E- TENDER DOCUMENT FOR

Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section under CGM/TDL section for One Year.

March, 2021



DEDICATED FREIGHT CORRIDOR CORPORATION OF INDIA LIMITED

(A Government of India Undertaking)

MINISTRY OF RAILWAYS

Main office:-

CGM/TDL/DFCCIL OFFICE

3/20,KPS Tower, Mayur Complex, 3rd Floor, Near Tulsi Cinema, NH-02, Nagla Padi, Agra-282002

Site office:-

- 1. IMSD New Bhaupur DFC Yard.
- 2. IMSD New Kanchausi DFC Yard.
- 3. IMSD New Achalda DFC Yard.
- 4. IMD New Ekdil DFC Yard.
- 5. IMSD New Bhadan DFC Yard.

Corporate Office

DFCCIL, 5th Floor, Pargati Madian Metro Station Complex, **NEW DELHI – 110 001**

INDEX

Sr. No.	ITEM	PAGE NO.
	SINGLE PACKET	•
1	CHECK LIST FOR LIST OF DOCUMENTS TO BE ATTACHED WITH THE TENDER AND FORMATS	3
	TECHNICAL DETAILS	
2	TOP SHEET	5
3	FORM OF BID	6
4	NOTICE INVITING E-TENDER	8-13
5	GENERAL INFORMATION	14
6	APPENDIX TO TENDER	16
7	INSTRUCTION TO TENDERERS	18-29
8	SPECIAL CONDITIONS OF CONTRACT	31-41
9	GENERAL CONDITIONS OF CONTRACT	42
10	ANNEXURES	44-63
	FINANCIAL OFFER	
11	SCHEDULE OF RATES	65-66

Total Pages: 66 pages

CHECK LIST FOR LIST OF DOCUMENTS TO BE ATTACHED WITH THE E-TENDER

- 1. Details of similar works completed in last three years. (Format –I)
- 2. Annual Turnover for the last three years with supporting documents (Format-II).
- 3. Registration of Company in case of company.
- 4. Partnership deed/Memorandum and Articles of Association of the firm or company.
- 5. GST Registration Certificate.
- 6. Performa for affidavit in Annexure II.
- 7. Solvency certificate from Bank of the value 10% of advertised tender value of work.
- 8. Bid Security Declaration

Oı

MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Earnest Money Deposit, for which, the tenderer will have to upload the exemption certificate on the E-Tender Portal.

- 9. Details of on-going work (Format –III).
- 10. Scanned copy proof of money deposit against of the cost of tender documents at DFCCIL account online as mentioned in appendix to tender. (Cost of Tender document in the prescribed form along with Transaction detail).

Or

MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Tender Document Cost, for which, the tenderers will have to upload the exemption certificate on the E-Tender Portal

- 11. Complete Tender documents including Form of Bid, annexure etc. (Part-I) digitally signed by the bidders on each page.
- 12. Financial/Commercial offer (Part-II) with rates duly filled in, digitally signed on each page by the bidders.
- 13. Pre-Integrated pact signed as token of acceptance of implementation of integrity pact in DFCCIL, as & when Independent External Monitor appointed.
- 14. Corrigendum(s), if any, duly digitally signed by the bidders on each page.

TECHNICAL DETAILS

(TOP SHEET)

&

(FORM OF BID)

TOP SHEET

Tender No. DFC-TDL-SnT-MAIN2021-T003

Name of work Hiring of Manpower for Maintenance of New

DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section

Date: March 2021

under CGM/TDL section for One Year.

Rs. 1,29,63,639/- (One Crore Twenty Nine lak sixty three thousand six hundred thirty nine

rupees Only)

Approx. Cost

Earnest Money

Bid Security Declaration Or

MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Earnest Money Deposit, for which, the tenderers will have to upload the exemption Certificate on the E-

Tender Portal.

Completion Period Total 12 (Twelve) Months from the date of issue

of letter of acceptance.

Date of Opening

Tender Issued to: -

For and on behalf of

CGM/TDL/DFCCIL Office.

FORM OF BID

		Place:
Oh:	ist Consul Manager	Date:
Dec 3/2 Nea	ief General Manager, dicated Corridor Corporation of India Limited, 0, KPS Tower, Mayur Complex,, 3rd Floor, ar Tulsi cinema, NH-02, Nagla Padi, ra-282002, U.P.	
1.	I / We	ions. I / We also agree to ays from the date fixed as
	I / We offer to do "Hiring of Manpower for Maintenance of N Signaling and Telecommunication Systems including misconther related work Between New Bhaupur to New CGM/TDL section for One Year" and the percentage/rate quot Rate page of IREPS website, and hereby bind myself/ourselves respects within 12 (twelve) months from the date of issue of letter of a	ellaneous S&T work and Bhadan section under ted by me/us in the financial to complete the work in all
2.	I / We also hereby agree to abide by all the Conditions menticarry out the services according to essential qualification/tentative number of outsourced personnel and scope of service IV , V respectively of the Annexure section of Bid document.	skills/experience and the
3.	The full value of the earnest money deposited shall stand for any other rights or remedies in case my/our Bid is accepted and a) I / We do not execute the contract document within Seven issued by DFCCIL that such documents are ready; and OR	if:
	b) I / We do not commence the work within 15 days after recei	pt of LOA issued.
4.	I/We am/are a Micro and Small Enterprise registered from approved by Ministry of MSME) with registration No validity up to for similar service contracts.	
5.	Until a formal agreement is prepared and executed, acceptance a binding contract between us subject to modifications, as modetween us and indicated in the letter of acceptance of my/our of the letter of acceptance of the letter of accep	ay be mutually agreed to
•		gnature of Tenderer(s)
1. 2.		atedress
	710	

(NOTICE INVITING E- TENDER)

Dedicated Freight Corridor Corporation of India Limited (A Government of India Undertaking) MINISTRY OF RAILWAY

Tender No. DFC-TDL-SnT-MAIN2021-T003	Date: Mar 2021
M/s	
	

NOTICE INVITING E- TENDER

1 The Chief General Manager/TDL, DFCCIL, 3/20, KPS Tower, Mayur Complex,3rd Floor, Near Tulsi cinema, NH-02, Nagla Padi, Agra-282002, U.P., invites **open E - Tenders in single packet system through IREPS** on prescribed forms from firms/companies meeting qualifying requirements and having requisite experience and financial capacity for the following works: -

Tender No.	DFC-TDL-SnT-MAIN2021-T003
Name of Work	Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section under CGM/TDL
	section for One Year
Estimated Cost	Rs. 1,29,63,639/- (One Crore Twenty Nine lak sixty three thousand six hundred thirty nine rupees Only)
Period of Contract	Total 12 (Twelve) Months
Earnest Money Deposit	Bid Security Declaration
	OR
	MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Earnest Money Deposit, for which, the tenderer will have to upload the exemption certificate on the E-Tender Portal.
Cost of Document	Rs 5900/- (inclusive of all taxes and duties) to be Submitted in DFCCIL account online through payment gateway provided at www.ireps.gov.in.
	Or
	MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Cost of Document, for which, the tenderers will have to upload the exemption certificate on the E-Tender Portal.
Date of Sale (Online)	
Issue of Corrigendum, if any	On www.ireps.gov.in
	19.03.2021
Date & Time of opening of tender	19.04.2021
Defect Liability Period :-	30 days after successful completion of this contract.

2 **ELIGIBILITY CRITERIA**

Eligibility of the applicants shall be assessed based on the "Eligibility Criteria", "Essential Qualifying Criteria" and "Other Qualifying Criteria" as given in Annexure-I of Notice Inviting E-Tender.

The Tender document can be downloaded from IREPS website www.ireps.gov.in Tenderers are advised not to make any corrections, additions or alterations in the downloaded tender documents. In case, any corrections, additions or alterations in the downloaded tender documents are made, such tender shall summarily rejected.

- 3. The cost of tender documents & Bid Security Declaration shall be deposited in DFCCIL account online as mentioned in Appendix to tender.
- 4. DFCCIL may issue addendum(s)/corrigendum(s) to the tender documents. In such case, the addendum(s)/corrigendum(s) shall be issued and placed on IREPS website at least three days in advance of date fixed for opening of tenders. The tenderers who have downloaded the tender documents from website must visit the website and ensure that such addendum(s)/corrigendum(s) (if any) is also downloaded by them. Such addendum(s)/corrigendum(s) (if any) shall also be submitted, duly stamped and signed, along with the submission of the tenders.
- 5. The tender documents shall be submitted in online mode through website www.ireps.gov.in in Single Packet System only containing TECHNICAL BID and FINANCIAL BID. The renderers shall fill the tender with tender schedule through IREPS's website i.e. www.ireps.gov.in.

Bidder shall submit the Bid Security Declaration & Tender documents cost on or before schedule date & time of submission of bid.

The proof of submission of Tender documents cost should also be uploaded/ attached along with Bid/offer document online.

- 6. Payment of Tender Document Cost (TDC) in respect of e-tendering shall be accepted through net banking or payment gateway only. MSEs registered with District Industries Centers, Khadi and Village Industries Commission, Khadi and Village Industries Board, Coir Board, National Small Industries Corporation, Directorate of Handicraft and Handloom, any other body specified by Ministry of MSME or Startups as recognized by Department of Industrial policy & Promotion shall be exempted from payment of minimum EMD detailed in the bid and shall be supplied such tender document free of cost on confirmation (Xerox copy) of their evidence to this effect.
- 7. Tenders shall be opened at the address given below at 15:30 hours on the same day in the presence of the renderers or their authorized representatives intending to attend the opening.

Address of Office of the Chief General Manager/ TDL (for Opening of E- tenders):

Chief General Manager/TDL, DFCCIL, 3/20, KPS Tower, Mayur Complex, 3rd Floor, Near Tulsi cinema, NH-02, Nagla Padi, Agra-282002, U.P.

All the Bids received shall be opened on the date and time mentioned above in the tender notice, through process of e-tendering. The sequence of opening shall be:

- i) Earnest Money Deposit(EMD)/Bid Security Declaration
- ii) Technical offer.
- iii) Financial offer.
- 8. Tender shall be submitted as per "Instructions to Tenderer(s)" forming a part of the tender document.
- 9. Any tender received without Earnest Money/Bid Security Declaration in the form as specified in tender documents shall not be considered and shall be summarily rejected.
- 10. DFCCIL reserves the right to cancel the tenders before submission/opening of tenders, postpone the tender submission/opening date and to accept / reject any or all tenders without assigning any reasons thereof. DFCCIL"s assessment of suitability as per eligibility criteria shall be final and binding.
- 11. Tenderers may note that they are liable to be disqualified at any time during tendering process in case any of the information furnished by them is not found to be true. EMD of such tenderer shall be forfeited. The decision of DFCCIL in this regard shall be final and binding.
- 12. DFCCIL reserves the right to pre-qualify the bidder(s) provisionally based on the documents submitted by them and open financial bid(s), subject to their final verification. In the event of any document being found false, the provisional qualification shall stand withdrawn, and the next lower bidder shall automatically come to the position of such disqualified bidder. Action against such disqualified tenderers shall be taken as per above Clause No. 10.0 of Notice Inviting Tender.
- 13. The validity of the offer shall be 90 days.
- 14. The transfer of tender documents purchased by one intending tenderer to another tenderer is not admissible. Tenderer can submit tenders only on the documents purchased/downloaded from website mentioned above.

We look forward for your active participation.

For & on behalf of **DFCCIL**Chief General Manager/TDL

1.0 ELIGIBILTY CRITERIA

The tenderer shall satisfy the following eligibility criteria to qualify for this tender:

I. Essential Qualifying Criteria

A. Firms/companies

(i) The tenderer should have a registered office anywhere in India.

The documentary proof regarding **A**. above should be submitted as part of the tender document.

Note: For the purpose of documentary proof of "registered office" as mentioned in (i) above any address of office as mentioned in any of the following documents submitted along with the original offer by tenderer(s) may be considered as registered office of the tenderer(s).

- 1. Address mentioned in the article of association of company duly registered under Companies Act, 1956.
- 2. Address mentioned in Partnership Deed
- 3. Address mentioned in Trade License obtained by the individual from Govt. body.
- 4. Address mentioned in any tax departments.
- 5. Address mentioned in P.F. Registration documents.

B. <u>Technical capability</u>:

- 1. In support of their credentials, the Tenderer(s) should have to submit documents as stipulated in tender document along with their tenders.
- 2. The tenderer(s) should satisfy the following minimum eligibility criteria as under

S.N.	Technical capability	Requirement
1	The Tenderer(s) should have physically completed at the time of opening of tender in the last Three financial years (i.e. current year and three previous financial years).	At least one similar single work for a minimum value of 35% of advertised tender value of work. The work should be physically completed on or before the date of opening of tender.
2 (a)	The registration for ESI,EPF,GST/GST PAN No. with the appropriate authorities under Employee's provident fund & Employee's state insurance act etc.	Registration Certificate/Affidavit/Documents with Government /PSU/Public Limited company to be enclosed. Performa for Affidavit is given as Annexure-II
2(b)	Affidavit that the firm has not been	

	black listed for business by any	& Annexure- II 'A" of Bid Documents.
	Government/PSU/Public Limited	
	Company and Reputed	
	firms/organizations or /and that in	
	last three years to be reckoned from	
	date of invitation of tender there has	
	not been any work cancelled against	
	them for poor performance.	
2(c)	Registered under Contract Labour	
	(Regulation & Abolition) Act -1970	

The Tenderer(s) will produce/attach the certificate of Work completion with the Tender Document as per above and such certificate should clearly supported by following details: -

- a) Name of Agency issuing a certificate.
- b) Date of issue of certificate.
- c) The name of Work.
- d) The Acceptance letter no.
- e) The date of issue of Acceptance letter.
- f) Agreement no.
- g) Date of execution of Agreement.
- h) Date of original Completion of Work as per Acceptance Letter.
- i) Date of Actual completion of Work.
- j) The Amount of Work done as per Agreement (in Rupees).
- k) The Final Amount of Work at the time of Completion of Work (in Rupees).
- I) Whether the Work is completed satisfactory or not satisfactory.

Notes:

Following will be considered as similar work:

"Execution of any Signaling &Telecom Renewal / Construction/ Maintenance works."

OR

Providing Manpower for S&T renewal/Construction/maintenance work in any Railway or other PSUs like RVNL, IRCON, and DFCCIL or any other reputed organization.

C. Financial capability

S.I	Financial capability	Requirement	
1.	The Tenderer(s) should have received a total contractual amount during the last three Financial years and in the	Should be a minimum of 150 % of advertised tender value of work. Certified true copy of audited annual account are to be submitted as a proof along with the Bid Document. In case the annual accounts are not audited, the contract sum received for the required period should be duly certified by Charted	
		Accountant.	

- 1.1 Each tenderer has to satisfy the eligibility criteria for technical capability, competence as well as for financial capacity and organizational resources as specified in the tender documents to qualify for consideration of bid submitted by tenderer(s).
- 1.2 There should not be any unsatisfactory performance report of the Contractor from any source.
- 1.3 Tenderer(s) may please note that their offers will be evaluated as per the credentials/ documents attached by the tenderer(s) along with the tender.

GEN	NERAL INFORMATION
Tender No.	DFC-TDL-SnT-MAIN2021-T003
Name of Work	Hiring of Manpower for Maintenance of New DFCCIL
	double line Signaling and Telecommunication
	Systems including miscellaneous S&T work and
	other related work Between New Bhadan to New
	Bhaupur section under CGM/TDL section for One
	Year
Estimated Cost	Rs. 1,29,63,639/- (One Crore Twenty Nine lak sixty three thousand six hundred thirty nine rupees Only)
Period of Contract	Total 12 (Twelve) Months
Earnest Money Deposit	Bid Security Declaration
	Or
	MSEs registered with a body specified by Ministry of
	MSME for the item tendered are exempted from
	submission of Earnest Money Deposit, for which, the
	tenderers will have to upload the exemption certificate on
	the E-Tender Portal www.ireps.gov.in.
Cost of Document	Rs 5900/- (inclusive of all taxes and duties) to be
	Submitted in DFCCIL account online through payment
	gateway provided at www.ireps.gov.in.
	Or
	MSEs registered with a body specified by Ministry of
	MSME for the item tendered are exempted from submission of Cost of Documents., for which, the
	tenderers will have to upload the exemption certificate
	On the E-Tender Portal.
Date of Sale (Online)	
Issue of Corrigendum, if any	(On www.ireps.gov.in)
Date & Time of submission of	19.03.2021
tender	
Date & Time of opening of tender	19.04.2021
Validity of Offer	90 days
Retention Money/ Security Deposit	Earnest Money deposit of the successful tenderer shall
	be converted into security deposit. Balance security
	deposit shall be recovered @10% through running
	account bills till it reaches 5% of the contract value
	To be submitted within 30 days from the date of issue
form of Bank Guarantee or Fixed	Letter of acceptance by DFCCIL; an irrevocable
Deposit Receipt (FDR)	bank guarantee or Fixed Deposit receipt (FDR) for the
	amount 3% of the contract value. Detail of PG in Clause
	no 16(4) of General terms and condition of contract.
Defect Liability Period :-	30 days after successful completion of this contract

(APPENDIX TO TENDER)

Description	Reference Clause			
Name of work				
Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhadan to New Bhaupur section under CGM/TDL section for One Year	2.1 of Instruction to Tender			
Employer	_			
CGM/TDL, DFCCIL,3/20, KPS Tower, Mayur Complex, 3rd Floor, Near Tulsi Cinema, NH-2 Nagla Padi Agra-282002	2.3 of Instruction to Tender			
Scope of Work:- As indicated at Clause 1.0 of Special conditions of contract	2.5 of Instruction to Tender			
Approximate Tender Cost of the work	2.6 of Instruction to Tender			
Rs. 1,29,63,639/- (One Crore Twenty Nine lak sixty three thousand six hundred thirty nine rupees Only)				
Amount of Earnest Money Deposit, Bid	10.0 of Instruction to Tender			
Security Declaration to be submitted				
Period of Validity of Tender 90 days	11.0 of Instruction to Tender			
Period of completion 12 (Twelve) months	2.0 of Special Condition of Contract			
from the date of issue of LAO				
Performance Bank Guarantee	29 of Special Conditions of Contract			
Retention money	27 of Special Conditions of Contract			
Defect Liability Period	29(h) of Special Conditions of Contract			
30 Days				
Bank Detail of DFCCIL	Name of Account DEDICATED FREIGHT CORRIDOR CORPORATION OF INDIA LTD to be deposited online through payment gateway provided at www.ireps.gov.in.			

(INSTRUCTIONS TO TENDERER)

Instructions to Tenderer

1.0 General (for on line tendering system)

Submission of Online Bids is mandatory for this Notice Inviting Tender. E-Tendering is a new methodology for conducting Public Procurement in a transparent and secured manner. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement. For conducting electronic tendering, DFCCIL, Delhi has decided to use the portal (https://www.ireps.gov.in) of Government of India Undertaking. Benefits to Suppliers/service providers are outlined on the Home-page of the portal.

1.1 Instructions

a. Online E-Bidding Methodology:

Online E- Bid System – Financial bids & Technical bids shall be submitted by the bidder at the same time in single Packet.

b. Broad outline of activities from Bidders perspective:

- i. Procure a Digital Signing Certificate (DSC)
- ii. Register on Electronic Tendering System (ETS)
- iii. Create Users and assign roles on ETS
- iv. View Notice Inviting Tender (NIT) on ETS
- v. Download Official Copy of Tender Documents from ETS
- vi. Clarification to Tender Documents on ETS Query to DFCCIL (Optional) view response to queries posted by DFCCIL, through addenda.
- vii. Bid-Submission on ETS: Prepare & arrange all document/paper for submission of bid online and tender fees & EMD deposit online.
- viii. Attend Public Online Tender Opening Event (TOE) on ETS
- ix. Post-TOE Clarification on ETS (Optional)-Respond to DFCCILL"s Post-TOE queries
- x. Attend Public Online Tender Opening Event (TOE) on ETS

For participating in this tender online, the following instructions are to be read carefully. These instructions are supplemented with more detailed guidelines on the relevant screens of the ETS.

- **Note 1:** It is advised that all the documents to be submitted are kept scanned and converted to PDF format in a separate folder on your computer before starting online submission. Fin. Offer tab brings up the Financial Offer Page where the bidder can submit his rates against the schedule items included in the tender.
- **Note 2:** While uploading the documents, it should be ensured that the file name should be the name of the document itself.

c. Digital Certificates

For integrity of data and its authenticity/non-repudiation of electronic records and to be compliant with IT Act 2000, it is necessary for each user to have a Digital Certificate (DC), also referred to as Digital Signature Certificate (DSC), of Class-III issued by a Certifying Authority (CA) licensed by Controller of Certifying Authorities (CCA) [refer http://www.cca.gov.in].

d. Registration

The Tender document can be downloaded from the website www.ireps.gov.in and to be submitted in the e-format. Cost of the tender Document and EMD have to be submitted online through IREPS portal before the scheduled date and time of submission of the tender otherwise the Bid will not be considered. Amendments, if any, to the tender document will be notified in the above website as and when such amendments are notified. It is the responsibility of the bidders who have downloaded the tender document from the website to keep themselves abreast of such amendments before submitting the tender document.

To participate in E-Tender, it is mandatory for Tenderers to get themselves registered with the IREPS (www.ireps.gov.in) and to have User ID and Password.

Www.ireps.gov.in is the only website for submission of tender. 'Vender Manual' containing the detailed guidelines for E-Tendering is available on www.ireps.gov.in

- **e.** DFCCIL has decided to use process of e-tendering for inviting this tender and thus the physical copy of the tender would not be sold.
- 2.0 **General (for Tender)**
- 2.1 Name of the work: Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section under CGM/TDL section for One Year
- 2.2 "A bidder in the capacity of Individual or Sole Proprietor, Partnership Firm, or Company can participate in the tender and the bidder must attested copies of the constitution of its firm such as partnership deed, Memorandum and Articles of Association, etc. along with original Power of Attorney of authorized signatory.
- 2.3 The work is proposed to be executed under the following relationship.
 - A) <u>Employer</u>: CGM/TDL, DFCCIL,3/20, KPS Tower, Mayur Complex, 3rd Floor, Near Tulsi Cinema, NH-2 Nagla Padi Agra-282002.
 - **B)** Contractor: The successful tenderer to whom the work is awarded shall become the contractor for the execution of this work.
- 2.4 Throughout these bidding documents, the terms "bid" and "tender" and their derivatives ("bidder"/"tenderer"), "bid/tendered", "bidding"/"tendering", etc.) are synonymous. Day means calendar day. Singular also means plural.
- 2.5 Scope of Work as indicated in "Appendix to Tender"

Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section under CGM/TDL section for One Year.

The scope given above is only indicative. The detailed scope has been described in the tender documents (Special condition of contract at clause no 1.0).

- 2.6 Estimated cost of the work: Rs. 1,29,63,639/- (One Crore Twenty Nine lak sixty three thousand six hundred thirty nine rupees Only).
- 2.7 Tenderers may carefully note that they are liable to be disqualified at any time during tendering process in case any of the information furnished by them is not found to be true. The decision of Employer in this respect shall be final and binding.
- 2.8 A bidder shall submit only one bid in the capacity of an Individual or Sole Proprietor, Partnership firm or Company. Violation of this condition is liable to disqualify the tenders in which such bidder has participated.

3.0 Cost of Bidding

3.1 The bidder shall bear all costs associated with the preparation and submission of the bid and the Employer will in no case be responsible or liable for these costs regardless of the conduct or the outcome of the bidding process.

B. The Bidding Documents

4.0 Content of bidding documents submitted through online mode only

- 4.1 The bidding documents include the following:
 - Notice Inviting Tender
 - Instructions to tenderers
 - Appendix to Tender
 - Form of Bid
 - Special Conditions of Contract
 - General Terms and Conditions of Contract
 - Technical Bid
 - Financial bid and Bill of Quantities
- 4.2 The bidder is expected to examine all instructions, terms, conditions, forms, specifications and other information in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the bidders" risk and may result in rejection of his bid.

5.0 Understanding and Amendment of Tender Documents

- 5.1 The bidder must obtain for itself on its own responsibility and its own cost all the information including risks, contingencies & other circumstances in execution of the work. It shall also carefully read and understand all its obligations & liabilities given in tender documents.
- 5.2 The bidder is advised to visit and examine the site where the work is to be executed and its surroundings or other areas as deemed fit by the bidder and obtain for itself on its own responsibility all information that may be necessary for preparing the bid and execution of the contract. The cost of visiting the site and collecting relevant data shall be at the bidder's own expenses. It is a condition of the tender that the tenderer is deemed to have visited the site and satisfied himself with all the conditions prevailing including any difficulties for executing the work.

- 5.3 At any time prior to the deadline for submission of bids, Employer may for any reason whether at its own initiative or in response to any request by any prospective bidder amend the bidding documents by issuing Corrigendum, which shall be part of the Tender documents.
- 5.4 Employer may at its discretion extend the deadline for submission of the bids at any time before the time of submission of the bids.

C. <u>Preparation of the Bids</u>

6.0 Language of Bid

6.1 The bid prepared by the bidder and all documents related to the bid shall be written in English.

7.0 Signing of All Bid papers and Completing Bill of Quantities

- 7.1 All the pages of the tender documents and Bill of Quantities submitted by tenderer shall be digitally signed by the tenderer or his representative holding the Power of Attorney.
- 7.2 While filling up the rates in the Bill of Quantities, tenderer shall ensure that there is no discrepancy in the rates mentioned in figures. In case of any discrepancy, the unit rate mentioned in the words shall be taken as final and binding.
- 7.3 The tenderer must fill and submit the prices as per instructions given in schedule of rates. He/She shall not make any addition or alteration in the tender documents. The requisite details should be filled in by the tenderer wherever required in the documents. Incomplete tender or tender not submitted as per instructions is liable to be rejected. If a tenderer does not quote a price/rate as per instructions, his tender shall be summarily rejected.
- 7.4 The tenderer must ensure that tender documents shall be submitted on line through class 3 Digital Signature only. To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password for login into www.ireps.gov.in portal.

8.0 Deviations/Correction/Alterations

The tenderer should clearly read and understand all the terms and conditions, specifications, etc. mentioned in the original tender documents. If the tenderer has any observations, the same may be indicated in his forwarding letter along with the tender. Tenderers are advised not to make any corrections, additions or alterations in the in his own entries the same shall be initialed and stamped by him. If this condition is not complied with, tender is liable to be rejected.

9.0 <u>Transfer of tender documents</u>

Transfer of tender documents purchased by one intending tenderer to another tenderer is not permissible. Tenderer can submit tender only on the documents purchased by him.

10.0 <u>Earnest Money (Bid Security)</u>

10.1 Bid security Declaration to be submitted in following format:

I/We, M/s______am/are aware that I/We have been exempted from submission of Bid Security/Earnest Money Deposit in lieu of this Bid Security Declaration. I/We understand and accept that if I/We withdraw my/our bid within bid validity period or if awarded the tender and on being called upon to submit the Performance Guarantee/Performance Security fail to submit the same within the stipulated time period mentioned in tender documents or on being called upon to sign the contract agreement fail to sign the same within stipulated period mentioned in tender documents, I/We i.e., the bidder shall be banned from submission of bids in any Works/Service Tender issued by Indian Railways for a period of 12 months from the date of such banning done on e-platform IREPS.

MSEs registered with a body specified by Ministry of MSME for the item tendered are exempted from submission of Earnest Money Deposit, for which, the tenderers will have to upload the exemption certificate on the E-Tender Portal.

10.2 <u>Forfeiture of Earnest Money:</u> Not applicable for this tender

- 10.2.1 The Earnest Money of the tenderer shall be forfeited if he withdraws his tender during the period of tender validity specified in the "Appendix to Tender" or extended validity period as agreed to in writing by the tenderer.
- 10.2.2 The Earnest Money of the successful tenderer is liable to be forfeited if he fails to:
 - i) sign the Contract Agreement in accordance with the terms of the tender, or
 - ii) furnish Performance Guarantee in accordance with the terms of the tender, or
 - iii) Commence the work within the time period stipulated in the tender.
- 10.2.3 In case of forfeiture of EMD, the tenderer shall be debarred from bidding in case of re-invitation of the tenders.

10.3 Return of Earnest Money: Not applicable for this tender

- 10.3.1 The Earnest Money of the unsuccessful tenderers shall be discharged and returned as promptly as possible.
- 10.3.2 The Earnest Money Deposit of the successful tenderer shall be dealt as under:
 - If the Earnest Money Deposit (EMD) the same shall be retained towards retention money and further deduction of retention money from the bills shall commence after adjusting this EMD amount.

11.0 Period of validity of the tender:

- 11.1 The tender shall remain valid for the period indicated in "Appendix to Tender" after the date of the opening of the tender. If the Tenderer gives validity period less than that fixed/prescribed by Employer, the tender shall be liable to be rejected.
- 11.2 Notwithstanding the above clause, Employer may solicit the tenderers" consent to an extension of the validity period of the tender. The request and the response shall be made in writing.

Submission of Bids

12.0 <u>Deadline for submission of tender</u>

- The tender documents shall be submitted in online mode through website www.ireps.gov.in in single bids only. Single offer viz. containing Technical offer and financial offer along with necessary documents like scanned copy of EMD in favor of DFCCIL etc. Detailed credentials as per the requirement of eligibility criteria and all tender papers except Bill of Quantities are to be uploaded in "Technical offer". Bill of Quantities with rates duly filled in are to be uploaded in "Financial offer". Bids are required to be submitted only by online mode. The prices must be filled after downloading the financial bid document in the prescribed format issued through online e-tendering website. www.ireps.gov.in The financial bid should be saved and dully filled up and uploaded on the e-tendering web site using Digital Signature class 3 for signing the documents.
- 12.2 A tender received without on line to Employer is liable to be rejected.
- 12.3 Bidder cannot see uploaded/ quoted rate once saved. Bidder can anytime change quoted rated before date & time of closing of tender.
- 12.4 Original tender document fees received after opening of the tender shall be rejected.

13.0 <u>Withdrawal of tender</u>

No tender can be withdrawn after submission and during tender validity period.

14.0 Submission of a tender by a tenderer implies that he had read all the tender documents including amendments if any, visited the site and has made himself aware of the scope and specifications of the work to be done, local conditions and other factors having any bearing on the execution of the work.

15.0 Submission of tender/bid:-

- 15.1 The tenders shall be submitted on or before the due date and time with all the relevant documents as mentioned in Notice Inviting E-Tender and Tender Document on IREPS Portal.
- 15.2 Earnest Money and tender document fees shall be deposited in DFCCIL account through IREPS portal & proof of transition along with transaction ID to be scanned & uploaded along with Tender document.

16.0 Bid Evaluation system:-

Evaluation of the bids shall be done under Single Packet System:

Technical Bid and financial bid.

The procedure detailed below shall be adopted for dealing with 'Single Packets System' of bidding:

I. The E-TENDER is invited under Single Packet system i.e.

Packet I only containing Technical Bid and Financial Bid.

- II. This tender shall be submitted through E-Tendering system in Single packet system comprising Technical and Financial Bids. The tenderers shall fill the tender with tender schedule through IREPS's website i.e. www.ireps.gov.in. The same will be closed & opened as date and time mentioned in the tender notice.
- III. On due date of opening Technical bid and Financial bid will be opened with the objective of scrutinizing the capability, financial strength, experience etc. of the bidders.
- IV. In the technical bid no price shall be mentioned. If the same is done the offer is liable to be rejected. Financial bid should contain Schedule of rate duly filled and signed shall be the Financial Bid. Rates entered into Financial Rate page of IREPS Website and duly signed digitally shall be considered. Rates and any other financial entity in any other form / letter head if attached by vendors shall be straightway ignored and shall not be considered.

The packet shall be with the objective of scrutinizing the capability, financial strength, experience etc. of the bidders. The bids shall be processed for finalization in the normal manner (eligible lowest bidder). Those bidders who do not meet this criterion shall not be considered for opening their financial bids.

17.0 <u>Clarification of the tenders</u>

17.1 To assist the examination, evaluation and comparison of the tenders, Employer may at his discretion ask the tenderers for any clarifications as considered essential. All such correspondence shall be in writing and no change in price or substance of the tender shall be sought or permitted. The above clarification for submission of the details shall form part of the tender and shall be binding on tenderer.

18.0 Preliminary examination of bids

- 18.1 The Employer shall examine the bids to determine whether they are complete, whether any computational errors have been made, whether the documents have been properly signed and whether the bids are generally in order.
- Arithmetical errors shall be rectified on the following basis if found. If there is a discrepancy between the unit price and the total price, which is obtained by multiplying the unit price and quantity, or between subtotals and the total price, the unit or subtotal price shall prevail, and the total price shall be corrected. If there is a discrepancy between words and figures, the rate in words shall prevail.
- 18.3 Prior to the detailed evaluation, Employer shall determine whether each bid is of acceptable quality, is generally complete and is substantially responsive to the bidding documents. For purposes of this determination, a substantially responsive bid is one that conforms to all the terms, conditions and specifications of the bidding documents without material deviations, objections, conditionality or reservation. A material deviation, objections, conditionality or reservation is one:

- That affects in any substantial way the scope, quality or performance of the contract.
- ii) That limits in any substantial way, inconsistent with the bidding documents, the Employers" rights or the successful Bidder's obligations under the contracts; or
- iii) Whose rectification would unfairly affect the competitive position of other Bidders who are presenting substantially responsive bids.
- 18.4 If a bid is not substantially responsive, it shall be rejected by the Employer.
- In case of tenders containing any conditions or deviations or reservations about contents of tender document, Employer may ask for withdrawal of such conditions/deviations/reservations. If the tenderer does not withdraw such conditions/deviations/ reservations, the tender shall be treated as non-responsive. Employer's decision regarding responsiveness or non-responsiveness of a tender shall be final and binding.

19.0 <u>Evaluation and comparison of tenders</u>

- In case of open tenders, bids, which are determined as substantially responsive, shall be evaluated based on criteria as given in **Eligibility Criteria**" and as given In **Annexure-I** of **Notice Inviting E-Tender.** The tenderer must submit all necessary authentic data with necessary supporting certificates of the various items of evaluation criteria failing which his tender is liable to be rejected.
- 19.2 The Employer reserves the right to negotiate the offer submitted by the tenderer to withdraw certain conditions or to bring down the rates to a reasonable level. The tenderer must note that during negotiations of rates of items of BOQ can only be reduced and not increased by the tenderer. In case the tenderer introduces any new condition or increases rates of any item of BOQ, his negotiated offer is liable to be rejected and the original offer shall remain valid and binding on him.

20.0 Canvassing

No tenderer is permitted to canvass to Employer on any matter relating to this tender. Any tenderer found doing so may be disqualified and his bid may be rejected.

21.0. Right to accept any tender or reject all tenders

Employer reserves the right to accept, split, divide, negotiate, cancel or reject any tender or to annul and reject all tenders at any time prior to the award of the contract without incurring any liability to the affected tenderers or any obligation to inform affected tenderer, the grounds of such action.

22.0. If the tenderer, as individual or as a partner of partnership firm, expires after the submission of his tender but before award of work, the Employer shall deem such tender as invalid.

23.0. Award of Contract

23.1 Employer shall notify the successful tenderer in writing by a Registered Letter /Courier /Speed Post or per bearer that his tender has been accepted.

23.2 Letter of Acceptance after it is signed by the Contractor in token of his acceptance shall constitute a legal and binding contract between Employer and the contractor till such time the contract agreement is signed.

24.0 Help desk for E-Tendering

- For any difficulty in downloading and submission of tender document visit at website www.ireps.gov.in. Users can send their queries to the Help desk through E-Mail. E-Mail ID of Help Desk is mentioned on the Help desk page (helpdesk.eps@cris.org.in). The reply to the query will be sent to the E-Mail ID of the user.
- **25.2** Bidder manual and system requirement is available on web site www.ireps.gov.in for necessary help.

DETAILS OF SIMILAR WORKS COMPLETED IN LAST THREE YEARS S. Description of the Work Contract Date of Stipula Date of Value of Reasons Name and Penalty Any other Remark address of No. and award complet for relevant No. ted actual if any, of date of completi ed work delays, if imposed informatio the Employer date work compl on (In Lacs any for delay n etion of Rs) 2 4

Note:

1. Please attach copies of the certificates issued by the Client.

2. Only those works shall be considered for evaluation for which copies of the certificates issued by the client are attached.

FORMAT-II

ANNUAL TURNOVERS FOR THE LAST 3 YEARS					
S. No.	YEAR	Turnover from similar nature of works (In lacs of Rs)	Turnover from all sources (In lacs of Rs)	Remarks	

Note:

Please attach certified/attested copies in support of which, the attested certificate from Employer/Client, TDS certificate/Audited Balance Sheet/ P&L Account duly certified by Chartered Accountant etc.

DETAILS OF ON GOING WORKS

S. No.	Description of the Work	Name and address of the Employer	Date of award of work	work as per order (In lacs of Rs)	complet ed so far (In lacs of Rs)	ated date of compl	Any other relevant informati on	Remark s
1								
2								
3								
4								
5								
6								
7								
8								
9								

Note:

1.In case of joint venture, the information is to be furnished by both the partners-*Not applicable for this tender*.

(SPECIAL CONDITIONS OF CONTRACT)

SPECIAL CONDITIONS OF CONTRACT

1.0 **SCOPE OF WORK:**-

Hiring of Manpower for Maintenance of New DFCCIL double line Signaling and Telecommunication Systems including miscellaneous S&T work and other related work Between New Bhaupur to New Bhadan section under CGM/TDL section for One Year.

1.1 The detailed scope of work is as under: -

- 1.1.1 The Service provider shall, if and when so requested by DFCCIL, will provide the manpower at the Location between DFCCIL Ch. 514 to 658, including IR Bhaupur link line or any other office of DFCCIL, as may be required by DFCCIL, at the agreed rates and terms & conditions. The detailed scope of services, skills/experience and the tentative number of outsourced personnel and their tentative deployment is given at Annexure III, IV, V respectively of the Bid document.
- 1.1.2 It shall be the responsibility of the Service Provider to verify the qualification and experience of the manpower deployed for the job as per Annexure-III
- 1.1.3 **Confidentiality Clauses**: The service provider and his personnel shall not, either during the term or after the expiration of this contract, disclose any proprietary or confidential information relating to the project, the services, this contract, or the DFCCIL"s business or operations without the prior written consent of the DFCCIL.
- 1.1.4 If the performance of the outsourced personnel is unsatisfactory, DFCCIL shall give a notice of 15 days to the Service Provider to take necessary action to improve the performance of outsourced personnel and the performance does not improve even after 15 days of such communication, the Service Provider shall provide additional list of eligible/ Suitable candidates for replacement to DFCCIL within 05 days' time failing which the remuneration for delayed period in respect of such person will be deducted from amount due to firm/ agency.
- 1.1.5 The Service Provider shall make actual disbursement of salary to the outsourced person in various categories as agreed with DFCCIL. The copy of the payment scroll/ bank statement shall be submitted to DFCCIL with next bill as proof of such compliance.
- 1.1.6 The age of manpower deployed by the agency shall not exceed 55 year at any time throughout the contractual period, except up to 65 years in case when retired S&T Personnel from Railways is engaged.
- 1.1.7 Police verification for background check of outsource staff is required to be done by the agency and same should be submitted to DFCCIL.

2.0 TIME SCHEDULE: -

- 2.1.1 The period of engaging of outsource staff will be for the period of 12 (Twelve) months.
- 2.1.2 The Contractor shall be expected to mobilize and engage outsourcing staff immediately after receipt of "Letter of Acceptance".

3.0 MODUS OPERANDI FOR ENGAGEMENT: -

- 3.1 The Service Provider shall provide the list of shortlisted eligible/ suitable candidates to DFCCIL. Screening of candidate will be carried out by DFCCIL for suitability of works as prescribed in Annexure-III and only suitable candidates will be allowed for deployment.
- 3.2 Working experience must be of working in GOVT/ PSU/reputed firm directly or on contractual basis.
- In no way what so ever the relationship of employer and employee shall be established and entertained between the DFCCIL and the outsourced personnel engaged by the Service Provider. The Service Provider shall ensure that all persons employed by them shall be efficient, skilled, honest and conversant with the nature of work as required.
- 3.4 The Service Provider alone shall have the right to take disciplinary action against any person(s) engaged/employed by them; while no right whatsoever shall vest in any such person(s) to raise any dispute and/or claim whatsoever against the DFCCIL. The DFCCIL shall, under no circumstances be deemed or treated as the employer in respect of any person(s) engaged/employed by the Service Provider for any purpose whatsoever nor would the DFCCIL be liable for any claim(s) whatsoever of any person(s) of the Service Provider and Service Provider shall keep DFCCIL totally and completely indemnified against any such claim(s).
- 3.5 The Service Provider shall maintain all registers required under various Acts, which may be inspected by the DFCCIL as well as the appropriate authorities at any time.
- The attendance rolls for the personnel deployed by the Service Provider at the premises of DFCCIL shall be provided by the Service Provider and it shall be monitored by the Service Provider. These attendance rolls shall be signed by the authorized representative of Service Provider who shall get it verified by the designated officer of DFCCIL.
- 3.7 Notwithstanding anything herein contained, the Service Provider will be liable to adequately compensate DFCCIL for any loss or damage occasioned by any act, omission or lapse on the part of the Service Provider or of any persons deployed by it pursuant to the Contract.
- 3.8 The Service Provider must also be able to arrange for the replacement of the existing outsourced person, as per the instructions of DFCCIL.
- 3.9 The engagement of outsourced person shall be purely on temporary basis. The Service Provider shall at all times make it absolutely clear to the outsourced personnel hired through them in DFCCIL that such deputes do not have any claim whatsoever for any regular employment in

DFCCIL. Any outsourced personnel deputed in DFCCIL can be removed any time by giving notice to the Service Provider and the staff in the circumstances provided herein above. The Service Provider will have to provide suitable replacement acceptable to DFCCIL within 05 days time.

4.0 **PAYMENT TERMS:-**

- 4.1 The lump sum amount payable by DFCCIL to the Service Provider shall include the remuneration payable to the outsourced person besides the contractor's margin payable to the Service Provider and applicable GST. GST will be payable only on total wages paid to the employees, not on margin.
- 4.2 The consideration aforesaid will be paid by DFCCIL to the Service Provider, against monthly invoices raised at the end of each month, by the Service Provider in duplicate within 15 days.
- 4.3 The Service Provider shall make actual disbursement of salary to the outsourced person in various categories as per terms & conditions of bid. The service provider shall provide documentary evidence to the satisfaction of DFCCIL against submission of statutory payments with appropriate authority.
- 4.4 The Service Provider will ensure that before raising the bill on DFCCIL for the service rendered by outsourced persons, the fee payable to outsourced person is paid on or before the 5th day of the following month and a proof of payment shall be annexed to the monthly bill.
- 4.5 The bidder shall have the option of taking payment from DFCCIL through a letter of credit (LC) arrangement also. The contractor shall select his Advertising/Negotiating bank for LC. The incidental cost towards issue of LC and its operation thereof shall be borne by the contractor. The contractor shall advise the mode of taking his/her payment from DFCCIL (RTGS or LC)
- 4.6 In case the Service Provider fails to pay the outsourced person within the above time frame the rate of penalty shall be imposed on payment of Agency's monthly payment are as under:
 - i) For payment to the outsourced person within 10 of the following month Nil
 - th th ii) For payment to the outsourced person after 10 and up to 20 of the following month 25% of the delayed payment or Rs. 2500/-whichever is higher.
 - iii) For payment to the outsourced person after 20 and up to 30 of the following month 50% of the delayed payment or Rs.5000/- whichever is higher.

5.0 **RATES**: -

5.1 The rates quoted and accepted by DFCCIL shall be firm and final during the currency of contract.

- All statutory taxes and liabilities levied/may be levied in future by the Central & State Government or any other governing authority/agency from time to time shall be borne by the contractor and the rate shall be inclusive of all such liabilities.
- GST, as admissible shall be paid only on the actual wages paid to the employees as applicable on submission of proof of depositing the same to the concerned Govt. Authority. Any modification in tax provision in future by Govt. will be binding on the contractor and DFCCIL with immediate effect.
- Service Provider shall ensure complete compliance (in respect of the personnel provided to DFCCIL) of all the prevailing provisions of the Payment of Wages Act 1936, Minimum Wages Act 1948, Workmen Compensation Act 1923, Contract Labour Act 1970, Employees Provident Fund, ESI Act and Miscellaneous Provisions Act 1952 under labour laws, etc, and any other act, rules or regulations as may be enacted by the government or any modifications thereof or any other law relating thereto and rules made there under from time to time. In the event of non-compliance of the same, the Service Provider would undertake to indemnify DFCCIL on any cost or liability it may incur on account of such non-compliance.
- In case of any statutory increases in the wages of labour in accordance with the Minimum wages notification issued by the appropriate authority under the Minimum Wages Act from time to time after submission of the tender, payment of minimum wages to the personnel deployed should be revised accordingly and claimed from DFCCIL with the monthly bill. As on date the prevailing notification of Government of India, Ministry of Labour & Employment, Office of the Chief labour Commissioner (C) New Delhi for minimum wages (for various category of workers) is effective from April 2019 and this will be treated as the reference rate for calculating the proportionate increase over the tendered rates.
- 5.5 The Service Provider will, for the purpose, aforesaid continuously monitor the Services being rendered by it to ensure that these are up to the standards required by DFCCIL.
- 5.6 The Service Provider would comply with the statutory requirements; rules and regulations applicable to outsourced persons engaged by DFCCIL and shall obtain all necessary registrations, licenses, approvals and sanctions under the laws applicable. The Service Provider shall obtain appropriate license under the Contract Labour (Regulation and Abolition) Act, 1970 and the Rules as amended up to date and shall comply with all terms and conditions thereof strictly, and shall keep such license duly validated and/or renewed from time to time throughout the currency of this Contract.
- The Service Provider shall provide adequate cover to the outsourced persons for death, disability, sickness etc. DFCCIL shall not be liable to

pay or bear any premium / compensation at any stage in respect of Insurance made by Service Provider to cover the risk (death, disability, sickness) etc. Service Provider shall submit the copies of such policies and their renewal receipts as well as documentary evidence of payment of premiums to DFCCIL and shall act all times keep the requisite policies enforce.

- 7.0 The outsourced person shall at all-time maintain absolute integrity and devotion to duty and conduct himself/herself in a manner conducive to the best interests, credits and prestige of DFCCIL.
- 8.0 The Service Provider shall indemnify and keep DFCCIL indemnified and harmless from and against all disputes, claims, fines, penalties, litigations criminal as well as civil that may be initiated against the DFCCIL on account of and/or arising out of the failure of the Service Provider to adhere to any statutory requirement, or to follow such rules regulations, guidelines or procedures as may be required under any statute or directive.
- 9.0 In case the outsourced personnel deployed by the Service Provider is found to be suffering from any disease which renders him unsuitable for the job he should be immediately replaced.
- 10.0 The outsourced persons should be in proper Safety PPE Kit. The Service Provider will provide at least one set of PPE Kit to each staff.
- 11.0 In case the outsourced personnel deployed by the Service Provider is found to be involved in any illegal activities, he will be immediately replaced.
- 12.0 Service Provider shall provide identity cards bearing the photographs to the all outsourced persons deployed in DFCCIL at its own cost.

13.0 WORKING HOURS OF HIRED STAFF:-

The contractor shall have to carry out any required services round the clock as per directions of the DFCCIL's representative.

14.0 **PENALTY –**

Penalty for an amount of Rs. 500/- to Rs.2000/- depending on the nature of unsatisfactory service, will be deducted from the due amount in the following conditions:

- Any undisciplined behavior by the staff;
- Discourteous behavior towards any officer or staff of DFCCIL;
- Not wearing proper Safety PPE Kit.
- Not carrying out the duties listed in the scope of work in a satisfactory Manner.
- Damage or stealing of any asset or property of DFCCIL or officers and staff of DFCCIL;

Penalty for some of the breaches in services will be as follows: -

S.No.	Type of breaches	Amount of Penalty
1	Staff not in proper PPE Kit.	Rs.50/- per staff per day
2	Staff turn up late	Rs.50/- per staff per Hour
3	Failure to provide replacement in time	Rs.100/- per staff per day

15.0 **QUANTITY VARIATION: -**

Rates quoted in the schedule of items shall be valid for a variation of the quantity up to maximum of (±) 25% for each item. In case of variation in quantities beyond±25%, the rates for the additional quantities beyond±25% variation shall be negotiated/decided on mutually acceptable terms, provided the rate so arrived does not exceed the originally accepted rate as per agreement. Variations in Quantities During Execution of Service Contracts The procedure detailed below shall be adopted for dealing with variations in quantities during execution of service contracts —

- 1. Individual NS items in contracts shall be operated with variation of plus or minus 25% and payment would be made as per the agreement rate. For this, no finance concurrence would be required.
- 2. In case an increase in quantity of an individual item by more than 25% of the agreement quantity is considered unavoidable, the same shall be got executed by floating a fresh tender. If floating a fresh tender for operating that item is considered not practicable, quantity of that item may be operated in excess of 125% of the agreement quantity subject to the following conditions:
- (a) Operation of an item by more than 125% of the agreement quantity needs the approval of an officer of the rank not less than S.A. Grade;
- (i) Quantities operated in excess of 125% but upto 140% of the agreement quantity of the concerned item, shall be paid at 98% of the rate awarded for that item in that particular tender;
- (ii) Quantities operated in excess of 140% but upto 150% of the agreement quantity of the concerned item shall be paid at 96% of the rate awarded for that item in that particular tender;
- (iii) Variation in quantities of individual items beyond 150% will be prohibited and wouldbe permitted only in exceptional unavoidable circumstances with the concurrence of associate finance and shall be paid at 96% of the rate awarded for that item in that particular tender.
- (b) The variation in quantities as per the above formula will apply only to the Individual items of the contract and not on the overall contract value.
- (c) Execution of quantities beyond 150% of the overall agreement value should not be permitted and, if found necessary, should be only through fresh tenders or by negotiating with existing contractor, with prior personal concurrence of DFCCIL.
- 3. In cases where decrease is involved during execution of contract

- (a) The contract signing authority can decrease the items upto 25% of individual item without finance concurrence.
- (b) For decrease beyond 25% for individual items or 25% of contract agreement value, the approval of an officer not less than rank of S.A. Grade may be taken, after obtaining 'No Claim Certificate' from the contractor and with finance concurrence, giving detailed reasons for each such decrease in the quantities.
- (C) It should be certified that the work proposed to be reduced will not be required in the same work.
- 4. The limit for varying quantities for minor value items shall be 100% (as against 25% prescribed for other items). A minor value item for this purpose is defined as an item whose original agreement value is less than 1 % of the total original agreement value.
- 5. 5.As far as SOR items are concerned, the limit of 25% would apply to the value of SOR schedule as a whole and not on individual SOR items. However, in case of NS items, the limit of 25% would apply on the individual items irrespective of the manner of quoting the rate (single percentage rate or individual item rate).
- For the tenders accepted at Zonal Railways level, variations in the quantities will be approved by the authority in whose powers revised value of the agreement lies. DFCCIL/EL/ TDL/ 2020/T-001 Signature of tendrer Page 33
- 7. For tenders accepted by DFCCIL, variations upto 125% of the original agreement value may be accepted by DFCCIL.
- 8. The aspect of vitiation of tender with respect to variation in quantities should be checked and avoided. In case of vitiation of the tender (both for increase as well as decrease of value of contract agreement, the vitiation shall be on the contractor's account (payment shall be restricted to the lowest calculated value of all valid offers).

16.0 **TERMINATION OF CONTRACT: -**

In case the services of the Service Provider are not found satisfactory, or there is a breach of any of the terms & conditions of the contract and/or fails/neglects to carry out any instruction issued to it by DFCCIL from time to time the same can be terminated by DFCCIL on giving of a notice of one month. In case of unsatisfactory performance of the contract, a warning letter will be issued to the Service Provider. In case corrective action is not taken, DFCCIL shall have the right to terminate the agreement without any further notice. Unsatisfactory service in this case would be frequent absence or poor attendance of workman, inability to provide replacement, lackadaisical work in maintaining cleanliness, indiscipline in the premises (which includes taking alcohol, using foul language, getting involved in objectionable activities, etc.) or any other non-compliance of the provisions of the Agreement.

The Service Provider shall not terminate the services of hired staff unilaterally. In case any hired staff is proposed to be replaced/ terminated by the Service Provider, such action should be taken only with approval of DFCCIL.

17.0 Implementation of Integrity Pact in DFCCIL:-

As per office memorandum no F.No DPE/13(12)/11-Fin Dated 09.09.2011 issued by Ministry of Heavy Industries (DPE) all PSU should enter into Integrity pact in the required Performa in their procurement transaction/ Contracts with suitable changes specific to the situation in which the pact is to be used. The pact, entering into which would be a preliminary qualification for any bidder, essentially envisages an agreement between the prospective vendors / bidders and the DFCCIL, committing the persons/ officials on both sides not to resort to any corrupt practices in any aspect / stage of the contract.

The pact has to be implemented through a panel of independent external monitor who will review independently and objectively the compliance of the obligations by both the parties. As these IEM"s are to be appointed by the CVC in consultation with the CVO and are being processed separately.

A copy of pre contract integrity pact is enclosed at annexure XI for signature of bidder as acceptance, as and when Independent External monitor is appointed.

18.0 ORDER OF PRIORITY OF CONTRACT DOCUMENTS:-

The documents forming the Contract are to be taken as mutually explanatory of one another. For the purposes of interpretation, the priority of the documents shall be in accordance with the following sequence:

- The Contract Agreement.
- ii) Letter of Acceptance.
- iii) Form of bid
- iv) General Information
- v) Notice Inviting Tender (with Annexes)
- vi) Instructions to Tenderers
- vii) Special Conditions of Contract
- viii) Annexures
- ix) Bill of Quantities (BOQ)
- x) General Terms and Conditions of Contract

19.0 JURISDICTION OF COURTS:-

In case of any disputes/differences between contractor & DFCCIL the jurisdiction shall be of Agra Courts only.

20.0 In case of any deviation in downloaded copy of the tender documents, the Master Copy kept in the office of Chief General Manager/TDL/ DFCCIL, will prevail and the interpretation of CGM/ TDL will prevail.

- 21.0 Risk Purchase:- During execution of this Tender, if any delay is observed due to reasons attributable to you other than force majeure conditions which may cause delay in completion of the work, DFCCIL shall be at liberty to cancel the contract, totally or partially, at any point of time without assigning any reason, whatsoever, and take alternative measures at your risk and cost.
- 22.0 Tax Deduction at source (TDS):- TDS shall be deducted as applicable.
- 23.0 Inspection- Fields Quality Assurance: -As per the requirement of Site Engineer of DFCCIL
- 24.0 Other Facilities / Requirements:-If any, Contractor's Scope.
- 25.0 <u>Safety Requirements: -</u> Uncompromising Quality and Safety standards are considered as part of work carried out at all Work Sites at DFCCIL and therefore Zero Tolerance towards non-compliance. Site activities require total compliance to safety procedures and guidelines as provided on IE Rules 1956. Accordingly, at all work sites where your personnel deployed, shall comply to Safety Procedures, Norms. All Contractor Staff/ Labour shall use PPE kit during working at site or travelling on DFCC vehicle for work.
- 26.0 Penalties for Safety Lapses: -Any violation in adhering to the terms and conditions stipulated in I.R GCC July-2014 would also attract to penalties payable by you as per IR GCC July-2014 Provisions.

27.0 RETENTION MONEY:

Retention money for all contracts shall be recovered from on account/ final bills of the Contractor at 10% of gross value of each bill after adjusting EMD amount till the amount so recovered including EMD amount adds up to 5% of the contract value of the work. **No interest shall be payable to the Contractor on the amount towards retention money.**

28.0 RELEASE OF RETENTION MONEY:

- The Retention Money shall be returned to the contractor after the expiry of the Defect Liability Period after passing the final bill based on the No Claim Certificate with the approval of Competent Authority. The competent authority shall normally be the authority who is competent to sign the Contract Before releasing the Retention Money/ Security Deposit, an unconditional and unequivocal 'No Claim Certificate' from the contractor concerned should be obtained.
- If requested by the Contractor, 50% of the Retention money may be released on deduction of retention money reaching 5% of the contract value against submission of Bank Guarantee for an equivalent amount by the Contractor in the prescribed Performs from any scheduled Bank. This Bank Guarantee shall be kept valid till the period of three months beyond the expiry of Defect Liability Period. Fixed Deposit Receipt (FDR) from a scheduled bank endorsed in favour of the Employer can be submitted by the Contractor in lieu of the Bank Guarantee for release of 50% Retention Money. In case of the requirement, the Bank Guarantee/FDR shall be

extended by the contractor, for the period as directed by the Engineer/Employer.

29.0 PERFORMANCE BANK GAURENTEE.

- a) The successful bidder shall have to submit a Performance Guarantee (PG) within 30 (thirty) days from the date of issue of Letter of Acceptance (LOA). Extension of time for submission of PG beyond 30 (Thirty) days and up to 60 (sixty) days from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interest of 15% (Fifteen) per annum shall be charged for the delay beyond 30 (thirty) days, i.e. from 31st day after the date of issue of LOA. In case the contractor fails to submit the requisite PG even after 60 (sixty) days from the date of issue of LOA, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender for that work. First on A/C bill be released after submission of PBG and signing of contract agreement.
- b) The successful bidder shall submit a Performance Guarantee (PG) in the form of Irrevocable Bank Guarantee or Fixed Deposit Receipt (FDR) (free from any encumbrance) endorsed/ pledged in favour of DFCCIL amounting to 3% of the contract value.
- c) The Performance Guarantee shall be submitted by the successful bidder after the signing of the agreement. This PG shall be initially valid up to the stipulated date of completion plus 60 days beyond that. In case the time for completion of work gets extended, the contractor shall get the validity of Performance Guarantee extended to cover such extended time for completion of work plus 60 days.
- d) The value of PG to be submitted by the Contractor will not change for variation up to 25% (either increase or decrease). In case during the course of execution, value of contract increases by more than 25% of the original contract value, an additional Performance Guarantee amount to 3% (three percent) for the excess value over the original contract value should be deposited by the contractor.
- e) The Performance Guarantee (PG) shall be released after the physical completion of the work based on the "Completion Certificate" issued by the competent authority stating that the contractor has completed the work in all respects satisfactorily. The Security Deposit shall however, be released only after expiry of the Defect Liability Period and after passing the final bill based on 'No Claim Certificate' from the contractor.
- f) Wherever the contract is rescinded, the security deposit shall be forfeited and the Performance Guarantee shall be encashed and the balance work shall be got done independently without risk and cost of the failed contractor. The failed contractor shall be debarred from participating in the tender for executing the balance work.
- g) The Engineer shall not make a claim under the Performance Guarantee except for amounts to which DFCCIL is entitled under the contract (not withstanding and /or without prejudice to any other provisions in the contract agreement) in the event of:
 - i. Failure by the contractor to extend the validity of the Performance Guarantee as described herein above, in which event the Engineer may claim the full amount of the Performance Guarantee.
 - ii. Failure by the contractor to pay DFCCIL any amount due, either as agreed by the contractor or determined under any of the Clauses/Conditions of the agreement, within 30 days of the service of notice to this effect by Engineer.

- iii. The contract being determined or rescinded under provision of the GCC /SCC the Performance Guarantee shall be forfeited in full and shall be absolutely at the disposal of DFCCIL.
- h) THE DEFECT LIABILITY PERIOD for this work will be as 30 days after work gets completed.
- 30.0 **A. Updation of labour data and on Railways shramikkalyan portal.**Contractor is to abide by the provisions of Payment of Wages act & Minimum Wages act in terms of clause 54 to 55 of Indian Railways General Condition of Contract. In order to ensure the same, an application has been developed and hosted on website 'www.shramikkalyan.indianrailways.gov.in'. Contractor shall register his firm/company etc. and upload requisite details of labour and their payment in his portal. These details shall be available in public domain. The Registration/updation of portal shall be done as under.
 - (a) Contractor shall apply for one time registration of his company etc. in the Shramikkalyan portal with requisite details subsequent to issue of letter of Acceptance. Engineer shall approve the contractor's registration on the portal within 7 days of receipt of such request.
 - (b) Contractor once approved by any Engineer. Can create password with login ID (PAN No.) for subsequent of portal for all LoAs issued in his favour.
 - (c) The contractor once registered on the portal, shall provide details of his letter of Acceptances (LoA)/Contract Agreements on shramkkalyan portal within 15 days of issue of any LoA for approval of concerned engineer. Engineer shall update (if required) and approve the details of LoA filled by contractor within 7 days of receipt of such request.
 - (d) After approval of LoA by Engineer, contractor shall fill the salient details of contract labours engaged in the contract and ensure updating of each wage payment to them on shramkkalyan portal on monthly basis.
 - (e) It shall be mandatory upon the contractor to ensure correct and prompt uploading of silent details of engaged contractual labour & payment mode thereof after wage period.
 - **B.** While processing payment of any 'On Account bill' or 'Final bill' or release of 'Advances' or 'Performance Guarantee/Security deposit', contractor shall submit certificate to the Engineer or Engineer's representatives that "I have uploaded the correct details of contract labours engaged in connection with this contract and payments made to them during the wage period in Railway's Shramkkalyan portal at 'www.shramkkalyan.indianrailways.gov.in"till ____Month______Year."

GENERAL CONDITIONS OF CONTRACT

The General Conditions of Contract July 2014 (Part-II) of the Indian Railways shall be followed with latest correction slips and amendments issued from Indian Railways.

The General Conditions of Contract July 2014 (Part-II) of the Indian Railways, along with latest correction slips and amendments, will form part of the tender/contract documents.

Wherever there is conflict in any condition between GCC and special condition mentioned in tender documents. The condition mentioned in special condition of contract will prevail.

In case, there is an ambiguity in any definition, the decision of DFCCIL regarding the interpretation shall be final and binding.

(ANNEXURES)

Annexure-I

Performa for Experience Certificate. {On the letter head of the issuing department}

M/s...... has provided Outsourcing of Manpower proving services to this department and has completed the work/service successfully. The details are as under:

- 1. Name of work/ service:
- 2. Agreement/contract number:
- 3. Nature of service provided:
- 4. Date of start of service/work:
- 5. Date of completion of work/service:
- 6. Total value of work/service during the contract period (if completed):
- 7. In case of on-going work/service, please indicate the annual payment for F.Y. 2019 -20,

F.Y.2018-19,

F.Y.2017-18.

F.Y.2016-17

(Name & signature of the officer with seal of the department and phone no.).

Annexure-II

Performa for Affidavit. {On the letterhead of the bidder}
I Proprietor/Director/Partner of the firm M/s do hereby solemnly affirm that the firm M/s has never been black listed/debarred by any organization/office and there has not been any work cancelled against them for poor performance in the last three years reckoned from the date of invitation of Tender.
Signature of Proprietor/Director/Partner
<u>Annexure-II'A'</u>
Performa for Registration. (On the letterhead of the bidder)
I Proprietor/Director/Partner of the firm M/s do hereby solemnly affirm that the firm M/s is / will be having valid registration under Contract Labour Act 1970 and will be produced before the execution of the contract.
Signature of Proprietor/Director/Partner

SCOPE OF SERVICES:

Detailed Scope of Work: -

The scope of work under this tender: –Service Provider has to provide outsourced persons in various categories (As mentioned in schedule of offer) to carry out the following works.

- 1. Overhauling/replacement of point machines and ground connections as per requirement.
- 2. Cleaning of signal units and repair/replacement of signal unit parts & Earthing connections
- 3. Maintenance of point machine under supervision of DFCCIL Staff.
- 4. Attention to earthing pits at location boxes/ service buildings (Station/RH/ALH/GSMR).
- 5. Attention to level crossing booms for correcting alignment, repair & replacement.
- 6. Attention to location boxes for cleaning, alignment and strengthening of foundations.
- 7. Attention to Wheel sensor and deflectors for tightening, alignment and replacement.
- 8. Attentions to axle counter TLJB for cleaning, alignment and strengthening of foundations.
- 9. Attention to Signals/Shunt Signals for cleaning, alignment and strengthening of foundations
- 10. Cleaning of ALH/RH/Stations Signal /Telecom rooms and equipments.
- 11. Cleaning/ Maintenance of batteries at ALH/RH/Stations.
- 12. Transportation of Signal/Telecom material/equipments/ Cables from IMD/IMSD to Site.(Vehicles for transportation will be provided by DFCCIL)
- 13. Manual Trenching and laying of Signal /Telecom cables.
- 14. To assist in cable testing, Termination/jointing of signal cables.
- 15. Prompt attending to Cable cuts and Repairing & Splicing of OFC cables.
- 16. Prompt Attending of Breakdown/ equipment failures as per instructions of DFCCIL Staff.
- 17. To provide trolley man / head trolley man for movement of trolley in the section.

Signature of Tenderer

Eligibility Condition for various categories of Workmen

- 1. Signaling gangs/party Each gang/party shall consist of 20% skilled, 20% semi-skilled and 60% unskilled Signal labour(one Fitter+one Cable jointer+ 2 multitasking staff+6 labour).
- 2. Telecom gangs/party Each gang/party shall consist of 15% skilled, 30% semi-skilled and 55% unskilled Telecom labour(one cable jointer+ 2 multitask staff + 4 labour).
- 3. Contractor's supervisor of Signaling /Telecom gangs shall be of highly skilled category and shall also have adequate working experience in Signaling /Telecom work.
- 4. Fitter shall have adequate signaling work experience over point machines and level crossing gates.
- 5. Cable jointer for Signaling shall have sufficient knowledge about signaling cable testing, terminations and jointing.
- 6. Cable jointer for Telecom gang shall have sufficient work experience over OFC and other Telecom cable jointing and testing.
- 7. Semiskilled (Multitasking staff) shall have adequate working knowledge of electrical /mechanical work and shall be capable to use electric pliers, screwdriver, wrenches, hacksaw, hammer and electric drill machines to assist in day to day maintenance work.
- 8. Fitter, Cable jointers and semiskilled Multi tasking staff will be interviewed for suitability by DFCCIL Work in charge prior to deployment over stations/IMD/IMSD to assist in day to day maintenance work.

Note: Contractor shall be responsible for ensuring good character and no any criminal record of outsourced staffs.

CERTIFICATION OF FAMILIARISATION

I/We hereby solemnly declare that I/We have visited the site of work and have familiarized myself/ourselves of the working conditions there in all respects and in particular, the following:

- A. Topography of the Area. Climatic condition and law & order situation in project area.
- B. I/We have kept myself/ourselves fully informed of the provisions of this tender document comprising Instructions to the Tenderers, General Conditions of the Contract, Special Conditions, special terms and conditions apart from information conveyed to me/us through various other provisions in this tender document.
- C. Tentative Deployment of Workmen: -
- 1. One each Signaling gangs/party will be deployed at New Bhaupur, New Ekdil station of DFCCIL.
- 2. One each Telecom gangs/party will be deployed at New Bhaupur, New Ekdil station of DFCCIL.
- **3.** Balance semiskilled Multitask staff and helpers will be deployed at New Bhaupur, New Kanchausi,New Achalda, New Ekdil stations as per the directives of DFCCIL Staff to assist in day to day maintenance work.
- D. One contractor supervisor shall be deployed with each Gang mentioned in 'C-1 &C-2' above.

NOTE: Deployment of staffs may be changed as per requirement of DFCCIL.

ANNEXURE - VI

SUPPLEMENTARY AGREEMENT

Articles of Agreement made on thisbetween DFCCIL acting through the Chief General one party and	Manager hereinafter called as
Where the party hereto of the second part executed hereto of the first part being agreement No performance of	dated for the
And whereas it was agreed by and between the particle completed by the party hereto of the second part of extended" and whereas the party hereto of the second the entire satisfaction of the party hereto of the first hereto of the first part already made payments to the diverse sums from time to time aggregating to Rs. Bearing voucher No	n
Now it is hereby agreed by and between the parties already paid by the party hereto of the first part to the against all outstanding dues and claims for all wo principal agreement including / excluding security disecond part have no further dues / claims against the under the said principal agreement.	party hereto of the second par rks done under the aforesaid eposit, the party hereto of the
It is further agreed by and between the parties that the part has accepted the said sums mentioned above in its dues and claims under the said principal agreement	full and final satisfaction of all
It is further agreed and understood by and between the payment already made under the agreement the finally discharged and rescinded all the terms and conclause.	said principle agreement shall
It is further agreed and understood by and between clause contained in the said principal agreement shall or shall seems to be nonexistent for all purposes.	
Signature of the Tenderer/s	For & on behalf of
Witness of the signatures	Witness
1.	
2.	

ANNEXURE-VII

UNDERTAKING BY TENDERER

- - i) The information / statements given in support of technical and financial capability as per para 1.0 A, 1.0B and 1.0 C of Annexure-I of NIT of tender document are true and correct in every detail.
 - ii) This tender offer is made in the full understanding that:
 - a) All information / documents submitted along with tender offers by tenderer/s will be subject to verification by DFCCIL or its any authorized representative who may conduct any inquiries or investigations to verify the statements, documents and information submitted in connection with the tender offer and to seek clarification from our bankers, clients regarding any financial & technical aspects;
 - (b) In the event that the information/document submitted is found to be false or misleading, the tender shall be disqualified and the earnest money deposited shall be forfeited.
- 2. The client reserves the right to:

(i)	Reject or accep applications.	ot any application,	, cancel the t	ender and r	eject all
Signed		_			
		_			
Name					

For & on behalf of Name of Firm/Company/JV

ANNEXURE-VIII

(Guarantee –Bond offered by bank to DFCC in connection with the execution of Contracts) (SD)
GUARANTEE BOND FORMAT
(To be used by approved Schedule Banks)

1.	In consideration of the Employer DFCCIL (herewith called "The Employer") having agreed to exempt(hereinafter called "The said Contractor(s)") from the demand, under the terms and conditions of ar Agreement No
	and
	as "The Bank") at the request of contractor(s) do hereby undertake to pay to
	the Employer an amount not exceeding Rsagainst any loss or damage caused to or suffered or would be caused to or suffered by the Employer by reason of
	any breach by the said contractor(s) of any of the terms and conditions contained in the said Agreement.
2.	We
3.	We undertake to pay to the Employer any money so demanded now withstanding any dispute or disputes raised by the Contractor(s)/ Supplier(s) in any suit or proceeding pending before any Court or Tribunal relating thereto our liability under this present is being absolute and unequivocal. The payment so made by us under this Bond shall be valid discharges of our liability for payment hereunder the Contractor(S)/Supplier(s) shall have not claim against us for making such payment.
4.	We(indicate the name of Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said Agreement have been fully paid and its claims satisfied

	or discharged or tillthe Employer/DFCCIL certify that terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges the Guarantee. Unless a demand or claim under this Guarantee is made on us in writing on or before the, we shall be discharged from all liability under this Guarantee thereafter.
5.	At any time during the period in which this guarantee is valid the Employer may request for its extension and the Bank will extend this guarantee under the same condition for the required time at the cost of the Contractor.
6.	We
7.	This Guarantee will not be discharged due to the change in the constitution of the Bank or the contractor(s)/Supplier(s).
8.	We
	ITNESS WHEREOF we of the Bank have signed and stamped this ntee on this day of being herewith duly authorized. Bank Seal Signature of Bank Authorize Official with Seal
	Name:
	Designation:
	Address:
Witne 1.	ss: Name: Designation: Address:
2.	Name: Designation: Address:

ANNEXURE-IX
Format of Bank Guarantee for Performance Security
Bank Guarantee No. : Dated :
To, Dedicated Freight Corridor Corporation of India Limited
Metro Station Building Complex 5 Floor, Pragati Maidan, New Delhi
Reference: - Contract No, Awarded on
This deed of guarantee made this day of Between (Name of Bank) having registered office at (hereinafter referred to as "Bank") of the one part, and Dedicated Freight Corridor Corporation of India Limited (hereinafter called the "Client") of the other part.
Whereas Dedicated Freight Corridor Corporation of India Limited has awarded the contract no for (hereinafter called "the Contract") to (Name of the Firm/ Consultant) having its registered office at (hereinafter called the Firm/ Consultant).
AND WHEREAS the Firm/ Consultant is bound by the said Contract to submit to the Client an irrevocable performance security guarantee bond for a total amount of Rs(Rupees Amount in words).
Now, we the undersigned 9name of the Bank official), of the Bank being fully authorized to sign and to incur obligations for and on behalf of the Bank hereby declare that the said Bank will guarantee the Employer the full amount of Rs(Rs. In words) as stated above.
After the Contractor has signed the aforesaid contract with the Employer, the Bank further agrees and promise to pay the amount due and payable under this guarantee without any demure merely on a demand from the Employer stating that the amount claimed is due by way of loss or damage cause to or would be caused or suffered by the Employer by reason of any breach by the said contractor of any of the terms or conditions contained in the said agreement or by reason of the contractor failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However our liability under this guarantee shall be restricted to an amount not exceeding Rs (in words) only.
We(indicate the name of Bank), further undertake to pay to the Employer any money so demanded not withstanding any dispute or dispute raised by the contractor in any suit or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal. The Payment so made by us (name of Bank) under this bond shall be a valid discharges of our liability for payment there under and the Contractor shall have no claim against us for making such payment.

We------(indicate the name of bank), to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till at all the dues of the Employer under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by ------ (Designation & address of contract signing authority) on behalf of Employer certify that the terms and conditions of the said agreement have been fully and properly carried out by the said contractor and accordingly discharges this guarantee.

Not with standing anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the Employer or until (date of validity/extended validity) whichever is earlier and no claim shall be valid under the guarantee unless notice in writing , thereof is given by the Employer within validity/extended validity period of guarantee from the date aforesaid.

We------(indicate the name of Bank), to further agree with the Employer that the Employer shall have the fullest liberty without our consent and without effecting in any manner out of obligation hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any to power exercisable by the Employer against the said contractor and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liabilities by reason of such variation, or extension being granted to the said contractor for any forbearance act or omission on the part of the Employer or any indulgence by the Employer to the said contractor or by any such matter or thing whatsoever which under the law relating to sureties for the said reservation would relieve us from the liability.

The Guarantee hereinbefore contained shall not be affected by any change in the constitution of Bank or of the Contractor.

The expression "The Employer", "The Bank" and "The Contractor" hereinbefore used shall include their respective successors and assigns.

We----- (name of the bank lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Employer in writing. Notwithstanding anything to the contrary contained hereinbefore:

i) Our liability under this Bank Guarantee shall not exceed and restricted to Rs. ----- (in words).

ii)	This Bank Guarantee demand by Employe	e shall be valid up to, unless extended on er.
iii)		pay the Guaranteed amount or any part thereof under e only if Employer serve a written claim or demand on
		EREOF we of the Bank have signed and stamped this day of being herewith duly authorized.
	Bank Seal	Signature of Bank Authorize Official with Seal
		Name : Designation: Address :
Witne	SS:	
1.		
2.	Name : Designation:	

FORM OF AGREEMENT

(To be executed on requisite value of stamp Papers)

AGREEMENT

THIS	AGREEMENT made on	day of	(Month/year) between,
DFCC	,	(address).	(Hereinafter called "the
	yer")of the one part and		(name and address of the
	actor) (hereinafter called "the Contrac	,	
	REAS the Employer is desirous t		
	actor viz. Contract No		
	ted a Bid by the Contractor for the	execution and comp	pletion of such works and the
	lying of any defects therein.		
	THIS AGREEMENT WITNESSETH		
1.0	In this Agreement, words and exp		
0.0	respectively assigned to them in the		
2.0	The following documents shall be d	eemed to form and t	pe read and construed as part
	of this Agreement: -		
	i) The Contract Agreement.		
	ii) Letter of Acceptance.		
	iii) Form of bid		
	iv) General Information	,	
	v) Notice Inviting Tender (with A	nnexes)	
	vi) Instructions to Tenderers		
	vii) Special Conditions of Contract	•	
	viii) Annexures		
	ix) Bill of Quantities (BOQ)		
	x) General Terms and Conditions	s of Contract	
3.0	In consideration of the payments	to be made by th	e Employer to the
	Contractor as hereinafter mentione	d, the Contractor he	reby covenants with
	the Employer to execute and comp	olete the works and	remedy any defects
	therein in conformity in all respects	with the provisions of	of the Contract.
4.0	The Employer hereby covenants to	pay the Contractor is	n consideration of the
	execution and completion of the wo		
	the Contract Price or such other	•	•
	provisions of the Contract at the tir	_	• •
	Contract.		, , , , , , , , , , , , , , , , , , , ,
IN WI	TNESS whereof the parties hereto have	ave caused this Agre	eement executed the day and
year fi	rst before written.	· ·	·
(Name	e, Designation and address of the	(Name Designation	on and address of
(I Vallie	e, Designation and address of the	(Name, Designant	on and address of
authori	ized signatory)	the authorized sig	natory)
Signed	I for and on behalf of the	Signed for and o	n behalf of the
-		_	
Contra	ctor in the presence of:	Employer in the pr	resence of:
Witnes	20.	Mitnoss:	
vvitiies	oo.	Witness:	
1.		1.	
2.		2.	

PRE CONTRACT INTEGRITY PACT General

WHEREAS the CLIENT proposes to procure (Name of the Stores/Equipment/Item, Name of the Consultancy Service, Name of Works Contract, Name of Services) and the [A] is willing to Offer/has offered for stores or works.

WHEREAS the [A] is a private company/ public company/ Government undertaking/ partnership/ registered export agency, constituted in accordance with the relevant law in the matter and the CLIENT is a PSU performing its functions or behalf of the President of India.

NOW, THEREFOR,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

Enabling the CLIENT to obtain the desired said (Name of the Stores/Equipment/Item, Name of the Consultancy Service, Name of Works Contract, Name of Services) at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling BIDDERs to abstain from bribing or indulging in any corrupt practice in order to secure [B] by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the CLIENT will commit to prevent corruption, in any form, by its Officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

Commitments of the CLIENT

1.1 The CLIENT undertakes that no official of the CLIENT, connected directly or indirectly with the [B], will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the [A] either for themselves or for any person, organization or third party related to the [B], in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the [B].

- 1.2 The CLIENT will, during the pre-contract stage, treat all BIDDERs alike, and will provide to all BIDDERs the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular [A] in comparison to other BIDDERs.
- 1.3 All the officials of the CLIENT will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
- 2. In case any such preceding misconduct on the part of such official(s) in reported by the [A] to the CLIENT with full, and verifiable facts and the same is prima facie found to be correct by the CLIENT, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the CLIENT and such a person shall be debarred from further dealings related to the [B] process. In such a case while an enquiry is being conducted by the CLIENT the proceedings under the [B] would not be stalled.

Commitments of BIDDERS

- 3. The [A] commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any precontract or post-contract stage) in order to secure the [B] contract or in furtherance to secure it and in particular committee itself to the following:-
 - 3.1 The [A] will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission fees, brokerage or inducement to any official of the CLIENT, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the (B] in exchange for any advantage in the bidding, evaluation, contracting and implementation of the [B].
 - 3.2 The (A] further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any Material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the CLIENT or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the [B] or any other [B] with the Government for showing or forbearing to show favour or disfavor to any person in relation to the [B] or any other [B] with the Government.
 - * [A] shall disclose the name and address of agents and representatives and Indian [A] shall disclose their foreign principals or associates.
 - * [A] shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.
 - 3.5 The [A] further confirms and declares to the CLIENT that the [A] is the original manufacturer/integrator/authorized government sponsored export entity of the defense stores and has not engaged any individual or firm or

company whether Indian or foreign to intercede, facilitate or in any way to recommend to the CLIENT or any of its functionaries, whether officially or unofficially to the award of the [B] to the [A] nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

- 3.6 The [A] either while presenting the bid or during pre-contract negotiations or before signing the [B] shall disclose any payments he has made, is committed to or intends to make to officials of the CLIENT or their family members, agents, brokers or any other intermediaries in connection with the [B] and the details of services agreed upon for such payments.
- 3.7 The [A] will not collude with other parties interested in the [B] to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the [B].
- 3.8 The [A] will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.9 The [A] shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the CLIENT as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The [A] also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.10 The [A] commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 3.11 The [A] shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- 3.12 If the, [A] or any employee of the [A] or any person acting on behalf of the [A], either directly or Indirectly, is a relative of any of the officers of the CLIENT, or alternatively, if any relative of an officer of the CLIENT has financial. Interest/stake in the Bidder"s firm, the same shall be disclosed by the [A] at the time of filling of tender.
 - The term "relative" for this purpose would be as defined in section 6 of the companies act 1956.
- 3.13 The [A] shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the CLIENT.

4. Previous Transaction

4.1The [A] declares that no previous transgression occurred in the last three years immediately before signing of this integrity Pact, with any other company in any country in respect of any corrupt practices envisaged

- hereunder or with any public sector enterprise in India or any Government department in India that could justify BIDDER"s from the tender process.
- 4.2 The [A] agrees that if it makes incorrect statement on this subject, [A] can be disqualified from the ender process or the contact, if already awarded, can be terminated for such reason.

5. Earnest Money (Security Deposit)

- 5.1While submitting commercial bid, the [A] shall deposit an amount __ (to be specified in RFP) as Earnest Money/Security Deposit, with the CLIENT through any of the following instruments:
 - i. Bank draft or a pay order in favor of _____
 - ii. A confirmed guarantee by an Indian nationalized bank, promising payment of the guaranteed sum to the CLIENT on demand within three working days without any demur whatsoever and without seeking any reasons whatsoever. The demand for payment by the CLIENT shall be treated as conclusive proof or payment.
 - iii. Any other mode or through any other instrument (to be specified in the RFP).
- 5.2 The earnest money/Security deposit shall be valid up to a period of five years or the contractual obligations to the complete satisfaction of both the BIDDER and the CLIENT, including warranty period, whichever is later.
- 5.3 In case of the successful [A] a clause would also be incorporated in the article pertaining to performance Guarantee in the [B] that the provisions of sanctions for violation shall be applicable for forfeiture of performance bond in case of a decision by client to forfeit the same without assigning any reason for imposing sanction for violation of this pact.
- 5.4 No interest shall be payable by CLIENT to the [A] on earnest Money/Security Deposit for the period of its currency.

6. Sanctions for Violations

- 6.1 Any breach of the aforesaid provisions by the [A] or any one employed by it or acting on its behalf (whether with or without the knowledge of the [A] shall entitle the CLIENT to take all or any one of the following actions, wherever required:-
 - (i) To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the [A]. However, the proceedings with the other BIDDER(s) would continue.
 - (ii) The earnest money deposit (in pre-contract stage) and/or security Deposit/performance Bond (after the [B] is signed) shall stand forfeited fully and the CLIENT shall not be required to assign any reason therefore.

- (iii) To immediately cancel the [B], if already signed, without giving any compensation to the [A].
- (iv) To recover all sums already paid by the CLIENT, and in case of an Indian [A] with interest thereon at 2% higher that the prevailing prime lending rate of state bank of India, while in case of a [A] from the country other that India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to [A] from the CLIENT in connection with any other [B], such outstanding payment could also be utilized to recover the aforesaid sum and interest.
- (v) To encash the advance bank guarantee and performance bond, if furnished by the [A], in order to recover the payments, already made by CLIENT, along with interest.
- (vi) To cancel all or any other contracts with the [A]. The [A] shall be liable to pay compensation for any loss or damage to the Client resulting from such cancellation/rescission and the client shall be entitled to deduct the amount so payable from the money(s) due to the [A].
- (vii) To debar the [A] from participating in future bidding processes of the Government of India for a minimum period of five years, which may be further extended at the discretion of the CLIENT.
- (viii) To recover all sums paid in violation of this pact by [A]) to any middleman or agent or broker with a view a view to securing [B] the contract.
- (ix) In cases where irrevocable letters of credit have been received in respect of any [B] signed by the client with the [A], the shall not be opened.
- (x) Forfeiture of Performance Bond in case of a decision by the client to forfeit the same without assigning any reason for imposing sanction for violation of this pact.
- 6.2 The client will entitled to take all or any of the actions mentioned at para 6.1(i) to (x) of this pact also on the commission by the [A] or any one employed by it or acting on its behalf (whether with or without the knowledge of the [A], of an offence as defined in chapter IX of the Indian penal code, 1860 or prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.
- 6.3 The decision of the CLIENT to the effect that a breach of the provisions of this pact has been committed by the [A] shall be final and conclusive on the

[A]. However, the [A] can approach the Independent Monitor(s) appointed for the purposes of this Pact.

7. Fall Clause

7.1 The [A] undertakes that it has not supplied/is not supplying similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found at any stage that similar product/system or sub systems way supplied by [A] to any other Ministry/Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the [A] to the CLIENT, if the [B] has already been concluded.

8. <u>Independent Monitors</u>

- 8.1 The CLIENT has appointed Independent Monitors (hereinafter referred to as Monitors) for this pact in consultant with the central vigilance commission (Names and addresses of the Monitors to be given)
- 8.2 the task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this pact.
- 8.3 The monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 8.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.
 - 8.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the CLIENT
 - 8.6 The BIDDER(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the CLIENT including that provided by the BIDDER. The [A] will also grant the Monitor, upon his request and demonstration of a valid Interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor shall be und contractual obligation to treat the information and documents of the [A] with confidentiality.
- 8.7 The client will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.
- 8.8 The monitor will submit a written report to the MD/DFCCIL within 8 to 10 weeks from the date of reference or intimation to him by the

CLIENT/BIDDER and, should the occasion arise, submit proposal for correcting problematic situations.

9. Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the CLIENT or its agencies shall be entitled to examine all the documents including the Books of Accounts of the [A] and the [A] shall provide necessary information and documents in English and shall exte4nd all possible help for the purpose of such examination.

10. Law and Place of Jurisdiction

This pact is subject to Indian law. The place of performance and jurisdiction is the seat of the CLIENT.

11. Other Legal Actions

The actions stipulated in this integrity pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

12. **Validity**

- 12.1 The validity of this integrity pact shall be from date of its signing and extend upto 5 years or the complete execution of the [B] to the satisfaction of both the CLIENT and the [A] including warranty period, whichever is later. In case [A] is unsuccessful, this integrity pact shall expire after six months from the date of the signing of the [B].
- 12.2 Should one or several provisions of this pact turn out to be invalid; the remainder of this pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

13.	The parties hereby sign this int	egrity pact at on
Desi	:NT e of the officer gnation t./Ministry/PSU	BIDDER CHIEF EXEUCTIVE OFFICER
1	Witness	witness 2
Note [A]- T		consultant/Consultancy firm/Service provider as

contract as the case was may be.

[B]- To be replaced by contract/supply contract/consultancy contract/works

was may be

FINANCIAL OFFER

(SCHEDULE OF RATES)

Name of work - Maintenance of New DFCCIL double line Signaling & Telecommunication Systems including miscellaneous S&T work and other ancillary works under CGM/TDL for New Bhaupur - New Bhadan Section for One Year.

Sr.No	SOR Item No.	Description of work	Basis of calculation of Qty	Quantity	unit	Rate (including applicable GST @ 18%)	Amount
1	NS-1	Providing maintenance staff MTS/Helper/Fitter/Black Smith/cable jointer for Signaling and Telecom gangs and to assist DFCCIL Staff in day to day maintenance work for executing different Siganling and Telecom activities. Deployment of the maintenance staff will be decided by DFCCIL. Maintenance Labour shall consist of skilled, semi skilled &un-skilled labour as follows.					
	I	Skilled labour (03Nos Fitter/Black Smith and 03 Nos cable jointer)	6 x 365	2190	Man days	885	19,38,150
	II	Semi-skilled labour (23 Nos Multi tasking staff)	23 x 365	8395	Man days	732.78	61,51,688
	III	Unskilled labour (18 Nos Helper)	18 x 365	6570	Man days	626.58	41,16,630.6
2	NS-2	Providing site supervisor (highly skilled) for supervising S&T gang and work related with Signal & Telecom. (One Supervisor for one gang) (02 Nos Supervisor)	2 x 365	730	Man days	1037.22	7,57,170.6
3					Total	=	1,29,63,639.2
4	Grand Total =					1,29,63,639/-	

Amount in words :- (Rs. One Crore Twenty Nine lak sixty three thousand six hundred thirty nine rupees Only)

NOTE:- Quoting of rates

- **1.** Tenderer should not quote for individual items.
- **3.** Tenderer must sign the following certificate.

 I/We offer and agree to execute the above work at rate uploaded online at www.ireps.gov.in through digital Signature.
- **4.** These Rates are inclusive of All applicable GST.

Signature of Tenderer with seal