of Contract.

1.4.4 Joint and Several Liabilities

If the Consultant is (Under Applicable Law) a Joint Venture, Consortium or other Incorporated Group of two or more Members:

- a. These Members shall be deemed to be jointly and severally liable to the Client for the performance of the Contract.
- b. These Members shall notify the Client of their Lead Member who shall have authority to bind the Consultant and each of these persons; and
- c. The Consultant shall not alter its composition or legal status without the prior written consent of Client.

1.5 Communication and Language of Contract

1.5.1 Communication to be in writing

Communications between Parties will be effective only when in writing. Verbal communication, if any, must be confirmed in writing immediately later on. Any notice, request or consent shall be deemed have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram or facsimile to such Party at the address specified in SCC. Notices shall be deemed to be effective as follows:

- a. In case of personal delivery or registered mail, on delivery
- b. In case of telexes/E-mail, 24 hours following confirmed transmission

1.5.2 Language of Contract

The Contract has been executed in English which shall be controlling language for all matters relating to meaning or interpretation of this Contract.

1.6 Location

The services shall be performed at such locations as are specified in **Appendix A** hereto and, where the location of a particular task is not so specified, at such locations in Government's country or elsewhere, as Employer may approve.

1.7 Authority of Member in Charge (Lead Member)

In case Consultants consist of a Joint Venture / Consortium of more than one entity, the Members hereby authorize the entity specified in SCC to act on their behalf in exercising all the Consultants rights and obligations towards the Client under this Contract, including without limitation receiving of instructions and payments from the Employer.



1.8 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the Employer or the Consultants may be taken or executed by the officials specified in the SCC.

1.9 Taxes and Duties

Unless otherwise specified in SCC, the Consultants, Sub-Consultants, Members and Personnel shall pay such taxes and duties, fees and other impositions as may be levied under the Applicable Law. All payments to both resident and non-resident Consultants, Sub-Consultants etc., will be subject to deduction of tax at source in accordance with the provisions of Indian Income Tax Act and any other Applicable Law.

2.0 Commencement, Completion and Modification of Contract

2.1 Effectiveness of Contract

The Contract shall come into force and effect on the date (the "Effective Date") of the Employers notice to the Consultants instructing the Consultants to begin carrying out the Services. This notice shall confirm that the effectiveness conditions, if any, listed in the SCC have been met.

2.2 Termination of Contract for Failure to become Effective

If this Contract has not become effective within such time period after the date of contract signed by the Parties as shall be specified in the SCC, either Party may, by not less than four (2) weeks written notice to the other Party, declare this Contract null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.

2.3 a. Commencement of Services

The Consultants shall begin carrying out the services at the end of such time period after Effective Date as shall be specified in SCC.

b. Completion of Services

The targeted date of completion and Period of Completion shall be as specified in SCC.

2.4 Expiration of Contract

Unless terminated earlier pursuant to clause GCC 4.0 hereof, this contract shall expire when services have been complete and all payments have been made at the end of such time period after Effective Date as shall be specified in the SCC.

2.5 Entire Agreement

This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or liable for, any statement, representation, promise or agreement not set forth herein.

2.6 Modifications

The terms and conditions of this Contract including the Scope of Services can be modified only by written agreement between the Parties.

2.7 Liquidated Damages / Penalties for Delays and Deficiencies of Service

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Time is the essence of the Contract. It shall be the bounden duty of the Consultants to strictly adhere to time for performance of various services indicated in the Contract. Delays and deficiencies on part of Consultants shall attract penal provisions. In case of delays without valid reason, the Consultants shall be liable to pay liquidated damages at one-half of one percent (0.5%) per week of the Contract price subject to a maximum of ten percent (10%) of Contract price. For deficiencies in Service a fine up to a total of five (5%) of Contract value may be imposed. Besides the penalties, the Consultants may face termination of Contract and/or debarment for any future contracts.

2.8 Force Majeure

2.8.1 Definition

- a. For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a party's performance of its obligations hereunder impossible or so impracticable as reasonably to be considered impossible in the circumstances and includes war, riots, civil disorder, earthquakes, fire, explosions, storm, floods, revolution, large scale epidemics, nuclear accidents, other catastrophic unforeseeable circumstances, strikes, lockouts (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), orders of requisitions issued by Government department (herein referred to as "event").
- **b.** Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or such party's Sub-Consultants or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both (A) take into account at the time of conclusion of this Contract and (B) avoid or overcome in carrying out its obligations hereunder.
- **c.** Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

2.8.2 Non breach of Contract

Neither party shall by reason of such event be entitled to terminate the Contract or have claim for damages against the other in respect of such nonperformance or delay in performance.

2.8.3 Measures to be taken

- a. A party affected by an event of Force Majeure shall notify the other party of such event as soon as possible and in no case later than twenty one (21) days of occurrence thereof.
- b. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist.
- c. If the performance in whole or part of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to if any or Ninety days (90) days whichever is more, either party may at its option terminate the Contract.
- d. In case of doubt or dispute whether a particular occurrence should be considered an "event" as defined under this clause ,or for the duration of existence of the "event", the decision of Employer shall be final and binding.



2.8.4 Extension of time

Any period which a party shall, pursuant to this Contract, require to complete any action shall be extended for a period equal to the time during which such party was unable to perform such action as a result of Force Majeure.

2.8.5 Payments

The consultants shall not be entitled to any extra payments towards reimbursements for additional costs incurred by them during the such period for purposes of the Services and in reactivating the Services after the end of such period of "event".

3.0 Suspension

The client may, by written notice of suspension to the Consultants, suspend all or part of services and payments to Consultants hereunder if the Consultants fail to perform any of the obligations under the Contract, including carrying out of the Services, provided that such notice of suspension shall a) specify the nature of failure and b) request the consultants to remedy such failure within a period not exceeding thirty (30) days.

4.0 Termination

4.1 A. By the Client

The Client may, by a written notice of termination not less than thirty (30) days to the Consultants after occurrence of any of the following events specified in paragraphs (a) through (f) of this clause GCC 4.1, terminate the Contract.

- a) If the Consultants fail to remedy a failure in the performance of their obligations hereunder, as specified in Clause GCC 3.0 hereinabove, within thirty (30) days of receipt of such notice of suspension or within such further period as Client may have subsequently approved in writing.
- b) If the Consultants become (or, if Consultants consist of more than one entity, if any of their Members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for benefit of debtors or go into liquidation or receivership whether compulsory or voluntary or persistently disregards laws, ordinances, rules, regulations or orders of any public authority having jurisdiction or otherwise is guilty of breach of Agreement;
- c) If the Consultants fail to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GCC hereof;
- d) If the Consultants submit to Client a statement, which has a material effect on the rights, obligations or interests of the Client and which Consultants know to be false;
- e) If as result of force majeure, the Consultants are unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- f) If the Consultant , in the judgment of Client has engaged in corrupt or fraudulent practices in competing for or in executing the Contract
- g) If the Client in its sole discretion and for any reason whatsoever decides to terminate the contract.

For the purpose of this clause:

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- 1. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the process or in contract execution.
- 2. "fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among consultants (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

B. By the Consultant

The Consultants may, by a not less than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any event specified in paragraphs (i) to (iv) of this GCC Clause 4.1(b) hereunder, terminate the contract

- (i) if Client fails to pay any money due to the Consultants pursuant to this Contract and not subject to dispute pursuant to Clause GCC 10 hereof within sixty (60) days after receiving written notice from Consultants that such a payment is overdue,
- (ii) if the Client is in material breach of its obligations pursuant to this Contract and not subject to dispute pursuant to Clause GCC 10 hereof and has not remedied the same within sixty (60) days (or such longer period as the Consultants may have subsequently approved in writing) following the receipt by Client of the Consultants' notice specifying such breach,
- (iii) if as a result of Force Majeure, the Consultants are unable to perform a material portion of Services for a period not less ninety (90) days;

or

(iv) if the Client fails to comply with any final decision reached as a result of Arbitration pursuant to Clause GCC 10 hereof.

4.2 Cessation of Rights and obligations of the Parties

Upon termination of this contract pursuant to Clause GCC 4.0 hereof, or expiration of Contract pursuant to Clause GCC 2.4 hereof, all rights and obligations of the Parties hereunder shall cease except:

- a. Such rights and obligations as may have accrued on the date of termination or expiration;
- b. The obligation of confidentiality set forth herein under in clause GCC 5.3 hereof ;
- c. The Consultant's obligation to permit inspection , copying and auditing of their accounts and records set forth in Clause GCC 5.8 hereof; and
- d. Any right which a Party may have under the Applicable Law

4.3 Cessation of Services

Upon termination of the Contract by the Client pursuant to Clause GCC 4.0 hereof, the Consultants shall immediately on receipt of such notice take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this

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purpose to a minimum. With respect to documents prepared by the Consultants and equipment and materials furnished by the Client, the Consultants shall proceed as provided, respectively, by Clauses GCC 5.4 and GCC 5.11 hereof.

4.4 **Payment upon Termination**

Upon termination of this contract pursuant to Clause GCC 4.0 hereof, the Client shall make the following payments to the Consultants (after offsetting these payments any amount that may be due from the Consultant to the Client);

- a. Remuneration pursuant to Clause GGC 8 hereof for Services satisfactorily performed prior to the effective date of termination;
- b. Reimbursable expenditures pursuant to Clause GCC 7 hereof for expenditures actually incurred prior to the effective date of termination; and
- c. Except in the case of termination pursuant to paragraphs (a) through (d) of Clause GCC 4.1(A) hereof, reimbursement of any reasonable cost incident to prompt and orderly termination of Contract including the cost of return travel of Consultant's personnel and their eligible dependents.

5.0 Obligations of the Consultants

5.1 General

5.1.1 Scope of services

The Consultants shall perform the Services relating to Project. The Scope of the Services are stated in **Appendix A**

5.1.2 Standards of Performance

The Consultants shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency, skill and economy, in accordance with generally accepted professional techniques and practices and shall observe sound management practices, and employ appropriate advances in technology and safe and effective equipment, machinery, materials and methods. The Consultants shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the Client, and shall at all times support and safeguard the Clients legitimate interests in any dealings with Sub-Consultants and Third Parties.

5.1.3 Law Governing Services

The Consultants shall perform the Services in accordance with the Applicable Law and shall take all practicable steps to ensure that any Sub-Consultants as well as the Personnel of the Consultants and the Sub-Consultants comply with the Applicable Law and respect local customs.

5.1.4 Co-ordination

Where the Services include co-ordination between the Consultants and other consultants and contractors employed on the Project, the Consultants shall provide such co-ordination and shall obtain, co-ordinate and submit to the Employer's representative for his information and approval all details , drawings, quantities, specifications arising from such co-ordination with others. Such co-ordination will take place throughout the period of the Services.

5.2 Conflict of Interests

5.2.1 Consultants not to benefit from Commissions, discounts etc.

The remuneration of the consultants pursuant to clause GCC 7 hereof shallSignature of Tenderer45For & On behalf of



constitute the Consultant's sole remuneration in connection with this contract or the Services and, subject to Clause GCC 5.2.2 hereof, the Consultants shall not accept for their own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations hereunder, and the Consultants shall use their best efforts to ensure that any sub-consultants , as well as the Personnel and agents of either of them , similarly shall not receive any such additional remuneration.

5.2.2 Consultants and Affiliates not to engage in Certain Activities

The Consultants agree that, during the term of this Contract and after its termination, the Consultants and any entity affiliated with the Consultants, as well as any Sub-consultant and any entity affiliated with such Sub- consultant, shall be disqualified from providing goods, works or services (other than the Services under this contract and any continuation thereof) for any project resulting from or closely related to the Services under this contract.

5.2.3 **Prohibition of Conflicting Activities**

The Consultants shall not engage, and shall cause their Personnel as well as their Sub-Consultants and their Personnel not to engage, either directly or indirectly, in any of the following activities:

- a) during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract; and
- b) after the termination of this Contract, such other activities as may be specified in the SCC.

The Consultants and their Personnel as well their Sub-Consultants and their Personnel shall have no interest in nor receive remuneration in connection with the Project except as provided for in the Contract.

5.3 **Confidentiality**

The Consultants, their Sub-consultants and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract or the Client's business or operations without the prior written consent of the Client.

5.4 Documents to be property of Client and Intellectual Property Rights

All plans, drawings, specifications, designs, reports, other documents and software prepared by the Consultants and their Sub-Consultants for the Client for performance of the Services under this Contract shall become and remain the property of the Client, with the full copyright vested in the Client and the Consultants shall, not later than upon termination or expiration of this Contract, deliver all such documents to the Client, together with a detailed inventory thereof. The Consultants may retain a copy of such documents and software. Restrictions about the future use of these documents and software, if any, shall be specified in the SCC.

5.5 Liability of Consultants

Subject to additional provisions, if any, set forth in the SCC, the Consultants' liability under this Contract shall be as provided by the Applicable Law.

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5.6 Publications

Any publication of material relating to Services (other than proprietary and confidential information as covered under Clause GCC 5.2.4 hereof) shall be subject written approval of Client during the term of contract or within two (2) years of expiration or termination of this Contract.

5.7 Indemnity and Insurance

1. The Consultants (a) shall take out and maintain, and shall cause any Sub-Consultants to take out and maintain, at their (or the Sub-Consultants, as the case may be) own cost but on terms and conditions approved by the Employer, insurance against the risks, and for the coverage, as specified in the hereunder, and (b) at the Client's request, shall provide evidence to the Client, showing that such insurance has been taken out and maintained and that the current premiums have been paid.

2.

- (a)The Consultant shall indemnify, protect and defend at Consultant's own expense the Client, its agents and employees from and against any and all actions, claims, losses or damages arising out of Consultant's failure to exercise the skill and care required under Clause GCC 5.1.2 hereof, provided, however;
- (b) In addition to any liability Consultant may have under the above Consultant shall, at its own cost and expense, upon request of Client, re-perform the services in the event of Consultant's failure to exercise the skill and care required under Clause GCC 5.1.2 hereof.

5.8 Accounting, Inspecting and Auditing

The Consultants (i) shall keep accurate and systematic accounts and records in respect of the Services, hereunder, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time charges and cost, and the bases thereof (including such bases as may be specifically referred to in the SCC; (ii) shall permit the Client or its designated representative periodically, and up to two (2) years from the expiration or termination of this Contract, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Client; and (iii) shall permit the client to inspect the Consultant's accounts and records relating to the performance of the Consultant and to have them audited by auditors appointed by the client.

5.9 Consultant's Actions requiring Prior Approval of Client

The Consultants shall obtain the Client's prior approval in writing before taking any of the following actions:

(a) Appointing such members of the Personnel as are listed in Appendix C

("Consultants' Sub-consultants' Key Personnel")

(b) entering into a subcontract for the performance of any part of the Services, it being understood (i) that the selection of the Sub-consultant and the terms and conditions of the subcontract shall have been approved in writing by the Client prior to the execution of the subcontract, and (ii) that the Consultants shall remain fully liable for the performance of the Services by the Sub- consultant and its Personnel pursuant to this Contract; and

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(c) taking any action under an EPC/Design and Build Contract(or any other contract for the construction of the Project) designating the Consultants as "Engineer" for which action , pursuant to such Contract , the written approval of Client as "Employer" is required.

5.10 Reporting Obligations of Consultants

The Consultants shall submit to the Client the reports and documents specified in **Appendix B** hereto, in the form, in the numbers and within the time periods set forth in the said Appendix.

5.11 Client's equipment and materials

Equipment and materials made either available to the Consultants by the Client, or purchased by the Consultants with funds provided by the Client, shall be the property of the Client and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultants shall make available to the Client an inventory of such equipment and materials and shall dispose of- such equipment and materials in accordance with the Client's instructions. While in possession of such equipment and materials, the Consultants, unless otherwise instructed by the Client in writing, shall insure them at the expense of the Client in an amount equal to their full replacement value. All such material and equipment shall be maintained by the consultants with proper care and diligence save normal wear and tear.

5.0 Consultant's Personnel and Sub-Consultants

5.1 General

The Consultants shall employ and provide such qualified and experienced Personnel and Sub-consultants as are required to carry out the Services.

5.2 Description of Personnel

- (a) The titles, agreed job descriptions, minimum qualification and estimated periods of engagement in the carrying out of the Services of each of the Consultants' Key Personnel are described in **Appendix C**. If any of the Key Personnel has already been approved by the clients his/her name is listed as well.
- (b) If required to comply with the provisions of Clause GCC 5.1.2 hereof, adjustments with respect to the estimated periods "of engagement of Key Personnel" set forth in **Appendix C** may be made by the Consultants by written notice to the Client, provided (i) that such adjustments shall not alter the originally estimated period of engagement of any individual by more than 10% or one week, whichever is larger, and (ii) that the aggregate of such adjustments shall not cause payments under this Contract to exceed the ceilings set forth in Clause GCC 7.1 (b) of this Contract. Any other such adjustments shall only be made with the Client's written approval.
- (c) If additional work is required beyond the scope of the Services specified in Appendix A, the estimated periods of engagement of Key Personnel set forth in Appendix C may be increased by agreement in writing between the Client and the Consultants, provided that any such increase shall not, except as otherwise agreed, cause payments under this Contract to exceed the ceilings set forth in Clause GCC 7.1 (b) of this Contract.

5.3 Client's Approval of Personnel



The Key Personnel and Sub-consultants listed by title as well as by name in **Appendix C** are hereby approved by the Client. In respect of other Key Personnel which the Consultants propose to use in the carrying out of the Services, the Consultants shall submit to the client for review and approval a copy of their biographical data and (in the case of Key personnel to be used within the country of the Government) a copy of a satisfactory medical certificate in the form attached hereto as **Appendix D**. If the Client does not object in writing (stating the reasons for the objection) within thirty (30) calendar days from the date of receipt of such biographical data and (if applicable) such certificate, such Key Personnel shall be deemed to have been approved by the Client.

5.4 Working Hours, Overtime, Leave, etc.

- (a) Working hours and holidays for Key Personnel are set forth in Appendix E hereto. To account for travel time, foreign Personnel carrying out Services inside the Government's country shall be deemed to have commenced (or finished) work in respect of the Services such number of days before their arrival in (or after their departure from) the Government's country as is specified in Appendix E hereto.
- (b) The Key Personnel shall not be entitled to be paid for overtime nor to take paid sick leave or vacation leave except as specified in **Appendix E** hereto, and except as specified in such Appendix, the Consultants' remuneration shall be deemed to cover these items. All leave to be allowed to the Personnel is included in the staff-months of service set for in **Appendix C**. Any taking of leave by Personnel shall be subject to the prior approval by the Client and the Consultants shall ensure that absence for leave purposes will not delay the progress and adequate supervision of the Services.

5.5 Change of Personnel

- (a) Except as the Client may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Consultants (e.g. death, physical disability or other exceptional circumstances), it becomes necessary to replace any of the Personnel, the Consultants shall forthwith provide as a replacement a person of equivalent or better qualifications.
- (b) If the Client (i) finds that any of the Personnel has committed serious misconduct or has been charged with having committed a criminal action, or (ii) has reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultants shall, at the Client's written request specifying the grounds therefore, forthwith provide as a replacement a person with qualifications and experience acceptable to the Client.
- (c) Any of the Personnel provided as a replacement under Clauses (a) and (b) above, the rate of remuneration applicable to such person as well as any reimbursable expenditures (including expenditures due to the number of eligible dependents) the Consultants may wish to claim as a result of such replacement, shall be subject to the prior written approval by the Client. Except as the Client may otherwise agree, (i) the Consultants shall bear all additional travel and other costs arising out of or incidental to any removal and/or replacement, and (ii) the remuneration to be paid to any of the Key

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Personnel/Professionals provided as a replacement shall not exceed 85% of the remuneration which would have been payable to the Key Personnel/Professionals replaced except in case of death.(iii) for total replacement up to 25% of Sub-Professional staff, remuneration shall be reduced by 5% (iv) for total replacement up to between 25% to 50%, of Sub-Professional staff remuneration shall be reduced by 15% and (v) for total replacement beyond 50% of the total of key personnel/Professionals and Sub-Professional staff, the client may initiate action for termination and/or debarment of such consultants for future projects of the Client.

5.6 Resident Project Manager

If required by the SCC, the Consultants shall ensure that at all times during the Consultants' performance of the Services in the Government's country a Resident Project Manager, acceptable to the Client, shall take charge of the performance of such Services

6.0 Client's Obligations

6.1 Assistance and Exemptions

Unless otherwise specified in the SCC, the Client shall use its best efforts to ensure that the Government shall:

- (a) provide the Consultants, Sub-consultants and Personnel with work permits and such other documents as shall be necessary to enable the Consultants, Sub-consultants or Personnel to perform the Services;
- (b) assist for the Personnel and, if appropriate, their eligible dependents to be provided promptly with all necessary entry and exit visas, residence permits, exchange permits and any other documents required for their stay in Government's country;
- (c) Facilitate prompt clearance through customs of any property required for the Services and of the personal effects of the Personnel and their eligible dependents;
- (d) Issue to officials, agents and representatives of the Government all such Instructions as may be necessary or appropriate for the prompt and effective implementation of the Services;
- (e) Assist the Consultants and the Personnel and any Sub-consultants employed by the Consultants for the Services from any requirement to register or obtain any permit to practice their profession or to establish them either individually or as a corporate entity according to the Applicable Law;
- (f) grant to the Consultants, any Sub-consultant and the Personnel of either of them the privilege, pursuant to the Applicable Law, of bringing into Government's country reasonable amounts of foreign currency for the purposes of the Services or for the personal use of the Personnel and their dependents and of withdrawing any such amounts as may be earned therein by the Personnel in the execution of the Services: and
- (g) Provide to the Consultants, Sub-consultants and Personnel any such other assistance as may be specified in the SCC.

6.2 Access to Land

The Client shall facilitate Consultant's, unimpeded access to all land in the Government's country in respect of which access is bonafide required for the performance of the Services. The Consultant will, however, be responsible for any damage to such land or any property thereon resulting from such access caused by the default or negligence of the Consultants or any Sub-consultant or the Personnel of either of them and shall indemnify the Client against such liabilities.

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6.3 Changes in the Applicable Law

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost or reimbursable expenses incurred by the Consultants in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultants under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the ceiling amounts specified in Clause GCC 7.1(b).

6.4 Services, Facilities and Property of the Client

The Client shall make available to the Consultants and the Personnel, for the purposes of the services and free of any charge, the services, facilities and property described in **Appendix F** at the times and in the manner specified in said **Appendix F**, provided that if such services, facilities and property shall not be made available to the Consultants as and when so specified, the Parties shall agree on

- (i) any time extension that it may be appropriate to grant to the Consultants for the performance of the Services,
- (ii) (the manner in which the Consultants shall procure any such services, facilities and property from other sources, and
- (iii) the additional payments, if any, to be made to the Consultants as a result thereof pursuant to Clause GCC 7.l(c) hereinafter.

6.5 Payment

In consideration of Services successfully and satisfactorily performed by the Consultants under this Contract, the Client shall make to the Consultants such payments and in manner as is provide by Clause GCC 7 of this Contract.

6.6 Counterpart Personnel

- (a) If so provided in Appendix F hereto, the Client shall make available to the Consultants, as and when provided in such Appendix F, and free of charge, such counterpart personnel to be selected by the Client, with the Consultants' advice, as shall be specified in such Appendix F. Counterpart personnel shall work under the exclusive direction of the Consultants. If any member of the counterpart personnel fails to perform adequately any work assigned to him by the Consultants which is consistent with the position occupied by such member, the Consultants may request the replacement of such member, and the Client shall not unreasonably refuse to act upon such request.
- (b) If counterpart personnel are not provided by the Client to the Consultants as and when specified in **Appendix F**, the Client and the Consultants shall agree on (i) how the affected part of the Services shall be carried out, and (ii) the additional payments, if any, to be made by the Client to the Consultants as a result thereof pursuant to Clause GCC 7.1(c) hereof.

6.7 Decisions of Client

On all matters properly referred to it in writing by the Consultant, the Client shall give a decision in writing within a reasonable time.

7.0 Payments to the Consultants



7.1 The Bidder/Consultant shall submit the on-account bills, by the date stipulated by the Engineer, supported with measurements, jointly acknowledged and accepted as per Schedule of payment given in TOR of **Section 4.**

7.2 **Remuneration and Reimbursable Expenditures**

- (a) Subject to the ceilings specified in Clause GCC 7.1 (b) hereof, the Client shall pay to the Consultants (i) remuneration as set forth in Clause GCC 6.2(b), and (ii) reimbursable expenditures as set forth in Clause GCC 7.2(c). If specified in the SCC, said remuneration shall be subject to price adjustment as specified in the SCC.
- (b) Remuneration for the Personnel shall be determined on the basis of time actually spent by such Personnel in the performance of the Services after the date determined in accordance with Clause GCC 2.3 and Clause SCC 2.3 (or such other date as the Parties shall agree in writing) (including time for necessary travel via the most direct route) at the rates referred to in Appendices G and H and subject to such additional provisions as are set forth, in the SCC.
- (c) Reimbursable expenditures actually and reasonably incurred by the Consultants in the performance of the Services, as specified in Clause GCC 7.3(b)

7.3 Currency of Payment

(a) The SCC shall specify which items of remuneration and reimbursable expenditures shall be paid, respectively, in foreign and in Indian currency,

7.4 Mode of Billing and Payment

Billing and payments in respect of the Services shall be made as follows:

- (a) As soon as practicable and not later than fifteen (15 days) after the end of each calendar month during the period of the Services, the Consultants shall submit to the Client, in duplicate, itemized statements, accompanied by copies of receipted invoices, vouchers and other appropriate supporting materials, of the amounts payable pursuant to Clauses GCC 7.3 for such month. Separate monthly statements shall be submitted in respect of Amounts payable in foreign currency and in Indian currency. Each such separate monthly statement shall distinguish that portion of the total eligible costs which pertains to remuneration from that portion which pertains to reimbursable expenditures.
- (b) The Client shall cause the payment of the Consultants periodically as given in schedule of payment above within sixty (60) days after the receipt by the Client of bills with supporting documents. Only such portion of a monthly statement that is not satisfactorily supported may be withheld from payment. Should any discrepancy be found to exist between actual payment and costs authorized to be incurred by the Consultants, the Client may add or subtract the difference from any subsequent payments. In case the validity of contract is extended for reasons not attributable to Consultant, the payments in such extended period shall be made based on the accepted man-month rates and actual deployment of Personnel.
- (c) The final payment under this Clause shall be made only after the final report and a final statement, identified as such, shall have been submitted by the Consultants and approved as satisfactory by the Client. The Services shall be deemed completed and finally accepted by the Client and the final report and final statement shall be deemed approved by the Client as satisfactory ninety (90) calendar days after receipt of the final report and final statement by the Client unless the Client, within such ninety (90)-day period, gives written notice to the Consultants specifying in detail deficiencies in the Services, the final

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report or final statement. The Consultants shall thereupon promptly make any necessary corrections, and upon completion of such corrections, the foregoing process shall be repeated. Any amount which the Client has paid or caused to be paid in accordance with this Clause in excess of the amounts actually payable in accordance with the provisions of this Contract shall be reimbursed by the Consultants to the Client within thirty, (30) days after receipt by the Consultants of notice thereof. Any such claim by the Client for reimbursement must be made within twelve (12) calendar months after receipt by the Client of a final report and a final statement approved by the Client in accordance with the above.

(d) All payments under this Contract shall be made to the account of the Consultants specified in the SCC.

8.0 Security Deposit

The security deposit will be equal to 5% of the value of the contract. The earnest money of the successful bidder will be converted into initial security deposit. Balance Security deposit shall be deducted at the rate of 10% from each of the running bill of the Bidder till the realization of full amount of security deposit as per contract. The security deposit shall be returned to the agency without any interest when the agency ceases to be under any obligations under the work i.e. after completion of defect liability period i.e. after 120 days of the satisfactory completion of the work.

9.0 Fairness and Good Faith

9.1 Good Faith

The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

9.2 **Operation of the Contract**

The Parties recognize that it is impractical in this Contract to provide for every contingency which may arise during the life of the Contract, and the Parties hereby agree that it is their intention that this Contract shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Contract either Party believes that this Contract is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove the cause or causes of such unfairness, but no failure to agree on any action pursuant to this Clause shall give rise to a dispute subject to arbitration in accordance with Clause GCC 10 hereof.

10.0 Settlement of Disputes

10.1 Amicable Settlement

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or the interpretation thereof.

10.2 Dispute Settlement

Any dispute between the Parties as to matters arising pursuant to this contract which cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either party for settlement through Arbitration in accordance with the Rules stipulated in SCC.

10.2.1 Demand of Arbitration

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The demand for arbitration shall specify the matters, which are in question, or subject of the dispute/s or differences/s as also amount of claim item wise. Only such dispute/s or difference/s in respect of which demand has been made by the party/parties shall be referred to Arbitration. And other matters shall not be included in reference.

10.2.2 Nomination of Arbitrators/Sole Arbitrator

Matters to be arbitrated upon shall be referred to a sole Arbitrator if the total value of the claim is up to Rs 5 million and to a panel of three Arbitrators if total value of claims is more than Rs 5 million. The Employer shall provide a panel of three arbitrators which may also include DFCCIL officers for claims up to Rs 5 million and a panel of five Arbitrators which may also include DFCCIL officers for claims of more than Rs 5 million. The Employer at the time of offering the panel of Arbitrator(s) to be appointed as Arbitrator shall also supply the information with regard to the qualifications of the said Arbitrator nominated in the panel along with their professional experience, phone nos. and addresses to the contractor. The Contractor shall have to choose the sole Arbitrator from the panel of three and/or one Arbitrator from the panel of five in case three Arbitrators are to be appointed. The Employer shall also choose one Arbitrator from this panel of five and the two so chosen will choose the third arbitrator (the Presiding Arbitrator) from the panel only. The Arbitrator(s) shall be appointed within a period of 30 days from the date of receipt of written notice/demand of appointment of Arbitrator from either party. Neither party shall be limited in the proceedings before such arbitrator(s) to the evidence nor did arguments put before the Engineer for the purpose of obtaining his decision.

No decision given by the Client in accordance with the foregoing provisions shall disqualify him from being called as a witness and giving evidence before the arbitrator(s) on any matter, whatsoever, relevant to dispute or difference referred to arbitrator/s. The arbitration proceedings shall be held in **Meerut only.** The language of proceedings of documents and communication shall be English.

This is a condition of contract agreement /Arbitration that Arbitrators so nominated shall be professional Engineers/s. In case of 3 Arbitrators, one of the arbitrators shall be an accounts officer.

This is also a condition of contract that in case above procedure for nomination of arbitrator/s cannot be adopted due to whatsoever reason may be, then it will be deemed that no arbitration clause exist in contract agreement and normal law of land shall prevail to settle the disputes.

10.2.3 No Suspension of Work.

The reference to arbitration shall proceed notwithstanding that works shall not then be or be alleged to be complete, provided always that the obligations of the Client, and the Consultants shall not be altered by reasons of arbitration being conducted during the progress of Works. Neither party shall be entitled to suspend the work to which the dispute relates on account of arbitration and payments to the Consultants shall continue to be made in terms of the Contract.

10.2.4 Award to be Binding on All Parties.

The award of the sole arbitrator or a bench of three arbitrators shall be binding



on all parties.

10.2.5 Rules Governing the Arbitration Proceedings.

The arbitration proceedings shall be governed by Indian Arbitration and Conciliation Act 1996, as amended from time to time including provisions in force at the time the reference is made.

10.2.6 Substitute Arbitrators:

If for any reason an Arbitrator is unable to perform his function, a substitute shall be appointed in the same manner as the original arbitrator.

10.2.7 Interest on Awarded Amount

Where the arbitral award is for payment of money, no interest shall be payable on the whole or any part of the money for any period till the date on which the award is made.

10.2.8 Fee to Arbitrators

The cost of arbitration shall be borne by the respective parties. The cost shall inter-alia include the fees of the Arbitrator(s) as per the rates fixed by the DFCCIL from time to time.

Appendix A: Description of the Services

[Give detailed descriptions of the Services to be provided; dates for completion of various tasks, place of performance for different tasks; specific tasks to be approved by Client, etc.]

As per TOR

Appendix B:

Reporting Requirements

[List format, frequency, contents of reports and number of copies; persons to receive them; dates of submission, etc. If no reports are to be submitted, state here "Not applicable".}

As per TOR



Appendix C:

Key Personnel and Sub-consultants

As per Data Sheet (Section-)



Appendix D:

Medical Certificate

NOT APPLICABLE



Appendix E:

Hours of Work for Key Personnel

NOT APPLICABLE



Appendix F:

Duties of the Client

[I Services, facilities and property to be made available to the Consultants by the Client.

2 Guidance/assistance without any financial implication shall be provided by the field offices of client.]



Appendix 'G'

(NOT APPLICABLE)



Appendix H:

Cost Estimates in Indian currency

(Not applicable)



SPECIAL CONDITIONS OF CONTRACT

GCC Clause No.	AMENDED/SUPPLEMENTED AS
1.5.1	The addresses are: 1. For Client: Chief Project Manager Dedicated Freight Corridor Corporation of India Ltd., Swarna Complex, 2 nd Floor, Susuwahi, Post-Susuwahi(near Union Bank of India), Thana-Lanka, Varanasi-221011 2. For Consultant : Attn.:
	Tel: Facsimile (fill in the blanks)
1.7	The Member in Charge is: { } (To be filled by Bidder)
2.2	The Time period shall be 02 (Two) weeks or such time period as the party may agree in time.
2.3 (a)	The time period shall be 07 (Seven) days from the date of Issue of LOA.
2.3 (b)	The Time period shall be 12 (Twelve) month. However, the client reserves the right to extend the contract under same price, terms and conditions for another 12(Twelve) month period under same rate, terms & conditions with the consent of the Consultants.

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For & On behalf of

DFCCIL

5.7	person or firm acting on behalf of the Consultants in carrying out the Services.The risks and coverage shall be as follows:
	 (ii) For any direct loss or damage that exceeds (A) the total under this contract including reimbursable etc. or (B) the proceeds the Consultants may be entitled to receive from any insurance maintained by the Consultants to cover such a liability , whichever is higher. (b) This limitation of liability shall not affect the Consultants' liability, if any, for damage to Third Parties caused by the Consultants or any
5.5	 Limitation of the Consultants' liability towards the Client: (a) Except in case of gross negligence or willful misconduct on the part of the Consultants or on the part of any person or firm acting on behalf of the Consultants in carrying out the Service, the Consultants, with respect to damage caused by the Consultants to Client's property, shall not be liable to the Client: (i) For any indirect or consequential loss or damage; and
5.4	The Consultants shall not use these document for purposes unrelated to this Contract without prior written approval of the Client.
	 recommending progress/completion of works. 2. Not keeping proper records regarding quality control, inspections, and rejection/rectifications of work. 3. Failure to give proper and timely advice to Client/Contractor to enable correction during execution. 4. Delays in checking and approval of reports. 5. Recommending extension to Design & Build Contract with a view to extending duration of Safeguards Monitoring Services. 6. Refusing to give reasons for recommendations when called for by the Client. 7. Not being fully conversant with Rules and Regulations, Manuals, Specifications, Standards, etc. 8. Certifying Sub-standard work. 9. Not exercising required scrutiny. 10. Permitting subletting of any part of work without authorization from Client.
2.7.	Sample deficiencies and delays in Services may include but not limited to: 1. Not acting impartially or acting in collusion with Contractor(s) in
2.6	The Client may notify the Consultant to alter, amend, omit, add to, or otherwise vary the Services on same rates, terms and conditions and the Consultants shall be bound by such variations.

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	the Consultants or any sub-consultants or their Personnel.
	(b) Third Party liability insurance with a minimum coverage equal to 50% of the contract value for the period of Consultancy.
	(c) Employer's liability and workers' compensation insurance in respect of the Personnel of the Consultants and of Sub-Consultants in accordance with relevant provisions of Applicable Law, as well as, with respect to such Personnel, any such life, health, personal accident, travel, household or other insurance as may be appropriate; and
	 (d) Professional Liability insurance with a minimum coverage equal to total contract value for this Contract; and
	(e) Insurance against loss of or damage to (i) equipment purchased in whole or in part with funds provided under this contract, (ii) any documents prepared by the Consultants in performance of the Services.
5.12.1	1. Within 15 days receipt of the letter of acceptance, the successful consultant shall furnish Bank Guarantee from SBI or any other nationalized / scheduled commercial bank of India for an amount equal to 5% of the contract value. The format of PBG has been given at Annexure-I of this section.
	2. The Performance Guarantee shall be valid for an entire consultancy
	period plus two months.3. The Performance Bank Guarantee shall be released after satisfactory completion of the assignment.
8.1(a)	The cost of Services under this Contract shall be paid in Indian Rupees (INR) only.
8.1(b)	All payments under this Contract shall be made in Indian Rupees (INR) only.
8.1(c)	Payment shall be made as per schedule given in section -3.
8.2	Deleted
8.4 (a)	Deleted
8.4 (b)	Payment shall be made as per schedule given in section -3.
8.4(c)	No interest shall be paid for any difference of payment added in subsequent Payment.
8.4(e)	Payment to the account of Consultants shall be made to: Account Number: {to be specified by Consultants} Account Name: { to be specified by Consultants} Bank Details: {Name, Address, Telephone/Facsimile, Sort
	code/Swift code/IFSC and MICR code etc. to be specified by

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For & On behalf of

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Consultants}		

SECTION 7

FINANCIAL PROPOSAL (PRICE BID)



SCHEDULE OF RATE

SI. No.	Description of work	Quantity	Price inclusive of Taxes and Duties but exclusive of Service Tax (in Rs.)
1	Engagement Of NGO For Implementation Of Resettlement Action Plan Left Over Work Of R&R Assistance Compensation For the juridiction of CPM/MGS unit Under District Aurangabad, Sasaram (Rohtas), Mohaniya & Chandauli Section Of Eastern Dedicated Freight Corridor	LUMP SUM	In figure: Rs.36,58,255/- In Words: Rupees Thirty Six Lakh fifty Eight Thousand two Hundred Fifty Five only
	ed Rate % age above, below or At-Par 1 of above Schedule	In Figures In Words	

NOTE -

- i) The above rates are inclusive of all taxes and levies except service tax which will be reimbursed on submission of proof of payment thereof.
- ii) Price shall be quoted both in figure and words. For any discrepancy noticed, amount written in word shall be considered firm and final. For any correction either in figure or words shall be re-written afresh, deleting incorrect figure or words by single line, duly authenticated/signed.



(Seal & Signature of Bidder)

Villages List

Distt	Chandauli	Rohtas	Kaimur
SI. No.	Name		
1	NaubatPur	Mkarain	Bagra (Mod.)
2	Biraily	Mathuri	Tarahani (Mod.)
3	BarthiKamraur	Gangauli	PachPokhari
4	BaghiKumbhaPur	Pahleza	Daindih (Mod.)
5	LokmanPur	TenduaDusadhi	DusadhiChak (Mod.)
6	ShiwaPur	Chormara	Sakari
7	KalyanPur	Chakia	Bhainsola
8	JethmalPur	Karawandia	Jahanabad
9	RamauPur	Basa	Chilibili (Mod.)
10	JagdishPur	Amra	Karma
11	Baghi	Amari	Nathopur (Mod.)
12	JairamPur	Dawanpur	Pathkhaoliya (Mod.)
13	Kakrahi	Admapur	Amirtha
14	DarpiPur	Basantpur	Ghatawan
15	Sirsi	Ghatmapur	Ghateyan
16	Chhitto	Madaini	Bhopatpur
17	Chandauli	Udhopur	Karigaon (Mod.)
18	HaruPur	Dilian	Barhuli (Mod.)

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19	Jasuri	Dilian (Add.)	Bhitti
20	KeshoPur	Dhanpurwa	Deveria
21	Bichhiya Kalan	Kanserva	Ameth
22	Gobarha	Beda	Pakrihar
23	BanauliKhurd	UttimpurHarha	Kauriram
24	Digghi	Doriaon	Barej
25	Ram Pur alias Karan Pur	Kumahu	Darwa
26	AkabarPur	Tikkidehra	RasulpurKarahari
27	Ganj Khawaja	Kirhiri	DaniyalpurKurai
28	Reusa	Samhuti	Bharakhar
29	Basartiya	Samahuta	Kurra
30	Dhooskhas	Barela	Raipuriya (Mod.)
31	Jalal Pur	Kurtha	Lodiya (Mod.)
32	Matkuta	Gajaundha	Doghara
33	Patpara	Resendua	Akhorhi
34	Dharna (APL-II)	Kesavpur	Lurpurwa
35	Jafarpur (APL-II)	Auraiy	Shahpur
36		Khurmabad	Didikhili
37			Karanpura
38			Dahiyawan
39			Darauli
40			Chahria
41			Rohua
42			Dharhara
43			Dhanichha

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44	Kharsara
45	Amirti
46	Kulharia
47	Larma
48	ChhajuPur
49	Khajura

Village

Distt	Aurangabad
SI. No.	Name
1	Kochar
2	Pipra
3	Khanda
4	Shahpur
5	KhairaKaramdih
6	Barun
7	Narchahi
8	Basatpur
9	Kunwarpokhar
10	Bagaha



FORM OF PERFORMANCE SECURITY (BANK GUARANTEE)

(On non-judicial stamp paper of the appropriate value in accordance with stamp Act. The stamp Paper to be in the name of Executing Bank)

From:

Name and address of bank

.....

To:

The Managing Director Dedicated Freight Corridor Corporation of India Ltd. 5th Floor Pragati Maidan Metro Station Building Complex New Delhi- 110001

WHEREAS, Dedicated Freight Corridor Corporation of India Ltd. hereinafter called "the Employer" acting through (insert designation and address of the Employers' Representative)......has accepted the tender for......(name of the work)......vide Letter of Acceptance No......dated.....to M/s......(Name of the contractor).......(Name of the consortium)......hereinafter called the "Contractor'.

AND

WHEREAS the Contractor is required to furnish a "Performance Security' in the form of Bank Guarantee for the sum of Rs... in amount......(Rupees......in words......) which is a condition precedent to the signing of the Contract Agreement.

AND

Whereas......(Name of the bank)......with is branch at(address).....having our Head Office at......(address including name of country)......hereinafter called "the Bank" acting through......have, at request of the Contractor, agreed to give the guarantee as hereinafter contained: KNOW ALL MEN by these presents that we the undersigned.....Names of authorized representatives of the Bank)......being fully authorized to sign and incur obligations for and on behalf of(full name of the Bank).......that the said Bank will guarantee the Dedicated Freight Corridor Corporation of India Ltd. the full amount in the sum of Rs.....(amount in words)....... as stated above.

Signature of Tenderer



After the Contractor has signed the aforementioned Contract Agreement with the DFCC, the Bank undertakes to immediately pay to Dedicated Freight Corridor Corporation of India Ltd., any amount up to and inclusive of aforementioned full amount upon written order from DFCC without any demur, reservation or recourse; The Bank shall pay the amount so demanded without any reference to the Contractor and without the DFCC being required to show grounds or give reasons for its demand

The Guarantee hereinbefore shall not be affected by any change in the constitution of our Bank or in the constitution of the Contractor.

or the amount demanded

We agree that no change, addition to or other modifications to the terms of the Contract Agreement or to any documents which have or may be made between DFCC and the Contractor will in any way release us from any liability under this guarantee and we waive any requirement for notice of any such change, addition or modification.

This guarantee is valid and effective from its date. This guarantee and our obligations under it will terminate on (the issue of) the..... day of......And any demand for payment under it must be received at this office on or before that date.

We agree that our obligation to pay any demand made by DFCC before the termination of this guarantee will continue until the amount demanded has been paid in full.

Date	Signature of Authorized person of bank
Place	
	(Name in Block letters) (Designation) (Address)
Witness:	(Address)
1. Signature	Bank's Seal
Name & Address & Seal	Authorization
2. Signature	
Name & Address & Seal	
Signature of Tenderer	73 For & On behalf of

End of Document

